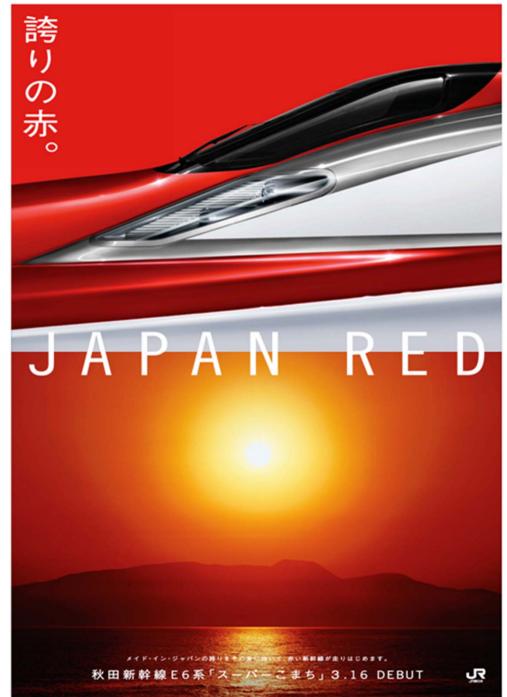


FY2013.3 Financial Results Presentation

May 1, 2013 East Japan Railway Company



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I. JR East Group Management Vision V - Ever Onward -Current Situation and Foresight

JR East Group Management Vision V JR East Group Management Vision V (announced on Oct. 30, 2012) - Ever Onward -**Eternal Mission Pursuing Unlimited Potential** Extreme safety levels Technological innovation Sustained Growth Service quality reforms Tackling new business areas Strengthening Creating a corporate culture that maximizes collaboration with local communities human potential Local Communities and Shareholders and Investors Society The JR East Group **Customers Employees** "Thriving with Communities, Growing Globally" 4

"Eternal Mission" (1)



Pursuing "extreme safety levels"—Building a railway capable of withstanding natural disasters

Implement seismic reinforcement countermeasures

Approximately ¥300.0 billion total in seismic reinforcement countermeasures (Five-year intensive implementation period from FY2013.3)



Seismic reinforcement of bridge piers



Seismic reinforcement of viaduct columns

Natural disaster countermeasures Install automatic platform gates



Rainfall disaster prevention (slope reinforcement)



Installation plan on the Yamanote Line \rangle							
FY2011.3 Ebisu and Meguro							
FY2013.3 Osaki and Ikebukuro							
FY2014.3	7 stations						
FY2015.3	7 stations						
FY2016.3	5 stations						
Major renovation planned	6 stations						

5

"Eternal Mission" (2)



6

Service quality reforms – Enhancing rail transportation network and other measures

y the quality of the Tokyo tan area railway network	Tohoku bound	ercity transport	tation network
		Mar. 16, 2013	Operate Series E5 at max. 320 km/h Debut Series E6
		FY2014.3	Increase railcars for series E5 and E6
and the second	Series E6	End of FY2016.3	Start of Hokkaido Shinkansen to Shin-Hakodate (provisional name)
-Improve transport capability of express trains on the Joban Line -Speed up service on the Chuo	Hokuriku bound		
Line(rapid service)	1 Linner La	3	Open Hokuriku Marketing Center
		FY2014.3	Unveil Series E7
-Enhance convenience along the "Tokyo Megaloop"		End of FY2015.3	Start of Hokuriku Shinkansen to Kanazawa
-Start of Tohoku Through Line service	Series E7		
	An area railway network For the second	tan area railway network Tohoku bound Tohoku bound	tan area railway network Tohoku bound Tohoku bound Mar. 16, 2013 FY2014.3 End of FY2016.3 Hokuriku bound Mar. 16, 2013 FY2014.3 End of FY2016.3 Apr. 1, 2013 FY2014.3 End of FY2016.3 Apr. 1, 2013 FY2014.3 End of FY2016.3 Apr. 1, 2013 FY2014.3 End of FY2015.3

"Eternal Mission" (3)



Strengthening collaboration with local communities

- Supporting earthquake recovery, stimulating tourism and revitalizing communities

Stimulate tourism

Destination Campaign (DC)						
FY2014.3	Sendai and Miyagi DC (AprJun.) Akita DC (OctDec.)					
FY2015.3	Niigata DC (AprJun.) Yamagata DC (JunSep.)					
FY2016.3	Fukushima DC (AprJun.) Hokuriku DC (OctDec.)					

Develop attractive towns centered on railway



Tokyo Station City



Shibuya Station development

Bus Rapid Transit (BRT) system

Construct exclusive roadways and upgrade service



Dec. 22, 2012	Start to operate BRT on Kesennuma Line
Mar. 2, 2013	Start to operate BRT on Ofunato Line

Promote emigration and interaction

- O Collaborate with Saku City and Nagano Prefecture
- O Revitalize local communities
- O Generate new traffic

"Pursuing Unlimited Potential" (1)



Technological innovation - Forging strategies for conserving energy and the environment, utilizing ICT and operating railways at faster speed **Construct mega-solar Operate Shinkansen at** Catenary and battery-powered electricity plant faster speeds hybrid railcar train system Operate starting spring 2014 on Construct at Keivo Rolling Stock R&D toward achieving an the Karasuyama Line operation at speed of 360 km/h Center Opening timeframe FY2014.3 1,050 kW Rated output 6,600 m² Panel expanse Approx. Estimated output/year 1,000 MWh Estimated Approx. CO₂reduction/year 500 Tons

Considering the introduction of Communications-Based Train Control System (CBTC)

OConsidering the introduction of a train control system utilizing radio technology on the Joban local line (a local line between Ayase and Toride)

