

Measures to prevent accidents at Class 4 level crossings without crossing gates and alarms

For Class 4 level crossings that do not have crossing gates or alarms, in cooperation with neighboring communities, we are either closing them or upgrading them to Class 1 crossings by installing crossing gates and alarms. Additionally, to prevent accidents at level crossings, we are taking measures such as installing solar-powered illuminated signs or whistling signs to alert pedestrians to approaching trains.



Class 4 level crossing

Current safety record of JR East

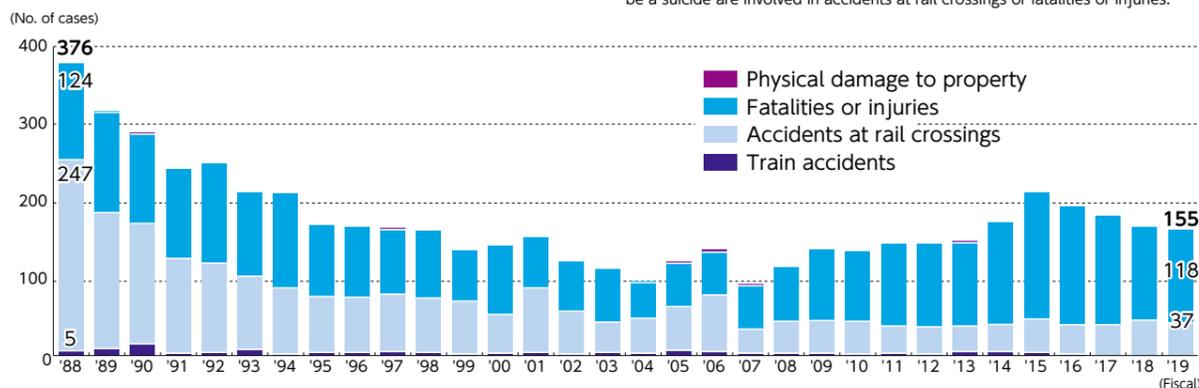
Railway accidents

In FY2019, JR East recorded 155 railway accidents, a reduction to nearly 40% of the level at the company's foundation. "Fatalities or injuries" account for approximately 70 percent of the total number of "Railway accidents".

Train accidents	Train collisions, derailments, and train fire
Accidents at rail crossings	People or automobiles being hit by trains
Fatalities or injuries	People killed or injured by train operation excluding suicide
Physical damage to property	Accidents causing more than 5 million yen damage to property by train operation

[Occurrences of railway accidents]

* From the third quarter of FY2014, incidents which could not be determined to be a suicide are involved in accidents at rail crossings or fatalities or injuries.



Train accidents

JR East recorded zero train accidents.

Accidents at rail crossings

JR East recorded 37 accidents at road crossings. The accidents were caused by automobiles stalling on the tracks (11 cases), pedestrians/automobiles crossing the track immediately prior to the passing of trains (21 cases), side impact (3 cases), and others (2 cases).

Fatalities or injuries

JR East recorded 118 railway accidents of "Fatalities or injuries". A total of 65 of these accidents related to customers on platforms or trespassers on tracks coming into contact with trains, and customers falling onto the tracks from platforms. Approximately 50% of these involved intoxicated customers.

Physical damage to property

JR East recorded zero accidents.

Incidents

JR East recorded 1 incident (railcar failure).

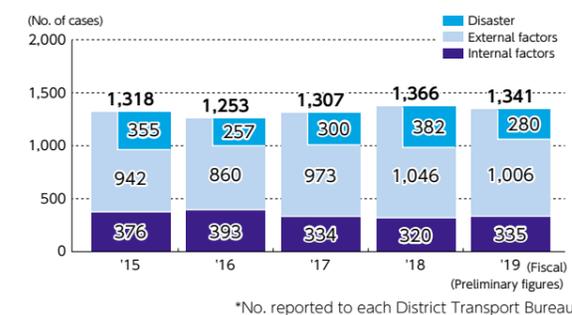
*Incidents	"Incidents" mean situations that could lead to a railway accident. The definitions of incidents are stipulated by the rules and regulations for railway accidents that require reporting.
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Transport disorders

JR East recorded 1,341 cases of transport disorder.

