Cultivating railway human resources overseas, with a focus on Asia

Since April 2019, the JR East Technical Intern Training program has been hosting eleven interns from Vietnam Railways and Kaizen Yoshida School, a Japanese-language school in Ho Chi Minh City. The training is scheduled to run for three years, ending in March 2022, and is being provided with the collaboration of JR East Rail Car Technology & Maintenance Co., Ltd. The interns are currently receiving instruction in safety and technical fundamentals at Omiya General Rolling Stock Stock Center, with a focus on maintenance of rolling stock air conditioning systems, as they prepare to pass the basic level of the National Trade Skills Test around November 2019.

Making an international contribution by training local personnel

Indian High-speed Railway Project Team, International Affairs Headquarters, East Japan Railway Company

The trainees from India are very passionate learners, and initially I was overwhelmed by how they keep asking questions until everything makes sense to them. I learned that I had to construct well-reasoned explanations for them, so I am now able to engage with them more smoothly. Since they meticulously prepare for each lesson, they ask very sophisticated questions. I do everything I can to make sure that the training provides them with a firm understanding of Japan’s Shinkansen technologies.

Using technologies learned in Japan to aid the growth of Vietnam Railways

Omiya General Rolling Stock Center, Omiya Branch Office, East Japan Railway Company

I serve as the leader of the interns from Vietnam. I want to achieve two goals during our three years of training. The first is to reliably perform the duties assigned to me and broadly learn about rolling stock maintenance. The second is to learn many things that I cannot learn in Vietnam. Over the next ten years, Vietnam Railways will carry out projects for developing urban railways and high-speed rail systems. The knowledge and technologies that I gain in Japan will be vital for these projects. I am working hard every day so that I can contribute to the growth of Vietnam Railways when I return.

Nurturing railway human resources for Asia

Omiya General Rolling Stock Center, Omiya Branch Office, East Japan Railway Company

At first, we had a hard time instructing the interns in technical terms and matters, but my fellow advisors and I were inspired by their very positive attitude. We experimented with different approaches to aid their understanding, and now every day we sense the growth of their commitment to learning.

Going forward, we will continue working with JR East Rail Car Technology & Maintenance to provide solid training that will enable interns to serve as valuable human resources for railway operations in Asia.