

## The Rail Pass for Foreign Tourists Visiting Japan, JR EAST PASS and Other Passes, are Getting Even Easier to Use!

East Japan Railway Company (Headquarters: Shibuya-ku, Tokyo, President: Yuji Fukasawa, hereinafter "JR East") has offered a number of rail passes for various areas of Japan to meet the needs of foreign tourists visiting Japan, but there have been some inconveniences to use as the customers have to show rail passes to the station staff at the ticket office or the staff attended gate.

To **provide an even more seamless service**, JR East will introduce a service that enables customers to **use the automatic ticket gates, and purchase passes and reserve seats at the Reserved Seat Ticket Vending Machines** that is compatible with all rail passes offered by JR East.



Therefore, **there will be some changes to the validity and price** of the rail passes offered by JR East.

We are striving to provide an even higher quality service to foreign tourists visiting Japan by offering a stress-free service that allows the purchase of tickets and reservation of seats without having to wait in line at the ticket counter.

### 1. Expanding seamless services



#### (1) Use of automatic ticket gates for both Shinkansen and local train lines

Pass holders will be able to use the automatic ticket gates within the areas that rail passes are valid.

Until now	Tickets sold from April 2021
<p>Passes have to be shown to the station staff before passing through staff attended gate</p> 	<p>Customers will be able to use the automatic ticket gate.</p>  <p>Note: Some automatic ticket gates will not support this service.</p>

## (2) Self purchase at Reserved Seat Ticket Vending Machines

A passport reader will be installed on Reserved Seat Ticket Vending Machines at some stations\* and customers will be able to purchase a rail pass using the machines by tapping their passport on the reader.

Until now	Tickets sold from April 2021
<p>Passes could be purchased once customers show their passports at the designated ticket offices.</p> 	<p>Passes will be available for purchase at JR East Reserved Seat Ticket Vending Machines.</p> <ul style="list-style-type: none"><li>Limited to Reserved Seat Ticket Vending Machines placed within the jurisdiction of JR East that have the passport reader installed.</li><li>Tickets can still be purchased and staff consulted at ticket counters.</li><li>Look for Reserved Seat Ticket Vending Machines with the applicable logos shown to the right.</li></ul> 



\*Stations where a passport reader will be installed from April 2021: Tokyo, Ueno, Shinjuku, Ikebukuro, Shibuya, Shinagawa, Hamamatsucho, Yokohama, Mito, Narita Airport, Narita Airport Terminal 2·3, Sendai, Yamagata, Fukushima, Morioka, Hachinohe, Aomori, Akita, Niigata, Nagano, and Matsumoto.

### Notes

- Details of where the machines will be installed will be posted on the official website before the service starts (approx. March). <https://www.jreast.co.jp/e/>
- Sale locations vary depending on the pass.

## (3) Reserving seats with the Reserved Seat Ticket Vending Machines

Inserting the rail pass into the Reserved Seat Ticket Vending Machines enable the customer to reserve a seat on Shinkansen and local trains in the area the pass is valid.

Until now	Tickets sold from April 2021
<p>Seat reservations could be made at the ticket office.</p> 	<p>Seat reservations will be possible on the JR East Reserved Seat Ticket Vending Machines.</p> <ul style="list-style-type: none"><li>Some rail passes issued at certain ticket office will not support this service.</li></ul> 

For Reference : Service Correspondence Table

Pass name	(1)The use of the automatic ticket gates	( 2 ) Self purchase at Reserved Seat Ticket Vending Machines	( 3 ) Reserving seats with the Reserved Seat Ticket Vending Machines
<b>JR EAST PASS (Tohoku area)</b>	◎	◎	◎
<b>JR EAST PASS (Nagano, Niigata area)</b>	◎	◎	◎
<b>JR TOKYO Wide Pass</b>	○	◎	○
<b>N'EX TOKYO Round Trip Ticket</b>	○	◎	○
<b>Hokuriku Arch Pass</b>	○	◎	○
<b>JR East-South Hokkaido Rail Pass</b>	◎	◎	◎
<b>JR Tohoku-South Hokkaido Rail Pass</b>	◎	◎	◎

【Explanatory note】○ : Services already available today ◎ : Services available from April 2021

## **2. Changes**

There will be some changes to the price and purchase eligibility of rail passes offered by JR East that are sold from April 2021 onwards. Note that there are no changes to the JR TOKYO Wide Pass and N'EX TOKYO Round Trip Ticket.