OSelected Alstom and Thales to discuss more details of the system with

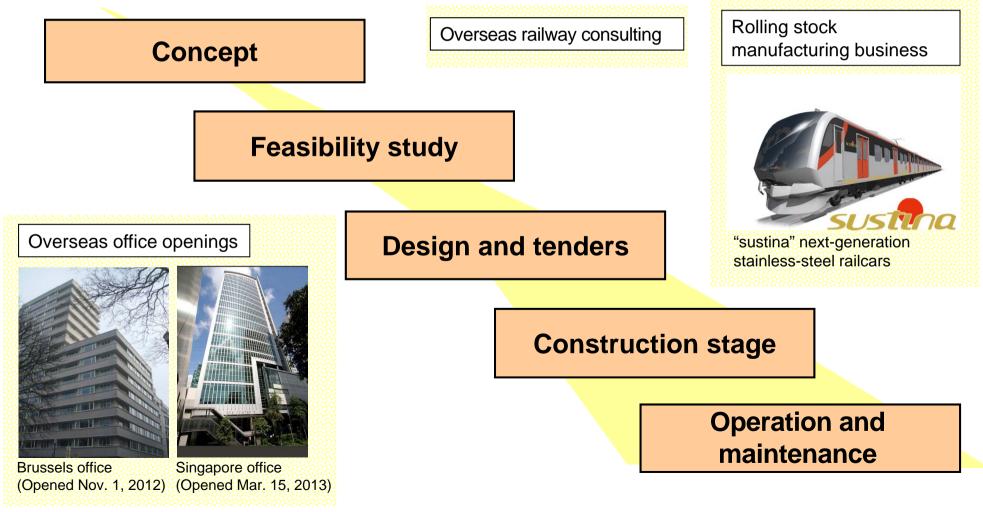
Series EV-E301



9

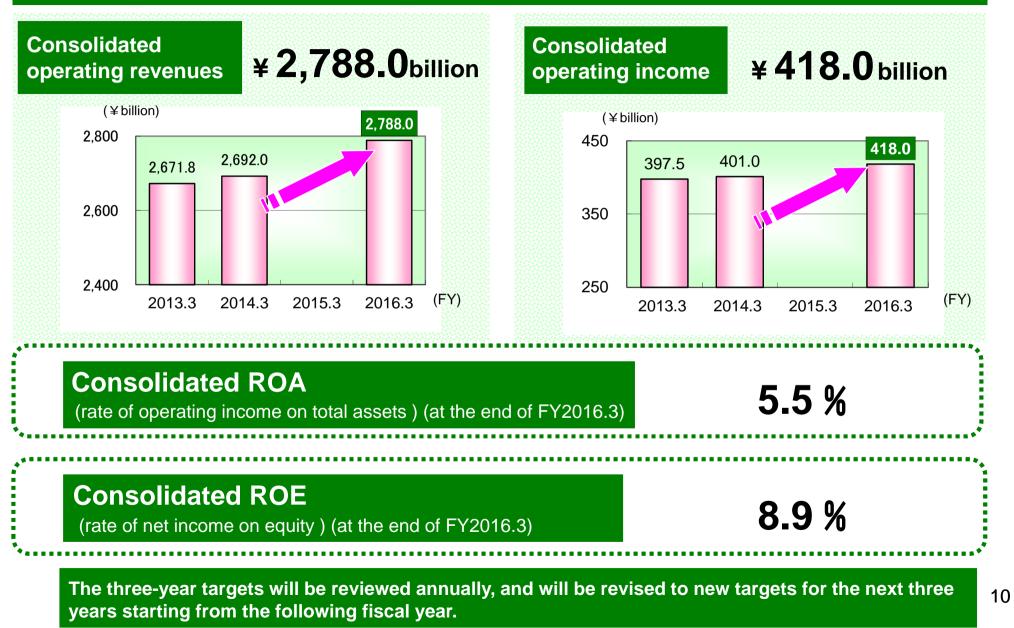
Tackling new business areas – Globalization

Participate in overseas railway projects



Numerical Targets for FY2016.3





Uses of Consolidated Cash Flows



	Targets FY2014.3
Consolidated operating cash flow	Approx. ¥ 1.75 trillion (Three-year total to FY2016.3)
Capital expenditures	Approx. ¥ 1.55 trillion (Three-year total to FY2016.3)
Investment needed for the continuous operation of business (Safety practice and transportation stability)	Approx. ¥ 950.0 billion (Approx. ¥600.0 billion)
Growth investment	Approx. ¥ 600.0 billion Approx. ¥ 194.0 billion
Shareholder returns	33% total return ratio (to net income) Share buybacks **
Debt reduction	(During the 2020s) ¥ 3,000.0 billion interest-bearing debt balance

*In addition, priority budget allocation max. ¥30.0 billion from the deposit balance on Mar. 31, 2013 (capital expenditures of approx. ¥540.0 billion in total) **1** **Share buybacks of max. 1 million shares or aggregate ¥10.0 billion (for May 2013 execution)

FY2016.3 Numerical Targets by Segment



(¥ billion,%)		2013.3	2014.3	2016.3	16.3/13.3	
		Results Plan		Target	Increase / decrease	(%)
O	perating revenues	2,671.8	2,692.0	2,788.0	+116.1	104.3
	Transportation	1,795.1	1,820.0	1,857.0	+61.8	103.4
	Station Space Utilization	404.2	406.0	437.0	+32.7	108.1
	Shopping Centers & Office Buildings	238.9	250.0	261.0	+22.0	109.2
	Others	233.5	216.0	233.0	-0.5	99.8
Op	perating income	397.5	401.0	418.0	+20.4	105.1
	Transportation	266.4	269.0	278.0	+11.5	104.3
	Station Space Utilization	37.5	37.0	42.0	+4.4	111.8
	Shopping Centers & Office Buildings	68.1	69.0	72.0	+3.8	105.6
	Others	26.8	27.0	27.0	+0.1	100.5
	Adjustment	-1.5	-1.0	-1.0		

Main assumptions for 3 years from FY2014.3 to FY2016.3

Real GDP growth rate: approx. +1.3% per year

Basic growth rate for passenger revenues per year:

Commuter passes: approx. +0.0%, Non-commuter passes: approx. +0.5%



II. FY2013.3 Financial Results and FY2014.3 Plan

FY2013.3 Financial Results and FY2014.3 Plan (non-consolidated)



(¥ billion)		2012.3	201	3.3	13.3/12.3		2014.3	14.3/13.3	
		Results	Results	[Oct. plan]	Increase / decrease	(%)	Plan	Increase / decrease	(%)
Operating revenues		1,817.4	1,910.8	[1,893.0]	+93.3	105.1	1,926.0	+15.1	100.8
	Passenger revenues	1,595.3	1,681.5		+86.2	105.4	1,695.0	+13.4	100.8
	Others	222.1	229.2		+7.0	103.2	231.0	+1.7	100.8
Op	perating expenses	1,524.4	1,587.9		+63.4	104.2	1,601.0	+13.0	100.8
	Personnel expenses	467.9	483.5		+15.5	103.3	482.0	-1.5	99.7
	Non-personnel expenses Energy Maintenance Other	605.2 60.6 209.3 335.2	657.1 67.6 240.5 349.0		+51.9 +7.0 +31.1 +13.7	108.6 111.6 114.9 104.1	664.0 74.0 235.0 355.0	+6.8 +6.3 -5.5 +5.9	101.0 109.4 97.7 101.7
	Usage fees to JRTT, etc.	83.4	83.1		-0.2	99.7	76.0	-7.1	91.4
	Taxes	82.2	82.6		+0.3	100.5	89.0	+6.3	107.7
	Depreciation	285.6	281.4		-4.2	98.5	290.0	+8.5	103.1
Op	perating income	292.9	322.8	[321.0]	+29.8	110.2	325.0	+2.1	100.7
Or	dinary income	207.7	243.0	[241.0]	+35.2	117.0	258.0	+14.9	106.2
Ne	et income	77.1	138.8	[142.0]	+61.6	180.0	162.0	+23.1	116.7

Passenger Revenues – FY2013.3 Results



(YoY, ¥ billion, %)	1st half		2nd half		Total	
	Increase / decrease	(%)	Increase / decrease	(%)	Increase / decrease	(%)
Passenger revenues	+70.3	109.0	+15.8	101.9	+86.1	105.4
Commuter passes (Seasonal tickets)	+4.0	101.7	+0.7	100.3	+4.7	101.0
Non-commuter passes (Ordinary tickets)	+66.3	112.4	+15.1	102.6	+81.4	107.3
Kanto Area Network of Conventional lines	+21.1	106.7	+4.9	101.5	+26.0	104.0
Shinkansen Network	+42.1	121.6	+9.8	104.4	+52.0	112.5

Main Positive and Negative Factors in Passenger Revenues



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(Yo	Y, ¥ billion)	Positive and Negative Factors	Change YoY			
		Operation of Shinkansen at higher speeds, etc.	+1.0			
		Yield management system	+2.8			
		Usage due to earthquake recovery, etc.	+5.0			
	Shinkansen	Tourist passengers (Leisure, etc.)	. 10.0			
	(+52.0)	Basic Trend	+18.0			
		Increase due to absence of Great East Japan Earthquake	+25.0			
		Decrease due to 2012 leap year	-1.0			
		Travel demand in the Tokyo metropolitan area	+1.5			
	Conventional	Good weather, etc.	+5.0			
	lines	Increase due to absence of Great East Japan Earthquake	+27.0			
	(+29.4)	Basic Trend	-1.0			
		Decrease due to 2012 leap year	-2.0			
Nor	Non-commuter passes revenues					
Cor	Commuter passes revenues (Increase due to absence of Great East Japan Earthquake, etc.)					
Pas	ssenger revenues		+86.1			

