Aiming for “Ultimate Safety Levels” Starting with the “Safety Actions” of Each Person

“Safety Actions” of Each Person

Railway safety is supported by the specific actions of each employee toward safety, including “basic procedures”, “following rules”, and “learning from past accidents”. The environment surrounding JR East Group in is the midst of drastic changes which include population declines, technological innovations centered on ICT (information and communications technology), and the intensifying severity of natural disasters. With even greater environmental changes expected in the future, each person must not only execute past initiatives as they are, but must “evolve” them in response to environmental changes, such as by making exhaustive efforts to discover potential risks while understanding the “essence of work”.

* “Safety actions”: All actions taken to improve the level of safety

To deepen our understanding of the “essence of work”

To properly respond to large environmental changes, it is important to understand the “essence of work”. Rather than merely learning the procedures and methods of work, we must be conscious of the “7 Guidelines” which include the purposes of work, the origins of rules, and the operating principles of equipment.

O 7 Guidelines

To properly respond to large environmental changes, it is important to understand the “essence of work”. Rather than merely learning the procedures and methods of work, we must be conscious of the “7 Guidelines” which include the purposes of work, the origins of rules, and the operating principles of equipment.

O Specific efforts

[Sakata Transportation Depot]
Focusing also on successful points
Not only through learning from failures by focusing on past accidents and events, but also recognizing things that go well by utilizing a work tip visualization sheet, we further deepen our understanding of the “essence of work”.

[Sakata Transportation Depot, Niigata Branch Office]
Evolution and moving up of “safety management”
For the purpose of addressing change points such as train timetable revisions, and the changing seasons, we gathered work tips and shared them among our employees. This led to an unprecedented amount of active exchange of opinions in a good atmosphere.

[Sakata Transportation Depot]
Maintenance of safety equipment by actively utilizing new technologies
We will continue to promote our CS activities by focusing also on successful points as stimuli, aiming to improve the safety awareness level of each one of our employees and to create a good, open-minded work culture.

[Total Electric Management Service Co., Ltd.] Fostering engineers through the ESPER Project
In order to respond to drastic changes such as the retirement of experienced employees, and technological trends, we established an engineer development system, the ESPER Project. Through this project, we foster the expertise of employees to enable them to become well acquainted with the facilities and special conditions of each region.