

Temporary suspension of sales for non-personalized Suica and PASMO cards

A global semiconductor shortage has made it difficult for manufacturers to obtain the required number of IC chips, which has in turn made it difficult to produce the required number of cards. As a result, we are temporarily suspending the sales of non-personalized Suica and PASMO cards from Thursday, June 8. See below for further details.

We apologize for any inconvenience this causes to customers who wish to purchase non-personalized Suica or PASMO cards, and we appreciate your understanding and support.

1 Sales suspended:

Thursday, June 8, 2023 – TBA

2 Suspended products:

New non-personalized Suica, Monorail Suica, Rinkai Suica and PASMO cards

* New personalized cards and commuter passes and replacements for lost or damaged cards will continue to be available.

3 Additional information

(1) Suica and PASMO functionality

- ① Previously purchased Suica and PASMO cards can continue to be used as usual for boarding trains and buses as well as at stores that accept electronic currency. These cards can also be charged as usual (at ticket vending machines, etc.), so customers with these cards will encounter no disruptions to card functionality.
- ② Our convenient Mobile Suica and Mobile PASMO can continue to be used as usual.

(2) Suica availability

- ① Non-personalized Suica cards will continue to be available for purchase in the newly Suica-supported Aomori, Morioka and Akita service areas.
- ② **Welcome Suica IC for short-term visitors traveling to Japan from overseas will continue to be available. These are sold at Narita Airport Station, Airport Terminal 2 Station, Haneda Airport, JR East Travel Service Centers and JAPAN RAIL CAFE TOKYO.**

URL : <https://www.jreast.co.jp/multi/en/welcomesuica/>



(3) PASMO availability

- ① Certain types of non-personalized PASMO cards, such as Special PASMO Passes and PASMO Bus Commuter Passes will continue to be available for purchase. Please contact or refer to individual PASMO Association member company websites for sales locations, as these location vary by provider.
- ② A promotional campaign is underway for Apple Pay Mobile PASMO that awards up to ¥2,000. See the link below for details.

URL: <https://www.pasmo.co.jp/cb/>

- ③ **PASMO PASSPORT is available for short-term visitors to Japan from overseas at Narita Airport, Haneda Airport and major stations in the Tokyo metropolitan area.**
The ¥500 issuance fee is being waived for a limited time starting June 8.

See the PASMO PASSPORT website for more information on usage, functionality and sales locations.

URL: <https://www.pasmo.co.jp/visitors/en/>



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- * "Apple Pay" is a trademark of Apple Inc. registered in the United States and other countries.
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