Action to Implement Management that is Conscious of Cost of Capital and Stock Price

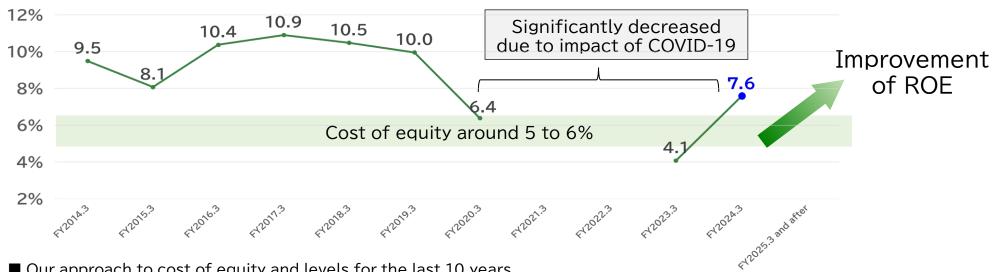
*Underlined: Major updates since previous disclosure

November 20, 2024 East Japan Railway Company

Current recognition of cost of capital and return on equity

- According to CAPM, cost of equity is calculated to be around 5 to 6%. On the other hand, we recognize through discussions with shareholders and investors that there is a gap between such costs and the expected return in the market and that we also have to take into account future increases in cost of equity.
- We aim to further improve ROE, lower cost of equity through enriching discussion with shareholders and investors, and expand the equity-spread.

■ Movements in ROE and cost of equity



Our approach to cost of equity and levels for the last 10 years

Cost of equity is calculated using CAPM



② Beta (β) sensitivity 0.8 to 0.9



3 Market risk premium

Cost of equity around 5 to 6%

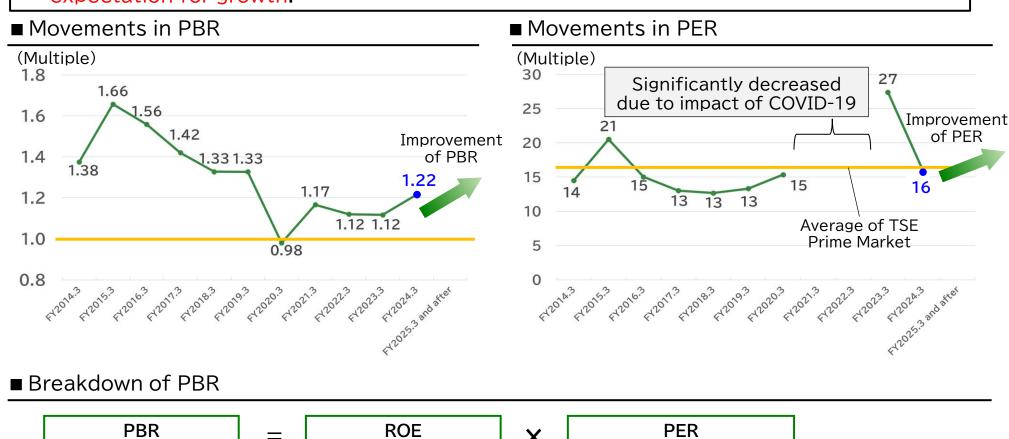
① Risk-free rate: Yield of 10-year government bonds

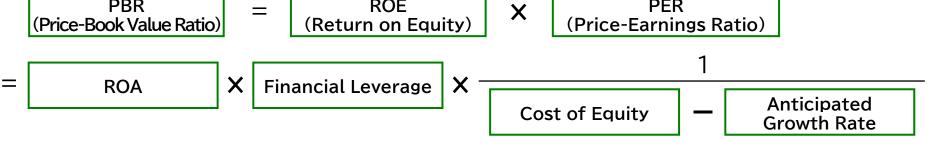
② Beta (β): Sensitivity of the Company's share price to volatility of TOPIX for the last 5 years