(Restated) Increase due to absence of Great East Japan Earthquake approx. 60.0 in total



(YoY, ¥ billion,%)	Total	Main factors behind change	Trend
	1st half 2nd half	Main factors benind change	nenu
+13.4 billion	100.8%		100.5%
Passenger revenues	100.7% 100.9%		
+3.3 billion	100.7%	- Interconnection of Tokyo Metro Fukutoshin Line and Tokyu Toyoko Line at Shibuya station: -0.5	100.0%
Commuter passes (Seasonal tickets)	100.0% 101.5%	 Advance purchases in anticipation of consumption tax hike: +4.0 	
+10.0 billion	100.8%		400 70/
Non-commuter passes(Ordinary tickets)	101.1% 100.6%		100.7%
+2.1 billion	100.3%	- Interconnection of Tokyo Metro Fukutoshin	
Kanto Area Network of Conventional lines	100.6% 100.0%	Line and Tokyu Toyoko Line at Shibuya station: -0.5	100.6%
+10.4 billion	102.2%	- Operation of Shinkansen at higher speeds, etc.: +2.0 - "Otona no Kyujitsu Club" *, etc.: +1.5	101.4%
Shinkansen Network	102.4% 102.0%	 Advance purchases in anticipation of consumption tax hike: +1.0 	

* "Otona no Kyujitsu Club" : Membership club for elderly people

Operating Expenses (non-consolidated) – FY2013.3 Results



(¥ billion)		2012.3 2013.3		13.3/12.3			
		Results	Results	Increase / decrease	(%)	Main factors behind change	
Operating expenses		1,524.4	1,587.9	+63.4	104.2		
P	ersonnel expenses	467.9	483.5	+15.5	103.3	- Bonus-related: +11.4 - New personnel and wage system:+7.1 - Decrease in projected benefit obligations: -1.0	
	on-personnel «penses	605.2	657.1	+51.9	108.6		
	Energy	60.6	67.6	+7.0	111.6	 Rise in fuel costs of thermal power plants Increase due to the absence of the Great East Japan Earthquake Rise in electricity rates 	
	Maintenance	209.3	240.5	+31.1	114.9	- General maintenance expenses: +27.1 - Railcar maintenance expenses: +4.0	
	Other	335.2	349.0	+13.7	104.1	 Outsourcing: +6.4 Loss of retirement of fixed assets: +5.9 Revenue-related expenses: +3.0 Water and utility: +2.0 Publicity and advertising: +1.7 Lease expenses: -4.3 Information processing expenses: -3.0 	
U	sage fees to JRTT, etc.	83.4	83.1	-0.2	99.7		
Та	axes	82.2	82.6	+0.3	100.5	- Consumption tax code amendment: +1.4 - Decrease in property taxes: -1.4	
D	Depreciation 285.6 281.4 -4.2 98.5 code amendment: -9.3		 End of five-year straight-line depreciation following FY2008.3 tax code amendment: -9.3 Increase due to new capital expenditures, etc.: +5.1 				



(¥ billion)		2013.3	2014.3	14.3/1	3.3	
		Results	Plan	Increase / decrease	(%)	Main factors behind change
Operating expenses		1,587.9	1 <i>,</i> 601.0	+13.0	100.8	
	ersonnel penses	483.5 482.0 -1.5 99.7				
Non-personnel expenses		657.1	664.0	+6.8	101.0	
	Energy	67.6	74.0	+6.3	109.4	 Rise in fuel costs of thermal power plants Rise in electricity rates
	Maintenance	240.5	235.0	-5.5	97.7	- General maintenance expenses: -7.1 - Railcar maintenance expenses: +1.6
	Other	349.0	355.0	+5.9	101.7	 Outsourcing expenses: +5.0 Revenue-related expenses: +1.0
	Usage fees to JRTT, etc. 83.1 76.		76.0	-7.1	91.4	- Decrease due to end of leasing of some railway facilities
Та	xes	82.6	82.6 89.0 +6.3 107.7 - Ir		107.7	 Increase in real estate acquisition tax Increase in registration and license tax Increase in property taxes
De	preciation	281.4	290.0	+8.5	103.1	-Increase due to new capital expenditures

FY2013.3 Financial Results and FY2014.3 Plan (consolidated)



(¥ billion)	2012.3	201	3.3	13.3/ [,]	13.3/12.3		14.3/1	3.3
	Results	Results	[Oct. plan]	Increase / decrease	(%)	Plan	Increase / decrease	(%)
Operating revenues	2,532.1	2,671.8	[2,651.0]	+139.6	105.5	2,692.0	+20.1	100.8
Transportation	1,705.7	1,795.1		+89.3	105.2	1,820.0	+24.8	101.4
Station Space Utilization	396.1	404.2		+8.0	102.0	406.0	+1.7	100.4
Shopping Centers & Office Buildings	229.6	238.9		+9.3	104.1	250.0	+11.0	104.6
Others	200.5	233.5		+32.9	116.4	216.0	-17.5	92.5
Operating income	360.0	397.5	[386.0]	+37.5	110.4	401.0	+3.4	100.9
Transportation	236.6	266.4		+29.8	112.6	269.0	+2.5	101.0
Station Space Utilization	33.9	37.5		+3.6	110.6	37.0	-0.5	98.5
Shopping Centers & Office Buildings	66.5	68.1		+1.6	102.5	69.0	+0.8	101.2
Others	21.9	26.8		+4.8	122.2	27.0	+0.1	100.5
Adjustment	0.9	-1.5		-2.4	-	-1.0	+0.5	66.0
Ordinary income	272.1	317.4	[306.0]	+45.3	116.6	323.0	+5.5	101.7
Net income	108.7	175.3	[174.0]	+66.6	161.3	192.0	+16.6	109.5

Transportation - Results and Plan



(¥ billion)	2012.3	.3 2013.3 13.3/12.3 2014.3		2014.3 Plan	14.3/13.3
Operating revenues	1,705.7	1,795.1	+89.3 105.2%	1,820.0	+24.8 101.4%
Operating income	236.6	266.4	+29.8 112.6%	269.0	+2.5 101.0%

Operating revenues	;

- main positive and negative factors (FY2013.3) (¥ billio							
JR East	+88.5	Absence of Great East Japan Earthquak					
Tokyo Monorail	+0.4	Absence of Great East Japa	an Earthquake				

Segment reclassification of Japan Transport Engineering Company (J-TREC) (from FY2014.3)

	FY2013.3	From FY2014.3
JR East	Transportation	Transportation
JR Bus Kanto	Transportation	Transportation
JR Bus Tohoku	Transportation	Transportation
Tokyo Monorail	Transportation	Transportation
Japan Transport Engineering Company (J-TREC)	Others	Transportation

FY2014.3 Topics

- Sendai and Miyagi Destination Campaign (Apr. 1 to Jun. 30, 2013)
- Akita Destination Campaign (Oct. 1 to Dec. 31, 2013)
- Increase railcars for E5 series Shinkansen (Tohoku Shinkansen) and E6 series Shinkansen (Akita Shinkansen)

[Notes] Operating revenues: operating revenues from outside customers

Operating income: operating revenues from outside customers + operating revenues inside group - purchases from outside suppliers - purchases inside group

Station Space Utilization - Results and Plan



(¥ billion)	2012.3	2013.3	13.3/12.3	202	14.3 Plan	14.3/13.3
Operating revenues	396.1	404.2	+8.0 102.0%		406.0	+1.7 100.4%
Operating income	33.9	37.5	+3.6 110.6%	37.0		-0.5 98.5%
Operating revenu - main positive ar	ies nd negative factors	oillion)	FY2014.3 T (FY2013.3 ope	opics onings are in italics)		
Tetsudo Kaikan JR East Water Bus	+6.4 siness +1.5	La construction de la constructi	GranSta and CentralStreet of machines (including i	- CentralStreet (Opened in	t in Tokyo Station Oct. 2012)	
JR East Urban De	velopment +0.6					

