

October 30, 2018

East Japan Railway Company

Introduction of new seating service for Chuo Line Limited Express trains

JR East's replacement of the limited express "Azusa" and "Kaiji" trains connecting major stations on the Chuo Line with the Tokyo metropolitan area with a new vehicle model (E353 series) is already underway, but from spring 2019, all these services will be updated to the new model (E353 series)*. Accordingly, JR East will also introduce a new seating service aimed at ensuring passengers can use the service in comfort. We hope you can ride the Chuo Line Limited Express in greater comfort than ever before, whether you're using our services for commuting, business, or sightseeing.

- The seating service introduced on the limited express "HITACHI" and "TOKIWA" services on the Joban Line will also be newly introduced to the Chuo Line limited express services. Seating can be designated in advance for all seats in ordinary cars, and any vacant seats in the car can be used without seat designation.
- Limited express charges will be set at simple, affordable prices.
- JR East will start offering the "Ekinet Ticketless Service" enabling passengers to catch a limited express train without getting a limited express ticket at the station, after first receiving a seat designation via smartphone or mobile phone.
- In addition to establishing the Ekinet Tokudane (with ticket) value service at a new price, JR East will also establish the new Osakini Tokudane (with ticket) value service, which offers better value when applications are made early.
- Some currently available special plan tickets for the Chuo Line will be reviewed.

* Excludes some services, such as non-timetabled additional trains

1. Targeted sections & trains

All regular train services, such as the limited express "Azusa" and "Kaiji" services running between Chiba/Tokyo/Shinjuku and Kofu/Matsumoto/Minami-Otari Stations.

- This service will not be introduced for Green cars. Please use reserved seats as usual.

2. Timing of service introduction

Spring of 2019

* Further notification will be sent of details such as starting date of service.



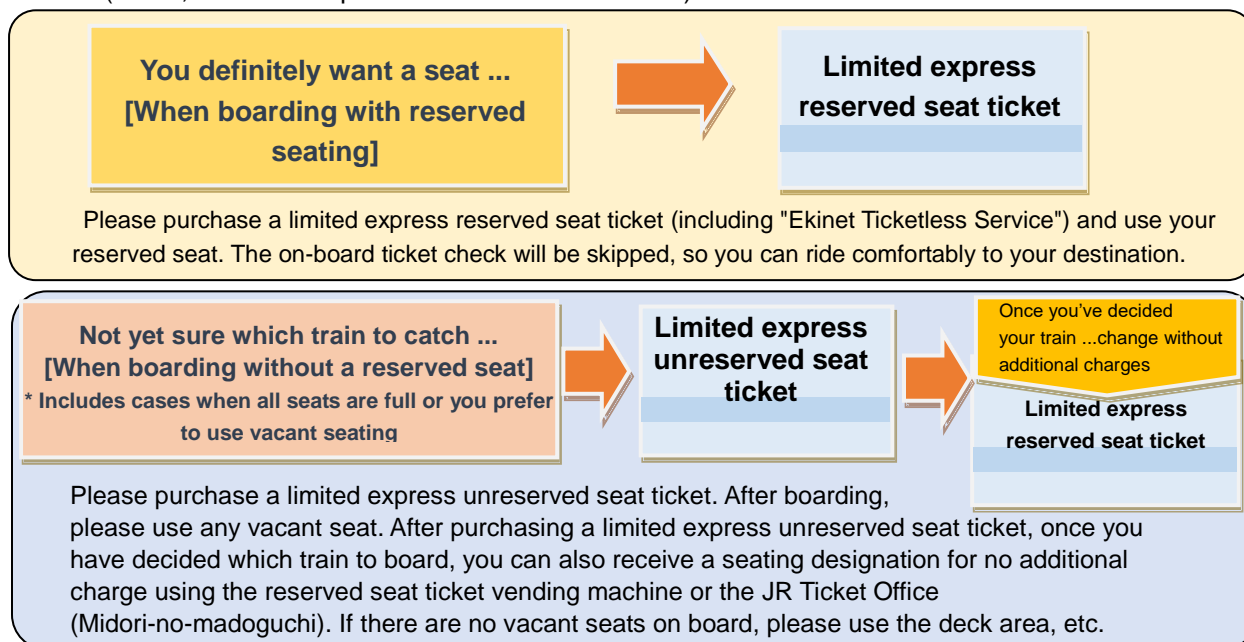
New model vehicle (E353 series)

3. Overview of new seating service

All seats of a regular car can be designated.

If the customer prefers, any vacant seats can also be used without choosing reserved seating.

- You can choose between a limited express reserved seat ticket that specifies both train and seat and a limited express ticket that specifies only the date and destination and does not designate train or seat (below, a "limited express unreserved seat ticket").



Simple, affordable limited express charges.

- The same price applies to both limited express reserved seat and limited express unreserved seat tickets. Limited express unreserved seat tickets can be designated at a later time without any additional fee.
- The same price applies throughout the year (there is no division of normal, peak, or off-peak periods).
- If you purchase a limited express ticket while on board, there will be an on-the-spot charge of 260 yen (130 yen for children) over the limited express charge (advance payment charge) when purchased in advance at the station. In this case, use any vacant seats on board.

"Ekinet Ticketless Service" available for Chuo Line limited express services.

- The "Ekinet" service enables passengers to receive reserved seats using their smartphone or mobile phone.
- You can board the train without getting a limited express train ticket at the station.
- The "Ekinet Ticketless Discount" enables passengers to receive a standard discount of 100 yen (50 yen for children) from the reserved seating limited express fee.

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Ekinet Tokudane (with ticket) value service to be released at a new price.

- JR East will release the Ekinet Tokudane (with ticket) value service for Chuo Line limited express trains at a newly set price.
- JR East will release a new Osakini Tokudane (with ticket) value service, which offers better value when customers apply early.

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Some currently available special plan tickets will be reviewed.

- Following introduction of this new seating service, JR East will no longer sell the Azusa Coupon Tickets, Chuo Line Coupon Tickets, and Shinshu Limited Express Coupon Tickets currently available for the Chuo Line.