Transport disorders	In addition to railway accidents, there are transport disorders, which encompass train service cancellations due to failures of trains or facilities, mishandling by employees, or disasters, or delays to passenger trains for over 30 min. or other trains for over 1 hour.
Disaster	Natural phenomena such as powerful storms, heavy rainfall, heavy snowfall, flooding, high tides, earthquakes, tsunamis, etc.
External factors	External factors such as trespassing or suicide
Internal factors	Internal factors such as those related to crews, trains, or facilities

[No. of transport disorders]

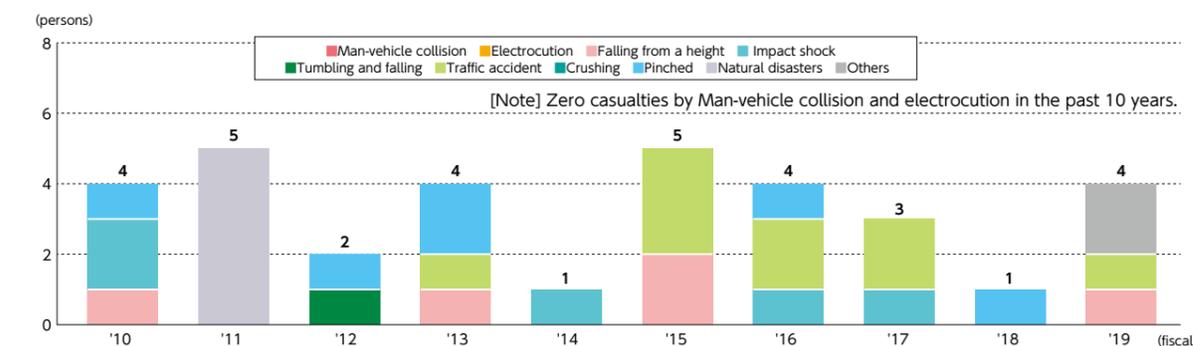


Current state of employee accidents

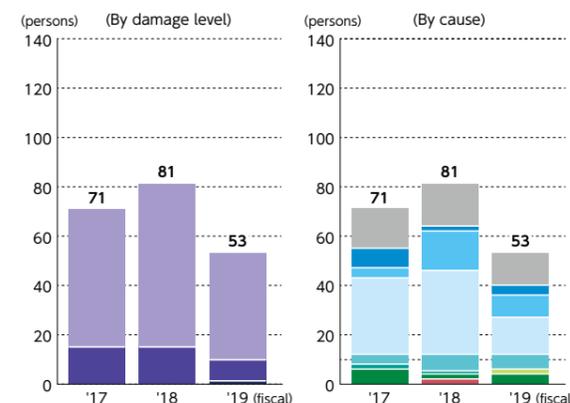
In FY2019, 4 lives were lost due to fatal accidents, and 150 accidents resulted in lost work time. Accordingly, as set out in Group Safety Plan 2023, we will continue our efforts to ensure that safety systems and rules are clearly defined and complied with across the entire JR East Group in our aim to achieve zero passenger accidents involving injury or fatality, and zero employee fatalities for both Group and Partner companies.

* Employees of Group companies, etc. include those of consolidated subsidiaries and partner companies with close relationships with JR East.

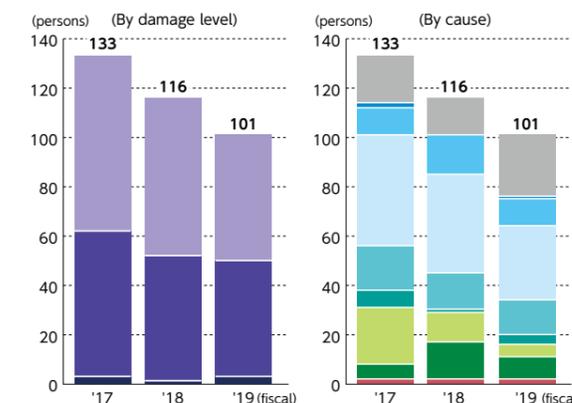
[Status of accident fatalities (*Employees of JR East and Group companies, etc.)]



[Accidents with lost work time and fatality (JR East employees)]



[Accidents with lost work time and fatality (employees of Group companies, etc.)]



* 3 major labor accidents are man-vehicle collisions, electrocution, and falling.