[Reference] Monthly trends (comparison with same month of previous year, %)

	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	2nd-half total	Full year
Retails & Restaurant Total	102.2	102.4	99.3	99.5	96.9	99.5	99.9	102.5
J-Retail (existing stores)	101.5	101.9	97.9	98.5	95.5	98.2	99.0	101.5
NRE (existing stores)*	103.4	106.4	101.4	103.0	101.8	101.1	102.8	107.9

* For NRE, hotel operations revenues not included

[Notes] Operating revenues: operating revenues from outside customers

Operating income: operating revenues from outside customers + operating revenues inside group - purchases from outside suppliers - purchases inside group

Shopping Centers & Office Buildings - Results and Plan



(¥ billion)	billion) 2012.3 2013.3 13.3/12.		12.3	2014.3 Plan	14.3/13.3			
Operating revenues	229.6 238.9		+9.3 104.1%	250.0	+11.0 104.6%			
Operating income		66.5	68.1		+1.6 102.5%	69.0	+0.8 101.2%	
Operating revenues - main positive and negative factors (FY2013.3) (¥ billion) - <i>JR MInami Shinjuku Building (Completed in Julian)</i>								
LUMINE+3.4LUMINE Yurakucho (Opened in Oct. 2011)Tetsudo Kaikan+1.2GranTokyo North Tower (phase II) openedatré+1.1Remodeling of atré Kameido, Matsudo and KawasakiJR East Building+1.0JR Minami Shinjuku Building completedTakasaki Terminal Building+0.4E'site Takasaki (Fully opened in Jul. 2011)Yokohama Station Building+0.3CIAL Tsurumi opened					 GranTokyo North Tower (phase II) (Opened in Aug. 2012) CELEO Hachioji North Wing (renewal and opening in Oct. 2012) CIAL Tsurumi (Opened in Nov. 2012) JR Kanda Manseibashi Building (Completed in Jan. 2013) * JP Tower KITTE GRANCHÉ (Opened in Mar. 2013) GranRoof at Tokyo Station (Opening planned for autumn 2013) JR Otsuka Station South Exit Building 			

(Completion planned for autumn 2013)*

[Reference] Monthly trends (comparison with same month of previous year, %)

2nd-half Full year Oct. Feb. Mar. Nov. Dec. Jan. total **Shopping Centers Total** 101.7 104.8 100.5 98.5 104.1 109.7 103.3 101.9 101.6 LUMINE (existing stores) 100.9 104.1 100.6 99.1 100.2 110.3 102.7 102.2 101.0 103.6 99.3 100.0 101.7 105.0 101.7 atré (existing stores)

[Notes] Operating revenues: operating revenues from outside customers

Operating income: operating revenues from outside customers + operating revenues inside group - purchases from outside suppliers - purchases inside group

* mainly offices

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Others - Results and Plan

(¥ billion)	2012.3	2013.3	13.3/12.3	2014.3 Plan	14.3/13.3		
Operating revenues	200.5	233.5	+32.9 116.4%	216.0	-17.5 92.5%		
Operating income	21.9	26.8	+4.8 122.2%	27.0	+0.1 100.5%		
Operating revenu - main positive ar	es id negative factors	FY2014.3 Topics (FY2013.3 openings ar	re in italics)				
Japan Transport Eng Company (J-TREC)	gineering +14.4	New consolidation		 The Tokyo Station Hotel (Opened in Oct. 2012) (Reclassify Japan Transport Engineering 			
JR East Mechatronic	cs +4.9	IC card mutual use		Company to the Trai	nsportation segment)		
JR East Japan Information	on Systems +4.4	IC card mutual use		EV2012 2 Hotel or	orating results (VeV		
East Japan Marketin Communications	ng & +3.2	Increased advertising, a Japan Earthquake	absence of Great East	Operating revenues: ²	FY2013.3 Hotel operating results (YoY, % Operating revenues: ¥45.3 billion (110.8%)		
Nippon Hotel	+3.0	Absence of Great Eas The Tokyo Station Hote	• •	(including revenues inside group) Operating income: ¥2.3 billion (126.2%)			

[Reference] Monthly trends (comparison with same month of previous year, %)

	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	2nd-half total	Full year
Hotel	108.2	114.5	109.8	105.4	107.1	106.9	108.2	111.0

[Notes] Operating revenues: operating revenues from outside customers

Operating income: operating revenues from outside customers + operating revenues inside group - purchases from outside suppliers - purchases inside group

Summary of Non-operating Income / Expenses and Extraordinary Gains / Losses (consolidated)



¥ billion)	2012.3	2013.3	Increase/ decrease	
Dperating income	360.0	397.5	+37.5	
Non-operating income	19.3	19.1	-0.2	
Interest income	0.1	0.2	+0.0	
Dividend income	2.7	2.3	-0.4	
Equity in net income of affiliated companies	0.8	3.7	+2.9	····
Insurance proceeds and dividends	9.4	7.4	-2.0	
Other	6.1	5.3	-0.7	
Non-operating expenses	107.2	99.1	-8.0	Mainly negative goodwill
Interest expense	101.0	95.3	-5.7	**** ****
Other	6.1	3.8	-2.2	
Drdinary income	272.1	317.4	+45.3	
Extraordinary gains	70.7	70.4	-0.2	Interest expense: 63.3 (-5.9)
Construction grants received	59.5	41.5	-18.0	Bond interest: 31.9 (+0.2)
Insurance proceeds related to earthquake	-	24.2	+24.2	
Other	11.2	4.7	-6.5	
Extraordinary losses	109.0	83.6	-25.4	
Losses on reduction entry for construction grants	56.1	36.9	-19.1	
Provision for allowance for earthquake-damage losses	16.1	-	-16.1	
Impairment losses on fixed assets	9.1	30.0	+20.8	
Other	27.5	16.6	-10.9	
ncome before income taxes	233.8	304.3	+70.4	

Summary of Cash Flows (consolidated)



(¥ billion)		2012.3	2013.3	Increase/ decrease
	Decrease i			ne taxes: +70.4 e losses: +17.3 me taxes: -74.6
Cash Flows from Operating Activities (I)		558.6	588.5	+29.8
	Increas	e of payments for	purchases of fixe	d assets: -86.9
Cash Flows from Investing Activities (II)	Cash Flows from Investing Activities (II)			
Free Cash Flows	s (I) + (II)	187.9	122.5	-65.3
Decrease	in cash outf	flow due to payme	ent of interest-bea	ring debt: +56.8
Cash Flows from Financing Activities (III)		-152.4	-101.1	+51.2
Net Change in Cash and Cash Equivalents (I) + (II) + (III)	35.5	21.4	-14.1
Cash and Cash Equivalents at Beginning of the	131.9	167.5	+35.5	
Cash and Cash Equivalents at End of the Period		167.5	189.2	+21.7



