

- 1 Report Structure
- 2 Value Creation by the JR East Group**
 - 2 JR East Group Philosophy and Basic Principles
 - 3 Materiality
 - 4 Value Creation History
 - 6 Strengths of the JR East Group
 - 8 Value Creation Model
 - 10 Strengths-Based Business Development
 - 12 A Message from the President
 - 20 Business Management Strategy: JR East Group Management Vision “Move Up” 2027
- 33 Sustainability Initiatives**
 - 33 Safety
 - 48 Environment
 - 62 Society
- 84 Governance**
- 108 Data Section**
 - 108 Group Companies at a Glance
 - 109 Third-Party Assurance Report
 - 110 Consolidated 11-Year Financial and Non-Financial Summary
 - 112 Financial Statements
 - 117 Organization
 - 118 Corporate Data
 - 119 Stock Information

Editorial Policy for This Publication

The COVID-19 pandemic and the changes and confusion accompanying it, together with an increasingly complex external environment, are significantly affecting the JR East Group. To provide new value to society and sustain growth, the JR East Group must not only respond to change with agility but also anticipate change ahead of others and continue self-transformation.

JR East Group Integrated Report 2022 focuses on how, amid the challenging environment that has emerged due to the pandemic, the Group has been able to fulfill its mission as a public transportation provider and embark upon a concerted, powerful drive toward new growth thanks to the contributions of employees, from the senior management team of the Group through to its frontline personnel. This report also serves as the safety report that the JR East Group publishes pursuant with the Railway Business Act.

We sincerely hope the report will further understanding of our approach to business management while facilitating communication with diverse stakeholders.

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References

International Integrated Reporting Framework (International Integrated Reporting Council)
Guidance for Collaborative Value Creation (Ministry of Economy, Trade and Industry, Japan)
Environmental Reporting Guidelines 2018 (Ministry of the Environment, Japan)

Reporting Period

This report principally covers our activities for the fiscal year 2022 from April 1, 2021 to March 31, 2022, although some events presented here took place earlier or in the period between the end of March 2022 and the publication of this report in October 2022.

Boundary of Reporting

East Japan Railway Company
JR East Group, consolidated subsidiaries (69 companies)
Economic reporting: JR East, consolidated subsidiaries, and equity-method affiliates (six companies)
Environmental reporting: JR East, consolidated Japanese subsidiaries
Social reporting: JR East, consolidated subsidiaries

Figures in This Report

Totals may not match the sum of individual figures due to rounding.

Report Structure

Aiming to further readers’ understanding of our value creation over the medium to long term and to invigorate communication with stakeholders, we have constructed a story line that runs throughout *JR East Group Integrated Report 2022*, enabling readers to grasp how pursuit of the JR East Group Management Vision “Move Up” 2027 will lead to robust growth. Further, a wide range of supplementary information for all types of stakeholders is available on our website. We hope that referring to this information while reading the report will provide an even better understanding of our corporate value.

