

Resumption of sales for personalized Suica and PASMO cards

Sales of personalized Suica and PASMO cards were suspended due to a semiconductor shortage, but now that we expect to be able to secure sufficient semiconductors for the foreseeable future, we are putting these cards back on sale starting Sunday, September 1, 2024.

However, sales of non-personalized Suica and PASMO cards will remain suspended as we anticipate a high likelihood of a card supply shortage in the near future. We apologize for any inconvenience this may cause our customers, and thank you for your understanding.

1 Sales start

Sunday, September 1, 2024

2 On sale products

Personalized Suica, Rinkai Suica and PASMO cards

- * New cards for children and disabled people and replacements for lost or damaged cards will continue to be available.
- * Sales of non-personalized Suica, Rinkai Suica and PASMO cards remain suspended.
- * Sales of personalized and non-personalized Monorail Suica cards remain suspended.
- * Sales of personalized cards may be suspended again in the future should it be required for sales of new commuter passes or the replacement of lost or damaged cards.

3 Additional information

(1) Suica availability

- ① New non-personalized and personalized Suica cards are available for purchase in the Aomori, Morioka and Akita service areas, which are Suica-supported as of Saturday, May 27, 2023, as well as in the Yamagata service area, which is supported as of Saturday, March 16, 2024. However, sales of non-personalized Suica cards will be suspended as of Sunday, September 1, as we unify availability for all service areas.
- ② Welcome Suica IC cards for short-term visitors traveling to Japan from overseas will be available at the following locations as of Sunday, September 1, 2024. Sales of these cards will remain limited to one per person.

Available at: JR East Travel Service Centers at Tokyo Station, Shinagawa Station, Shibuya Station, Shinjuku Station, Ikebukuro Station, Ueno Station, Narita Airport Terminal 1 Station, Narita Airport Terminal 2 · 3 Station and Haneda Airport Terminal 3 Station, as well as JAPAN RAIL CAFE TOKYO and Welcome Suica vending machines at Narita Airport Terminal 1 Station, Narita Airport Terminal 2 · 3 Station and Haneda Airport Terminal 3 Station.

(2) PASMO availability

- ① Certain types of non-personalized PASMO cards, such as Special PASMO Passes and PASMO Bus Commuter Passes will continue to be available for purchase. Please contact or refer to individual PASMO Association member company websites for sales locations, as these locations vary by provider.
- ② Sales have been discontinued for the popular PASMO PASSPORT IC card for short-term visitors traveling to Japan from overseas. We continue to explore ways to support customers traveling to Japan from abroad.

(3) Mobile Suica and PASMO

- (4) Mobile Suica and PASMO for smartphone are available anytime and do not require a 500 yen deposit for purchase (regular card usage, commuter passes, etc.), making these cards the perfect choices for those who are new to Suica or PASMO. Customers who already possess a physical card might also want to consider switching to the mobile version.

• Mobile Suica URL : <https://www.jreast.co.jp/mobilesuica/>

• Mobile PASMO URL : <https://www.pasmo.co.jp/mp/>

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* “PASMO” and “Mobile PASMO” are registered trademarks of PASMO Co., Ltd.