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#### Editorial Policy for This Publication

The JR East Group is focusing on contributing to the growth of local communities as well as the achievement of the Sustainable Development Goals (SDGs) by implementing management that is oriented toward environmental, social, and governance (ESG) factors and by addressing social issues through the Group's businesses. *JR East Group Report 2021 INTEGRATED REPORT* is an integrated report published to communicate with our diverse stakeholders. This report also serves as the "safety report" that the JR East Group publishes pursuant with the Railway Business Act.

Structured around a value creation story, the report explains the value that the JR East Group has provided to society as well as the management strategies and vision that the Group Company has established based on this value. Moreover, by including comments from the Group employees who are actually working on sustainability initiatives, the report communicates the shared awareness of the employees who tackle sustainability initiatives related to safety, society, the environment, and governance. The aforementioned features of the report are intended to further stakeholders' understanding of the JR East Group.

Going forward, we will continue fostering a deeper understanding of our business operations, and we would be happy to hear our stakeholders' frank opinions on these efforts.

#### Takashi Takaoka

Executive Officer and General Manager of Management Planning Department, Corporate Planning Headquarters East Japan Railway Company



#### References

International Integrated Reporting Framework [International Integrated Reporting Council (IIRC)]  
Guidance for Collaborative Value Creation [Ministry of Economy, Trade and Industry in Japan]  
Environmental Reporting Guidelines 2018 [Ministry of the Environment in Japan]

#### Reporting period

This report basically covers our activities from April 1, 2020 to March 31, 2021, although some events presented here happened earlier or in the period between the end of March 2021 and the publication of this report in July 2021.

#### Boundary of reporting

East Japan Railway Company  
JR East Group (consolidated subsidiaries [68 companies])  
Economic reporting: JR East, consolidated subsidiaries, and equity-method affiliates (six companies)  
Environmental report: JR East, consolidated Japanese subsidiaries  
Social report: JR East, consolidated subsidiaries

#### Figures in this report

Totals may not match the sum of individual figures due to rounding.

## The Structure of the JR East Group Report 2021

The *JR East Group Report 2021* aims to further readers' understanding of how the Group will create value over the medium to long term and to invigorate communication with stakeholders.

We have constructed a story line that runs through the entire report with the aim of presenting information in a comprehensive, cohesive manner that enables readers to grasp how pursuit of the JR East Group Management Vision "Move Up" 2027 will achieve robust growth. We hope that the chart below, which shows how information has been structured in the report, serves as a useful reference for readers.