Pass name	Previous price for adults (Unit: Yen)	New price for adults (Unit: Yen)	Other changes
JR EAST PASS (Tohoku area)	Overseas: 19,350 Japan: 20,360	20,000* <sup>1</sup>	•Available for purchase to anyone with a foreign passport. •Change to a consecutive pass* <sup>2</sup> (5-day pass).
JR EAST PASS (Nagano, Niigata area)	Overseas: 17,310 Japan: 18,330	18,000* <sup>1</sup>	
Hokuriku Arch Pass	Overseas: 24,440 Japan: 25,460	Overseas: 24,500 Japan: 25,500	•Reserved seating can be used on the limited express train Haruka.
JR East-South Hokkaido Rail Pass	Overseas: 26,900 Japan: 27,930	27,000* <sup>1</sup>	•Change to a consecutive pass* <sup>2</sup> (6-day pass).
JR Tohoku-South Hokkaido Rail Pass	Overseas: 19,750 Japan: 20,790	24,000* <sup>1</sup>	•Valid period will be extended by one day and changed to a consecutive pass* <sup>2</sup> (6-day pass).

\*<sup>1</sup> Same price for outside Japan and within Japan

\*<sup>2</sup> Consecutive pass: Can be used continuously from the day it is first used for the specified number of valid days.

Note: Each user will still need to have their passport checked.

## **3. Start of the new service and revisions to pricing**

The pricing revisions will take effect when the new service begins on April 1, 2021 (Japan Standard Time).

Note: Rail passes purchased on or before March 31, 2021 are not subject to the revised pricing and will be sold at the old price with the previous service content.

For Reference: Rail passes for foreign tourists visiting Japan offered by JR East

## Overview of the product offered from April 2021

### J R E A S T P A S S (Tohoku area)

Price	20,000 yen (children: 10,000 yen)*
Eligibility	Anyone who possesses a passport issued by a country other than Japan. Note: Type of visa will not be checked.
Validity	Unlimited rides within the pass area on ordinary car reserved seating on local (including rapid), express, and limited express (including Shinkansen) trains on all lines of the JR East (including BRT), Izu Kyuko, Tokyo Monorail, Aomori Rail, Iwate Galaxy Railway, and Sendai Airport lines, in addition to ordinary car reserved seating on the Nikko, Spacia Nikko, Kinugawa, and Spacia Kinugawa limited express trains operated jointly by JR East and Tobu Railway. The pass can also be used on some JR East bus services.
Duration	5 consecutive days Note: This pass has been changed from a flexible pass, any 5 consecutive days within the 14-day period from issuance, to a consecutive pass.

#### JR EAST PASS (Tohoku area)



※GALA Yuzawa and Kashima-Soccer Stadium will be open on a temporary basis.

