

Commuter pass:

“Commuter pass” refers to a credit card-sized pass that is either magnetically encoded or contains an integrated circuit (IC) chip and which allows travel between two stations during a period of one, three or six months.

Hybrid Shinkansen:

“Hybrid Shinkansen” refers to intercity rails systems, which provide through-service to certain destinations that are not part of a regular Shinkansen (as defined below) network, using specially designed trains capable of running on both Shinkansen lines and conventional lines that have been widened to a standard gauge. Hybrid Shinkansen lines are not covered by the Nationwide Shinkansen Railway Development Law.

JNR:

“JNR” means the Japanese National Railways, the Government-owned public entity that was restructured into JNRSC (as defined below) on April 1, 1987. The railway operations and certain related businesses of JNR, together with certain necessary assets and associated liabilities, were succeeded to by the JR Companies (as defined below), the Shinkansen Holding Corporation (a predecessor entity to the Railway Development Fund, which was in turn succeeded by the Corporation for Advanced Transport & Technology), Railway Telecommunication Co., Ltd. (a predecessor of JAPAN TELECOM HOLDINGS CO., LTD.), Railway Information Systems Co., Ltd. and the Railway Technical Research Institute, and all of its other assets and liabilities became assets and liabilities of JNRSC.

JNRSC:

“JNRSC” means the Japanese National Railways Settlement Corporation. JNRSC was dissolved on October 22, 1998, and all of its assets (including the 1,500,000 shares of JR East’s common stock it beneficially owned at the time of such transfer) and a portion of its liabilities were transferred to the JRCC (as defined below.)

JR Companies:

“JR Companies” means, collectively, JR East, Hokkaido Railway Company (JR Hokkaido), Central Japan Railway Company (JR Central), West Japan Railway Company (JR West), Shikoku Railway Company (JR Shikoku), Kyushu Railway Company (JR Kyushu) and Japan Freight Railway Company (JR Freight).

JR East:

“JR East” refers to East Japan Railway Company on a consolidated basis, or if the context so requires, on a nonconsolidated basis.

JR Law:

“JR Law” means the Law Concerning the Passenger Railway Companies and the Japan Freight Railway Company of 1986, as amended, which created the framework for the establishment of the JR Companies.

JRCC:

“JRCC” means the Japan Railway Construction Public Corporation, a public entity established in 1964 and wholly owned by the Government of Japan. Its primary activity is the construction of

Shinkansen lines under the Nationwide Shinkansen Railway Development Law (see “Shinkansen”) and other national projects. Within JR East’s service area, JRCC is presently building Hokuriku Shinkansen and Tohoku Shinkansen extensions. JR East rents Takasaki-Nagano segment of Hokuriku Shinkansen line, operationally named Nagano Shinkansen, and Morioka-Hachinohe segment of Tohoku Shinkansen line from JRCC. JR East also rents some conventional lines from JRCC. The “Law for Disposal of Debts and Liabilities of the Japanese National Railways Settlement Corporation” was enforced in October 1998. This resulted in the liquidation of the JNRSC and the transfer of JR East shares held by the JNRSC to JRCC’s JNR Settlement Headquarters. In June 2002, JRCC sold all remaining shares (500 thousand) to the public.

Number of passengers:

“Number of passengers” includes both passengers who begin their journey at the JR East station and passengers who transfer to JR East from other railway company lines at the station.

Operating kilometers:

“Operating kilometers” means the actual length of a railway line between two stations, regardless of the number of tracks along the line. Fare and charge calculations are based on this figure.

Passenger kilometers:

“Passenger kilometers” means the number of passengers moving from one station to another multiplied by the distance (in operating kilometers) between such stations.

Rolling stock kilometers:

“Rolling stock kilometers” means the number of train kilometers (as defined below) multiplied by the number of railcars comprising the train.

Shinkansen:

“Shinkansen” refers to Japan’s high-speed intercity rail systems operated by JR East, JR Central and JR West. Several new Shinkansen lines are now under construction or in advanced planning stages under the Nationwide Shinkansen Railway Development Law.

Suica:

“Suica” means a pre-paid IC card that can be used at nearly all of JR East’s stations in the Tokyo metropolitan area and its environs, permitting smooth, contactless passage through ticket gates. There are two types. One is a high-tech commuter pass (*Suica Pass*) and the other is stored-fare railway ticket (*Suica IO card*).

Total long-term debt:

“Total long-term debt” refers to the aggregate of long-term debt and long-term liabilities incurred for purchase of railway facilities, including the current portion thereof.

Train kilometers:

“Train kilometers” means the number of kilometers traveled by a train on operational routes, excluding movement within stations and rail yards.

Number of Employees:	78,760* (71,186 at parent company) *Excluding employees assigned to other companies and employees on temporary leave
Number of Stations:	1,695
Number of Rolling Stock:	13,217
Average Daily Train Runs:	12,494
Passenger Line Network:	7,526.8 kilometers
Passengers Served Daily:	16.0 million (average for the year ended March 31, 2003)
Total Number of Shares Issued:	4,000,000
Total Number of Shares Outstanding:	3,999,235
Paid-in Capital:	¥200,000 million
Number of Shareholders:	338,804
Stock Exchange Listings:	Tokyo, Osaka, Nagoya
Transfer Agent:	The Mitsubishi Trust and Banking Corporation 4-5, Marunouchi 1-chome, Chiyoda-ku, Tokyo 100-8212, Japan (from May 6, 2003)

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(Social and Environmental Report)