③ Market risk premium: Historical stock market yield minus risk-free rate

Current recognition of evaluation from the market

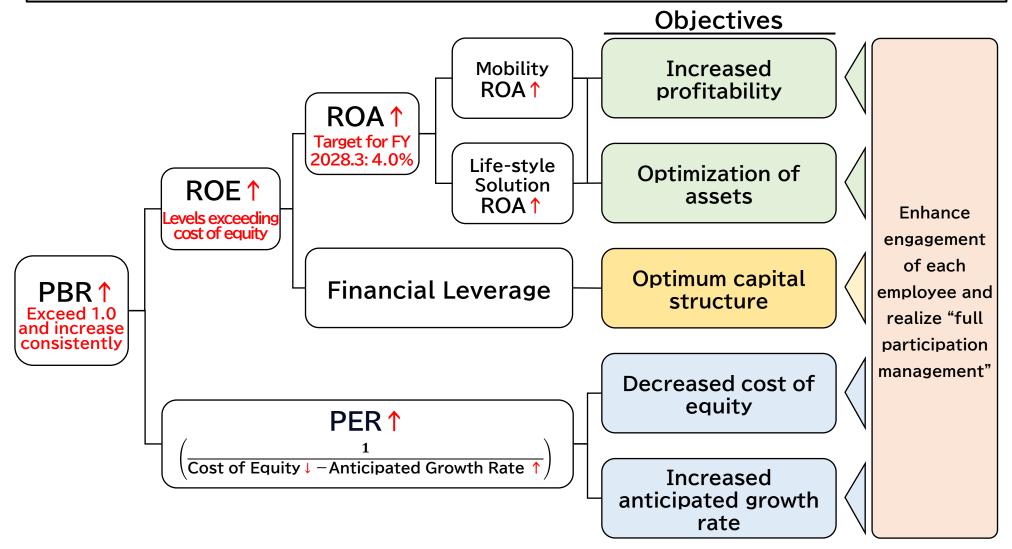
- PBR has been decreasing. Aiming to exceed 1.0 and increase consistently.
- As PBR is the product of ROE(i.e., rate of return) multiplied by PER (i.e., expectation for growth), PBR needs to be increased by both improving rate of return and increasing expectation for growth.





Action to Implement Management that is Conscious of Cost of Capital and Stock Price

- Framework of Action to Implement Management that is Conscious of Cost of Capital and Stock Price
- In light of our Group being in a capital intensive industry as well as our Group's characteristic of engaging in the business of holding assets of a highly public nature, and therefore difficult to dispose, aim to improve ROE and PBR through improvement of ROA.



Objectives

Specific Action

Increased profitability

◆ Maximize cash flows

- From FY2025.3, establish strategy and KPI for each of the 14 business units. On a Group-wide level, optimally allocate resources necessary for our business strategy, efficiently utilize human capital and improve mid-to-long-term productivity on a consolidated basis.
- Appropriate price pass-through and price strategy
- In order to reflect the increasing cost on railway fares appropriately, steadily prepare filing for approval of fare revision.
- Continue to request the government to implement a simple and flexible system, such as
 notification of express charges for Shinkansen and introduction of a system that can respond
 to inflation in a timely manner, and to review the total cost method itself.
- Review charges including for high value-added railcars (Green Car, GranClass, etc.) and accelerate price strategy implementable by notification.

◆ Portfolio strategy

- In order to promote two-axis management of Mobility and Life-style solution, acknowledge strengths and weaknesses in each business and clarify priority areas, areas requiring a revamp and areas that need to be the subject of discussion as a matter of principle. Realize optimal business composition which demonstrates the Group's synergy to the maximum with an eye to external collaboration and M&A.
- In the real estate business, establish value chains and realize the growth of the Group through expansion of business areas by JR East Real Estate Co., Ltd. (reinforcing development of land owned by the Company and acquisition and development of external properties) and acceleration of rotational business.

♦ Efficient use of assets

• Break up ROA into numerical targets such as income, cost, capital investment, turnover ratio of fixed assets relating to railway business, and link them to the targets of each headquarter, branch office and business site, aiming at improvement of profitability and asset efficiency.

◆ Decrease assets

 Continuously decrease cross-shareholding as a whole, while maintaining cross-shareholding that contributes to the improvement of our corporate value, aiming at maintenance and enhancement of stable business relationships as well as close collaboration from a mid-tolong-term perspective.

Optimization of assets

Objectives

Specific Action

Optimum capital structure

Level of interest-bearing debt based on business characteristics

- Real Estate and Hotels is positioned as a "growth business" which must adapt to changes with speed, and actively utilize interest-bearing debt. Consider potentially setting targets of interest-bearing debt for Real Estate and Hotels separately from other businesses.
- Mobility is positioned as a "sustainable business" which requires stability and growth, and emphasize net interest-bearing debt/EBITDA ratio.

Decreased cost of equity

Thoughtful dialogue with capital markets

- Presentation at financial results briefings is made by President and CEO for year-end and 2nd quarter and by Director-General of Corporate Strategies Headquarters for 1st and 3rd quarter. Continue to actively implement dialogue between the management and shareholders and investors.
- · Enhance reliability through flexible revisions of business forecast.

Enhancement of disclosures

• Publicize renewed FACT BOOK dedicated to historical facts and data (July 8, 2024). Continue to review positioning of each disclosure material and enhance disclosure of business information and ESG information.

Increased anticipated growth rate

Strengthening of publicity on growth strategy

- Publicize mid-to-long-term goals by business segments and strategy to achieve goals per business
- Enhance efforts to encourage deeper understanding of the prospects of each business of our Group at IR DAY, etc.