\* Same price for outside Japan and within Japan

## J R E A S T P A S S (Nagano, Niigata area)

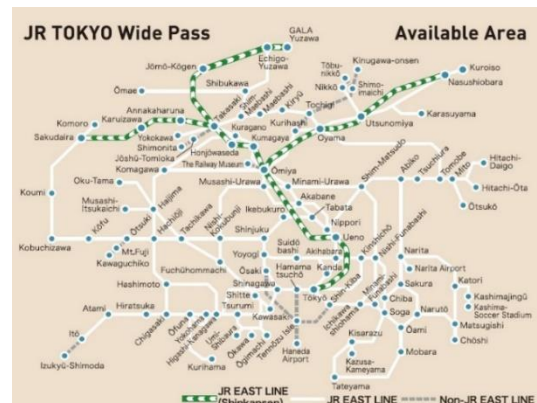
Price	18,000 yen (children: 9,000 yen)*
Eligibility	Anyone who possesses a passport issued by a country other than Japan. Note: Type of visa will not be checked.
Validity	Unlimited rides within the pass area on ordinary car reserved seating on local (including rapid), express, and limited express (including Shinkansen) trains on all lines of the JR East, Izu Kyuko, Tokyo Monorail, Hokuetsu Express, and Echigo TOKImeki Railway (between Naoetsu and Arai stations), in addition to ordinary car reserved seating on the Nikko, Spacia Nikko, Kinugawa, and Spacia Kinugawa limited express trains operated jointly by JR East and Tobu Railway. The pass can also be used on some JR East bus services.
Duration	5 consecutive days Note: This pass has been changed from a flexible pass, any 5 consecutive days within the 14-day period from issuance, to a consecutive pass.



\* Same price for outside Japan and within Japan

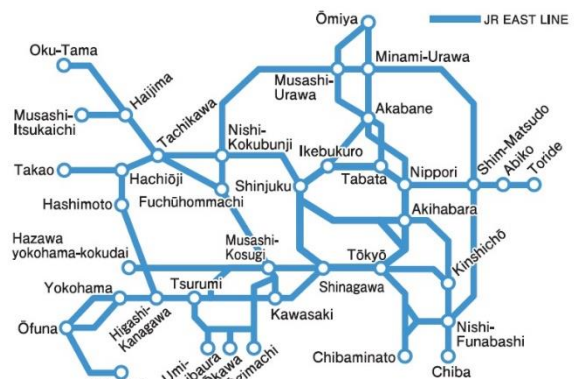
## JR TOKYO Wide Pass

Price	10,180 yen (children: 5,090 yen)
Eligibility	Anyone who possesses a passport issued by a country other than Japan.
Validity	Unlimited rides within the pass area on ordinary car reserved seating on local (including rapid), express, and limited express (including Shinkansen) trains on all lines of the JR East, Fuji Kyuko, Izu Kyuko, Tokyo Waterfront Area Rapid Transit, Tokyo Monorail, Joshin Dentetsu, and Saitama New Urban Transit (New Shuttle) (between Omiya and Tetsudō-Hakubutsukan stations), in addition to ordinary car reserved seating on the Nikko, Spacia Nikko, Kinugawa, and Spacia Kinugawa limited express trains operated jointly by JR East and Tobu Railway.
Duration	3 consecutive days



## N'EX TOKYO Round Trip Ticket

Price	4,070 yen (children: 2,030 yen)
Eligibility	Anyone who possesses a passport issued by a country other than Japan.
Validity	One round trip on ordinary car reserved seating on the Narita Express from Narita Airport Terminal 1/ Narita Airport Terminal 2·3 stations to the designated Tokyo train area.
Duration	One round-trip within 14 days

