Enhancing the Accident History Exhibition Hall

Objectives

At the JR East Group, we are pursuing training that will enable each individual employee to respond appropriately to environmental changes by putting safe behavior into practice. We are using the Accident History Exhibition Hall to promote initiatives that allow employees to learn from past accidents and provide an environment that makes it easier for employees to learn and take action independently, with the aim of achieving “Ultimate safety levels” (i.e., zero accidents involving passenger injuries or fatalities or employee fatalities).

Approach to Using the Accident History Exhibition Hall

The equipment, measures, and rules designed to ensure the safety of railway operations are not based on theory alone – they draw on our past experience of accidents and reflect the lessons we have learned. Based on this awareness, in 2002 we established the Accident History Exhibition Hall in the JR East General Education Center.

In April 2014, we opened the Train Preservation Center, where actual railcars that were involved in accidents are displayed with the aim of teaching employees about accidents, impressing on them how terrible such accidents are, and encouraging all employees, including those of cooperating companies and group companies, to visit and take special safe-related actions.

Based on our policy of understanding and learning from accidents and taking safety to heart, we are encouraging all JR East Group employees to implement safe behavior through a combination of theoretical training and practical learning about the history of our safety systems, the process by which our operating rules were decided, our attitude toward accident prevention, the importance of protecting the lives of passengers and other people, etc.

With the aim of providing more in-depth learning about past accidents and ensuring their lessons are not forgotten, in October 2018, we enhanced the Accident History Exhibition Hall with the opening of the Interactive Learning Hall, where rolling stock that was involved in a derailment at Kawasaki Station on the Keihin-Tohoku Line in 2014 is preserved. Its purpose is to encourage reflection on derailment accidents from various perspectives.

By exhibiting actual rolling stock involved in the accident along with digital signage, actual records from the time, and so forth, we are providing a deeper understanding of the nature of the job and past accidents and pursuing training that will enable personnel to put safe behavior into practice.

Pursuing More In-Depth Learning about the Essence of Work and Past Accidents

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Training Personnel to Put Safety Actions into Practice through the Establishment of the Accident History Exhibition Hall

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Pursuing Ultimate Safety Levels through Safety Training

I was the project supervisor for the large-scale expansion of the Accident History Exhibition Hall in October 2018.

During the long history of railways, numerous tragic accidents have occurred. Each time, our predecessors thought long and hard about how to prevent the same thing from happening again. I gained a deeper understanding of how this led to the safety rules and equipment that we have today through working on the expansion project.

In the future, through collaboration with instructors at the JR East General Education Center, we will work to provide comprehensive safety training using the Accident History Exhibition Hall, so that each employee will be able to carry out their work with a better understanding of how the rules and equipment with which we are familiar were developed and the thinking behind them.

See page p.34 for a related article.