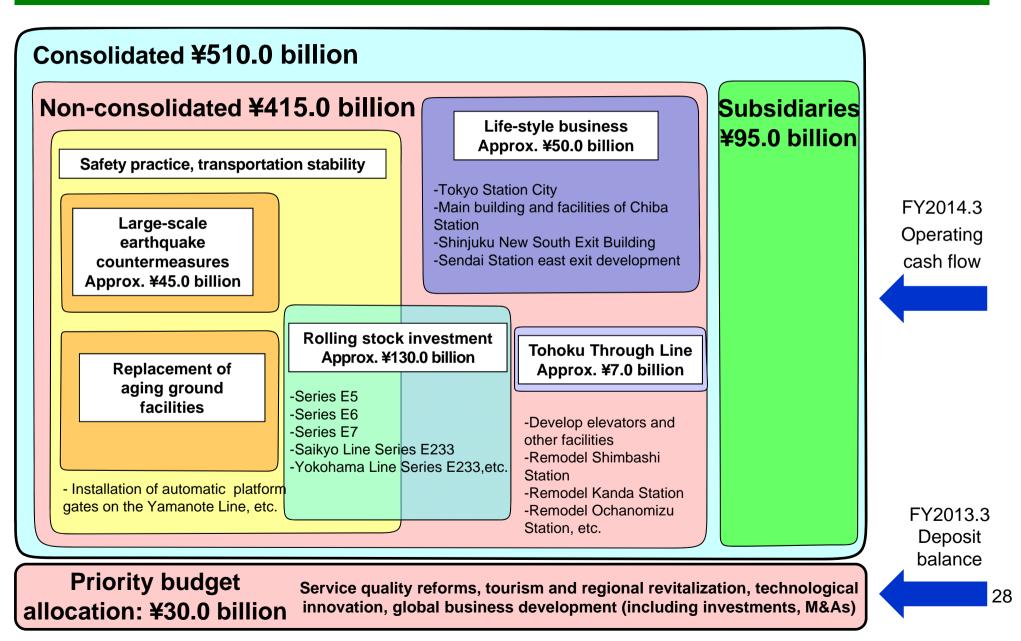
Change in Capital Expenditures (consolidated)

(¥ billion)	(¥ billion)			2012.3 (Results)	2013.3 (Results)	2014.3 (Plan)
	Growth investment	47.4	47.9	45.1	56.9	75.0
Transportation	Investment needed for the continuous operation of business	304.5	286.9	233.8	316.2	330.0
	Total	351.9	334.7	278.9	373.1	405.0
	Growth investment	79.7	85.4	85.0	101.4	119.0
Non- transportation	Investment needed for the continuous operation of business	3.1	5.6	6.2	6.1	16.0
	Total	82.8	91.0	91.2	107.5	135.0
-	Growth investment	127.1	133.3	130.1	158.4	194.0
Total	Investment needed for the continuous operation of business	307.6	292.5	240.0	322.3	346.0
	(Depreciation)	356.3	366.4	358.7	346.8	355.0
		434.7	425.8	370.1	480.7	540.0*

* Including priority budget allocation of ¥30.0 billion. 27

Main Capital Expenditures in FY2014.3







Change in Consolidated Interest-bearing Debt Balance

billion)	2009.3 (Results)	2010.3 (Results)	2011.3 (Results)	2012.3 (Results)	2013.3 (Results)
Bonds	1,419.4	1,489.5	1,560.0	1,599.6	1,659.7
	(2.15%)	(2.02%)	(1.98%)	(1.97%)	(1.94%)
Long-term loans	693.0	719.3	761.6	815.9	853.7
	(2.12%)	(2.05%)	(1.92%)	(1.75%)	(1.57%)
Long-term liabilities incurred for purchase of railway facilities	1,316.7 (5.30%)	1,177.7 (5.35%)	1,048.4 (5.40%)	923.8 (5.49%)	793.2 (5.63%)
Other interest-bearing debt	0.6	8.3	62.8	0.7	0.8
	(1.19%)	(1.10%)	(0.16%)	(0.82%)	(0.76%)
Total	3,429.8	3,394.9	3,433.0	3,340.2	3,307.4
	(3.35%)	(3.18%)	(2.98%)	(2.89%)	(2.73%)

Top : Balance

Bottom: Average interest rate



III. Reference Materials

FY2014.3 Traffic Volume and Passenger Revenues - Plan

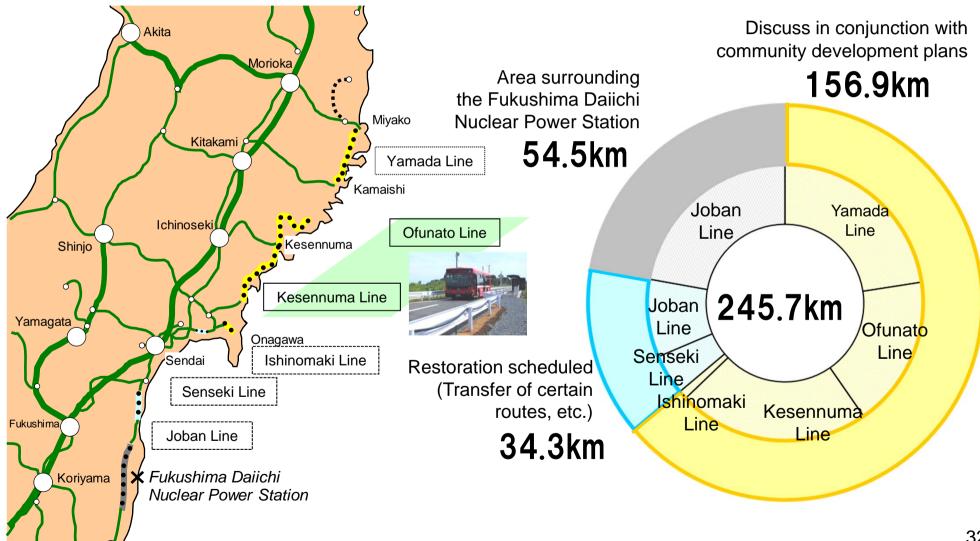
JR-E

Commuter Passes: Seasonal Tickets			(m	Traffic Vo			F	Passenger Revenues (¥ billion)			
No	n-commuter F	Passes: Ordinary Tickets	2013.3 Results	2014.3 Plan	Increase / decrease	(%)	2013.3 Results	2014.3 Plan	Increase / decrease	(%)	
S	hinkansen	Commuter Passes	1,670	1,685	+14	100.9	22.7	22.9	+0.1	100.9	
		Non-commuter Passes	18,448	18,788	+340	101.8	469.3	479.7	+10.4	102.2	
		Total	20,118	20,473	+354	101.8	492.0	502.6	+10.6	102.2	
	Kanto	Commuter Passes	68,513	68,978	+465	100.7	445.7	448.8	+3.0	100.7	
	Area Network	Non-commuter Passes	33,907	34,013	+106	100.3	671.2	673.3	+2.1	100.3	
C		Total	102,420	102,992	+571	100.6	1,117.0	1,122.2	+5.1	100.5	
Conventional	Other	Commuter Passes	3,143	3,160	+17	100.5	18.8	18.9	+0.1	100.6	
ntion	Network	Non-commuter Passes	2,710	2,584	-125	95.4	53.5	51.0	-2.4	95.3	
al Lii		Total	5,854	5,745	-108	98.1	72.3	69.9	-2.3	96.7	
Lines	Total	Commuter Passes	71,657	72,139	+482	100.7	464.6	467.7	+3.1	100.7	
		Non-commuter Passes	36,618	36,598	-19	99.9	724.8	724.4	-0.3	99.9	
		Total	108,275	108,738	+462	100.4	1,189.4	1,192.2	+2.7	100.2	
Тс	otal	Commuter Passes	73,327	73,825	+497	100.7	487.3	490.7	+3.3	100.7	
		Non-commuter Passes	55,066	55,387	+320	100.6	1,194.1	1,204.2	+10.0	100.8	
		Total	128,394	129,212	+817	100.6	1,681.4	1,694.9	+13.4	100.8 3	

Operation Suspended Lines and Segments Damaged by Tsunami during Great East Japan Earthquake



Current number of suspended railway segments: 6 segments, 245.7 km



Suica



Cards issued: Around 42.47 million

(Electronic money-compatible Suica cards issued: Around 40.20 million)

