

Launch of a Website Selling the JAPAN RAIL PASS

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JR GROUP

The JR GROUP sells the JAPAN RAIL PASS so that overseas tourists visiting Japan can travel all over Japan by railway.

Currently, overseas tourists can either make an advance purchase of a JAPAN RAIL PASS Exchange Order before coming to Japan and exchange it for their pass when they are in Japan, or they can purchase a JAPAN RAIL PASS directly from ticket offices at stations in Japan, or a similar location. Since we expect the number of overseas tourists visiting to Japan to increase still further, we have decided to add another option to make the purchase process more convenient. We will launch an online service where overseas tourists can purchase a JAPAN RAIL PASS and reserve seats for journeys with the JAPAN RAIL PASS.

1. Date of the website launch
Spring 2020

2. Languages available on the website
English, Chinese (simplified/traditional), Korean

3. How it will work

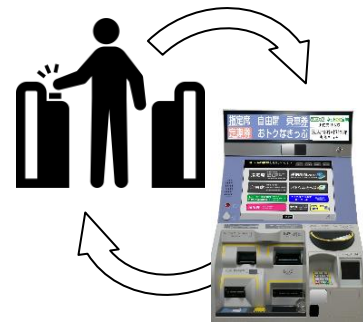
(1) Inbound tourist purchases a JAPAN RAIL PASS and makes seat reservations



(2) Inbound tourist collects their pass etc. at a designated ticket counter at a JR station, etc.



(3) Can be used at automatic ticket gates



(3)' Inbound tourist collects reserved seat tickets from a reserved seat ticket vending machine or a JR ticket office

* The color of the machine may vary from station to station.

4. Other

When the website is launched, it will also be possible for passengers with a JAPAN RAIL PASS, whether purchased via the online service or not, to personally reserve seat tickets at reserved seat ticket vending machines located in stations. It will also be possible for passengers with a JAPAN RAIL PASS to use automatic ticket gates.

We will publish further details at a later date. These will include the website launch date, prices, and operating instructions.