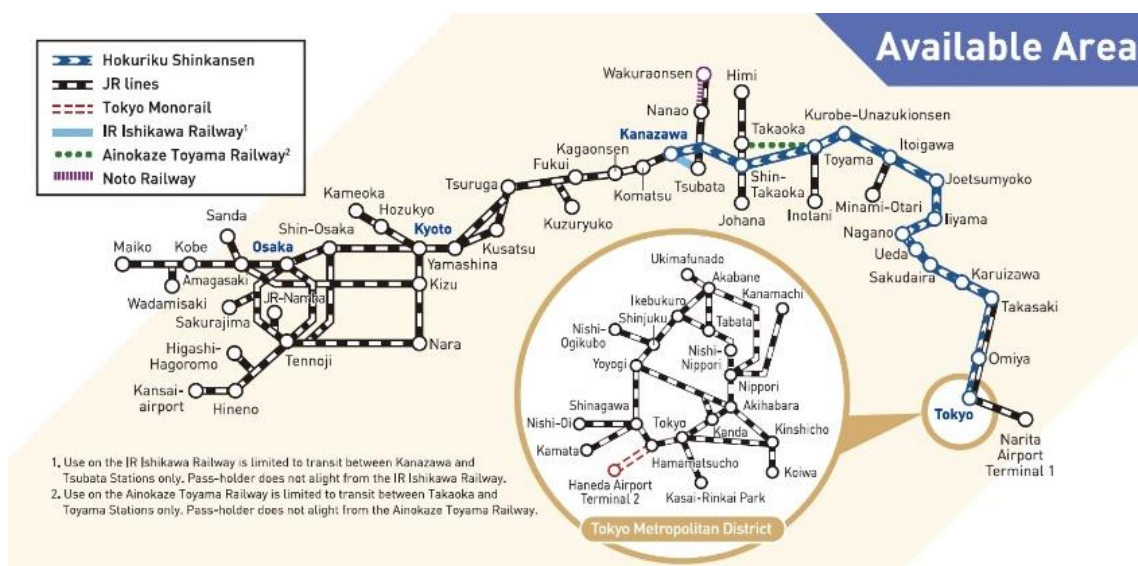




## Hokuriku Arch Pass

Note: This product is offered in collaboration with JR West.

Price	Overseas price: 24,500 yen (children: 12,250 yen)/Japan price: 25,500 yen (children 12,750 yen)
Eligibility	Anyone who possesses a passport issued by a country other than Japan and enters Japan with the status of Temporary Visitor.
Validity	<p>Unlimited rides within the pass area on ordinary car reserved seating on local (including special rapid and rapid), express, and limited express trains on all lines of the Hokuriku Shinkansen (between Tokyo and Kanazawa stations), JR East, JR West, Tokyo Monorail, and Noto Railway (between Nanao and Wakuraonsen stations).</p> <p>Notes</p> <ul style="list-style-type: none"> <li>•The pass can also be used for ordinary car reserved seating on the Haruka limited express train.</li> <li>•The pass can also be used on the Ainokaze Toyama Railway (between Toyama and Takaoka stations) and IR Ishikawa Railway (between Kanazawa and Tsubata stations) trains only if used for passing through. (an additional charge is application if you wish to use the Ainokaze Liner rapid train)</li> </ul>
Duration	7 consecutive days





## JR East-South Hokkaido Rail Pass

Notes: This product is offered in collaboration with JR Hokkaido.

Price	27,000 yen (children: 13,500 yen)*
Eligibility	Anyone who possesses a passport issued by a country other than Japan and enters Japan with the status of Temporary Visitor.
Validity	Unlimited rides within the pass area on ordinary car reserved seating on local (including rapid), express, and limited express (including Shinkansen) trains on all lines of the JR East (including BRT) trains as well as all lines on JR Hokkaido trains in the Hakodate, Sapporo, and Otaru areas, Izu Kyuko, Tokyo Monorail, Aomori Rail, Iwate Galaxy Railway, and Sendai Airport lines, in addition to ordinary car reserved seating on the Nikko, Spacia Nikko, Kinugawa, and Spacia Kinugawa limited express trains operated jointly by JR East and Tobu Railway.
Duration	6 consecutive days Notes • This pass has been changed from a flexible pass, any 6 consecutive days within the 14-day period from issuance, to a consecutive pass.



\* Same price for outside Japan and within Japan

## JR Tohoku-South Hokkaido Rail Pass

Notes: This product is offered in collaboration with JR Hokkaido.

Price	24,000 yen (children: 12,000 yen)*
Eligibility	Anyone who possesses a passport issued by a country other than Japan and enters Japan with the status of Temporary Visitor.
Validity	Unlimited rides within the pass area on ordinary car reserved seating on local (including rapid), express, and limited express (including Shinkansen) trains on all lines of the JR East (including BRT) trains as well as all lines on JR Hokkaido trains in the Hakodate, Sapporo, and Otaru areas, Aomori Rail, Iwate Galaxy Railway, and Sendai Airport lines.
Duration	6 consecutive days Notes • This pass has been changed from a flexible pass, any 5 consecutive days within the 14-day period from issuance, to a consecutive pass.

### JR Tohoku-South Hokkaido Rail Pass unlimited ride area



\* Same price for outside Japan and within Japan