[Reference] Valid *View Suica* card members (including tie-ups): Around 3.73 million Registered *Mobile Suica* members: Around 3.11 million

[Data]

- > Number of compatible locations (railway):
 - JR East (Suica area): 811 stations (including Tokyo Monorail, Tokyo Waterfront Area Rapid Transit, etc.),

JR Hokkaido (Kitaca area): 55 stations, PASMO card area: 1,291 stations, JR Central (TOICA area): 149 stations,

Meitetsu and Nagoya City Transportation Bureau (manaca area): 390 stations,

JR West (ICOCA area): 430 stations, Surutto KANSAI meeting (PiTaPa area): 860 stations,

JR Kyushu (SUGOCA area): 272 stations, Nishi-Nippon Railroad (nimoca area): 72 stations,

Fukuoka City Transportation Bureau (HAYAKAKEN area): 35 stations

> Number of compatible buses:

Suica area : around 530 buses, PASMO area : around 14,800 buses,

manaca area : around 1,600 buses, PiTaPa area : around 1,300 buses, nimoca area : around 3,200 buses

* Number of buses as of Dec. 1, 2012

>Major tie-up partners among credit card issuers:

Japan Airlines, BIC CAMERA, Mizuho Bank, The Bank of Tokyo-Mitsubishi UFJ, AEON, Yahoo Japan Corporation,

Toyota Finance Corporation, All Nippon Airways, Sumitomo Mitsui Banking Corporation, The Bank of Yokohama

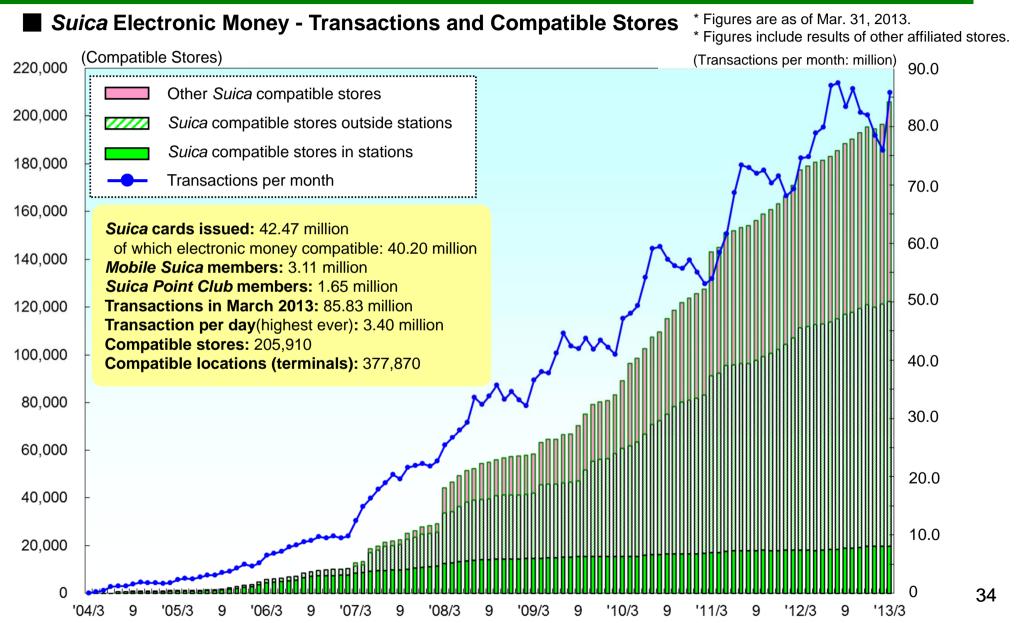


Mobile Suica

(Unless otherwise noted, figures are as of Mar. 31, 2013.)

Suica









		Omiya	Shinagawa	Tachikawa	Nippori	Tokyo	Ueno	Shinagawa South	Akabane
	eginning of perations	Mar. 2005	Oct. 2005	Oct. 2007 (phase I) Oct. 2008 (phase II)	Mar. 2008 Jun. 2009 (floor space increase)	Mar. 2010	Dec. 2010 (phase I) Mar. 2011 (phase II)	Dec. 2010 (phase I) Feb. 2011 (phase II) Apr. 2011 (phase III) May 2011 (phase IV)	Mar. 2011 (phase I) Jul. 2011 (phase II) Aug. 2011 (phase III) Sep. 2011 (phase IV)
St	ore space	around 2,300 m [*]	around 1,600 m [*]	around 4,300 m [*]	around 380 m [*]	around 1,300 m [*]	around 4,800 m [*]	around 1,800 m	around 2,000 m
N	umber of shops	78	52	92	18	31	78	39	54
	FY2013.3 Results (YoY, %)	¥ 10.1 billion (100.8%)	¥ 6.1 billion (99.1%)	¥ 5.9 billion (100.6%)	¥ 1.8 billion (100.9%)	¥ 4.0 billion (112.3%)	¥ 11.1 billion (107.9%)	¥ 10.2 billion (104.5%)	¥ 5.1 billion (132.1%)

Hotel Operations - Overview



Metropolitan Hotels (10 hotels, 3,035 guest rooms)

Hotel Metropolitan (Ikebukuro), Edmont (Iidabashi), Takasaki, Nagano, Sendai, Morioka, Morioka New Wing, Akita, Yamagata and Marunouchi

Operating revenues* : ¥33.4 billion (FY2013.3) Occupancy rate: 85.4%

HOTEL METS chain (22 hotels, 2,485 guest rooms)

Kumegawa, Musashisakai, Kokubunji, Urawa, Mito, Kawasaki, Tsudanuma, Kitakami, Nagaoka, Mizonokuchi (Musashi-Mizonokuchi), Shibuya, Tabata, Kamakura Ofuna (Ofuna), Hachinohe, Mejiro, Akabane, Fukushima, Koenji, Tachikawa, Komagome, Yokohama Tsurumi (Tsurumi) and Hotel R-Mets Utsunomiya

Operating revenues* : ¥7.5 billion (FY2013.3) Occupancy rate: 80.3%

- The Tokyo Station Hotel (150 guest rooms)
- *Familio, Folkloro* (8 hotels, 249 guest rooms)
- Hotel Dream Gate Maihama (80 guest rooms)
- Seaside Hotel Shiba Yayoi (155 guest rooms)
- Hotel New Grand (249 guest rooms)

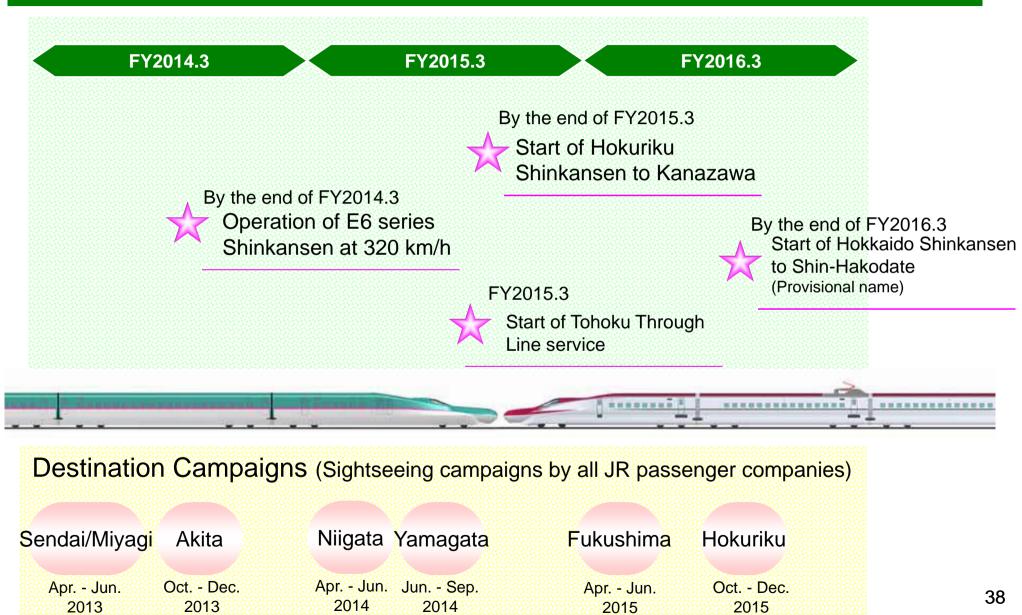


(¥ billion)		2012.3 Results	2013.3 Results	2013.3/ 2012.3	2014.3 Plan	2014.3/ 2013.3
JR East	Operating revenues	205.7	206.6	100.5%	204.0	98.7%
Retail Net (J-Retail)	Operating income	6.0	6.3	105.4%	4.8	75.6%
Nippon Restaurant Enterprise (NRE)	Operating revenues	61.3	63.2	103.1%	62.7	99.1%
	Operating income	0.2	1.0	451.0 %	1.1	101.9%
	Operating revenues	59.7	63.1	105.7%	64.9	102.9%
LUMINE	Operating income	9.8	10.7	108.8%	10.9	101.9%
East Japan Marketing & Communications	Operating revenues	91.8	99.3	108.1%	101.4	102.0%
	Operating income	1.8	2.3	128.6%	2.4	101.1%

* Non-consolidated operating revenues / operating income

Future Plans - Railway Business -





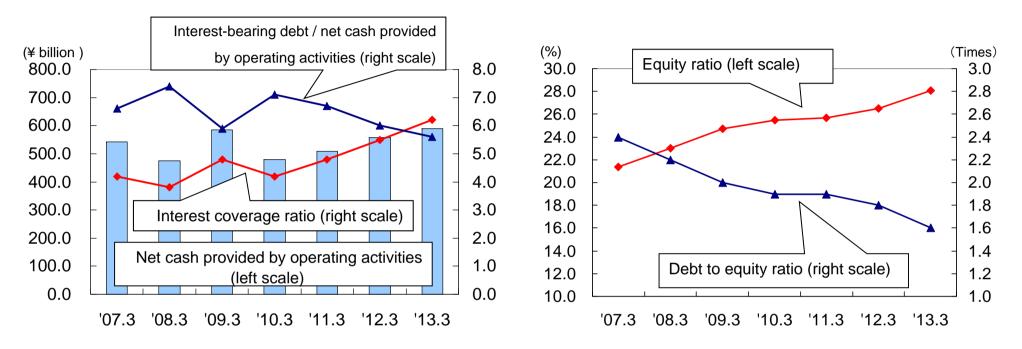


	Onening	Total floor s	pace (m²)		
	Opening		Office (m ²)	Commercial (m ²)	Hotel (rooms)
HOTEL METS Niigata	Apr. 8, 2013	Approx. 7,600	-	-	197
JR Otsuka Station South Exit Building	Autumn 2013	Approx. 23,100	Approx. 7,400	Approx. 6,000	-
GranRoof at Tokyo Station	Autumn 2013	Approx. 2,000	-	Approx. 2,000*	-
JR Funabashi Station South Exit Station Building	Spring 2016	Approx. 9,980	-	Approx. 2,370	161
Shinjuku New South Exit Building	Spring 2016	Approx. 111,000	Approx. 77,200	Approx. 9,400	-
Main building and facilities of Chiba Station	Spring 2018 (full opening)	Approx. 70,000	-	Approx. 54,000	-
Sendai Station East Exit	Spring 2016	Approx. 43,000	-	Approx. 41,000	-
Development	Spring 2017	Approx. 14,000	-	-	Approx. 280
Shibuya Station Development	(East Tower) 2020 (Central & West Tower) 2027	Approx. 270,000	Approx. 113,000	Approx. 148,000	-
Yokohama Station West Exit Station Building Plan	In planning				
Shinagawa Development Project			In planning		

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Key Financial Indicators





	FY2007.3	FY2008.3	FY2009.3	FY2010.3	FY2011.3	FY2012.3	FY2013.3
Net cash provided by operating activities (¥ billion)	541.8	475.6	584.3	479.1	508.8	558.6	588.5
Interest coverage ratio	4.2	3.8	4.8	4.2	4.8	5.5	6.2
Debt to equity ratio (Times)	2.4	2.2	2.0	1.9	1.9	1.8	1.6
Equity ratio (%)	21.4	23.0	24.7	25.5	25.7	26.5	28.1
Interest-bearing debt / net cash provided by operating activities	6.6	7.4	5.9	7.1	6.7	6.0	5.6

Note: Interest coverage ratio = Net cash provided by operating activities / payments of interest

Breakdown of Interest-bearing Debt

Breakdown of consolidated interest-bearing debt (as of March 31, 2013)

	Balance (¥ billion)	Breakdown	Average interest rate	Average maturity	Consolidated long- term debt (¥ billion)
Bonds	1,659.7	50.2%	1.94%	10.40 years	1,659.7
Long-term loans *	853.7	25.8%	1.57%	5.71 years	893.5
Long-term liabilities incurred for purchase of railway facilities	793.2	24.0%	5.63%	12.72 years	793.2
Other interest-bearing debt	0.8	0.0%	0.76% [·]	0.56 years	
Total	3,307.4	100.0%	2.73%	9.74 years	3,346.5

* "Long-term loans" under "Consolidated long-term debt" includes non-interest-bearing loans (balance of ¥39.8 billion as of March 31, 2013).

Breakdown of long-term liabilities incurred for purchase of railway facilities

Category of liabilities	Principal (¥ billion)	Balance (¥ billion)	Interest					
			Variable /fixed	Rate	Payment	Period	Payee	Use
Number 1*	2,101.8	258.6	Variable	4.11%	Principal and interest equal repayment	1991.10 ~ 2017.3	Japan Railway Construction,	- Fund for repayment of debt borne by JRTT
Number 2*	638.5	177.2	Fixed	6.35%	Principal and interest equal repayment	1991.10 ~ 2017.3	Transport and Technology	- Construction of conventional lines - Construction of Shinkansen lines
Number 3*	366.5	343.0	Fixed	6.55%	Principal and interest equal repayment	1991.10 ~ 2051.9	Agency (JRTT)	etc.
Sub-total	3,106.9	779.0		5.69%				
Akita Shinkansen	27.9	10.2	Variable	1.65%	Principal and interest equal repayment	1997.3 ~ 2022.3	JRTT	
Tokyo Monorail	36.7	3.9	Variable	2.84%	Principal and interest equal repayment	(2002.3) ~ 2029.11	JRTT	
Total		793.2		5.63%				

* The names of the liabilities are commonly known as Number 1 through 3 in accordance with the definition under law.

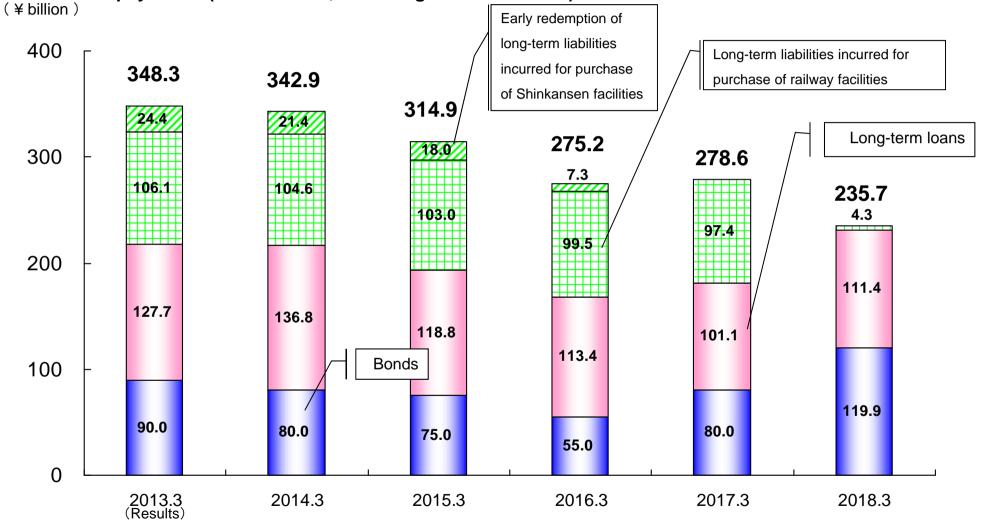


(Reference)

Outlook of Interest-bearing Debt Maturity





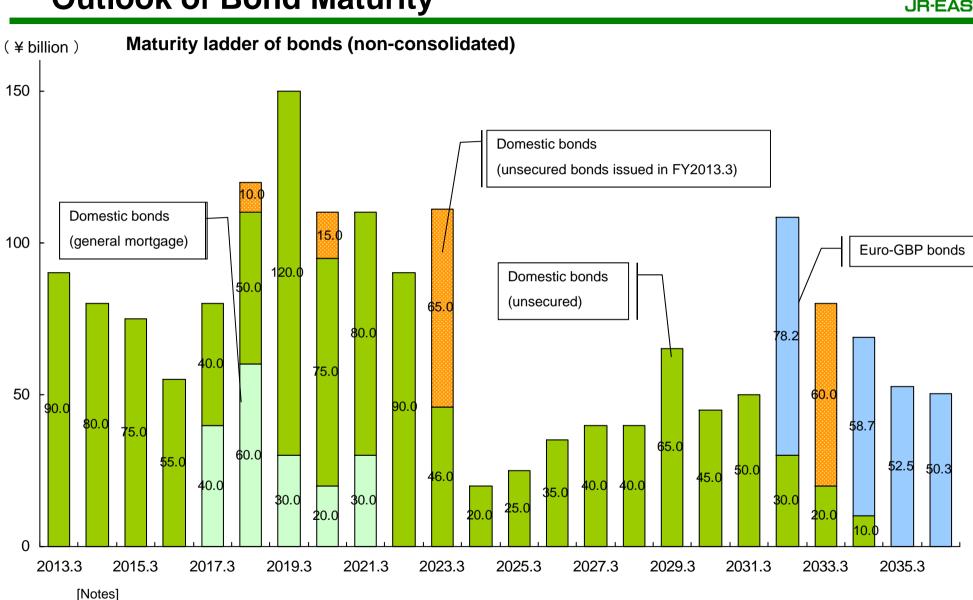


Notes:1) Outlook as of March 31, 2013.

2) Early redemption of long-term liabilities incurred for purchase of Shinkansen facilities is a planned amount.

3) For redemption of bonds, the nominal amounts of bonds are shown.

Outlook of Bond Maturity



1) Outlook as of March 31, 2013.

2) For redemption amounts, nominal amounts are shown.

Bond Issuance in FY2013.3



Bonds totaling ¥150.0 billion issued

Series	Tenor	Total amount of issue	Coupon	Issue price	Reoffer yield	JGB spread	Issue date	Maturity date
84	7	¥ 15.0 billion	0.487%	¥100.00	0.487%	+7bp	2012.7.24	2019.7.24
85	10	¥ 30.0 billion	0.874%	¥100.00	0.874%	+7bp	2012.7.24	2022.7.22
86	20	¥ 15.0 billion	1.732%	¥100.00	1.732%	+9bp	2012.7.24	2032.7.23
87	10	¥ 20.0 billion	0.869%	¥100.00	0.869%	+5bp	2012.9.27	2022.9.27
88	20	¥ 20.0 billion	1.751%	¥100.00	1.751%	+9bp	2012.9.27	2032.9.27
89	5	¥ 10.0 billion	0.229%	¥100.00	0.229%	+6bp	2012.12.27	2017.12.27
90	10	¥ 15.0 billion	0.745%	¥100.00	0.745%	+5bp	2012.12.27	2022.12.27
91	20	¥ 25.0 billion	1.751%	¥100.00	1.751%	+10bp	2012.12.27	2032.12.27

Note: In principle, interest payment dates are February 25 and August 25.

Credit Ratings



Moody's	S&P	R&I
Aa2 [Stable]	AA- [Negative]	AA+[Stable]
 The railway industry enjoys a favorable business environment, and a high degree of business stability compared with other regulated industries such as the electric power and communications industries. The strategic importance and economic strength of the Tokyo metropolitan area will continue to solidify JR East's business base. Business risk in the non-transportation businesses is limited because JR East has effectively utilized existing assets and facilities. Given that capital expenditures have been kept within the scope of operating cash flows, JR East should be able to continue reducing debt going forward. In September 2011, Moody's downgraded JR East's credit rating from Aa1 to Aa2. This action reflected concerns about the possibility that JR East may be unable to maintain the same cash flow generation capacity as before due to stagnant economic conditions in Japan. Another concern is that the stagnant economic compared with the previous pace. 	 Backed by a strong operating base, the mainstay transportation business is expected to retain its stable profitability. Non-transportation operations also remain highly competitive against a backdrop of various operating advantages. JR East's balance of debt to equity is expected to continue improving gradually, as JR East has disclosed its policy to continue reducing debt. JR East's passenger revenues are susceptible to economic fluctuations. In addition, passenger demand is expected to decline as the birthrate falls and the population ages in the medium-tolong term. JR East has a persistently high reliance on debt, as well as a high dependence on domestic bank loans and capital markets for funding. Based on these and other factors, S&P has determined that JR East's credit standing is constrained by Japan's sovereign debt rating. (In April 2011, S&P's outlook on JR East was revised to negative.) 	 JR East restored revenues in the core Kanto Area and Shinkansen in a short space of time, although a full recovery of all railway lines from the Great East Japan Earthquake has yet to be achieved. JR East should be able to maintain its ability to secure a high level of earnings and cash flows, given that its transportation business based on core railway operations has an extremely strong business foundation centered on the Tokyo metropolitan area, and it has steadily bolstered its foundations in related businesses centered on railway terminals. JR East will continue making large capital expenditures in redevelopment and safety measures. It also plans to enhance shareholder returns. Moreover, considering its strong capacity to generate cash flows, concerns about a possible deterioration in its favorable equity- debt structure as a railway company are limited. JR East has considerable capacity to withstand an increase in interest rates, given that it has made progress repaying high-interest debt, and has substantial long-term, fixed-interest debt.
(April 2013)		(March 2013)

(Note) The above are excerpts from the agencies' credit rating reports.



These materials and the video of the presentation can be viewed at the JR East's web site.

JR East Web site, IR (Investor Relations) http://www.jreast.co.jp/e/investor/

Forward-Looking Statements

Statements contained in this report with respect to JR East's plans, strategies and beliefs that are not historical facts are forward-looking statements about the future performance of JR East, which are based on management's assumptions and beliefs in light of the information currently available to it. These forward-looking statements involve known and unknown risks, uncertainties, and other factors that may cause JR East's actual results, performance or achievements to differ materially from the expectations expressed herein. These factors include, without limitation, (i) JR East's ability to successfully maintain or increase current passenger levels on railway services, (ii) JR East's ability to improve the profitability of railway and other operations, (iii) JR East's ability to expand non-transportation operations, and (iv) general changes in economic conditions and laws, regulations and government policies in Japan.