



Tokyo 2020 Official Partner (Passenger Rail Transportation Services)

In preparation for Tokyo 2020 Olympic and Paralympic Games

Leaving a Legacy Behind in the Regional Community through the Tokyo 2020 Games

As a Tokyo 2020 Olympic and Paralympic Official Partner (for Passenger Rail Transportation Services) and also as a corporation whose main business area is the East Japan area, JR East is making various measures to support smooth operation of the Tokyo 2020 event as well as to increase momentum toward the opening of the games. In addition, we consider it is what JR East is supposed to be as a corporation which satisfies the expectation of the people of the community to continue endeavors so that those will become a sustainable "legacy" even after 2020 to both the regional community and JR East.

JR East 2020Project Pillar of initiatives I : Helping to ensure that the Games proceed without issues

- Provide safe and reliable railway infrastructure that is barrier free
- Provide information to facilitate usage and provide comfortable passenger rail transportation services

Provide safe and reliable railway infrastructure that is barrier free

We are upgrading stations by expanding ticket gates, concourses, and barrier free facilities, etc., at stations near competition venues, where we are expecting many customers throughout the duration of the Tokyo 2020 Games, in addition to the main stations that will be used to transfer to competition venues in the Bay Area and to the airport access railway

Station upgrade example: Sendagaya Station

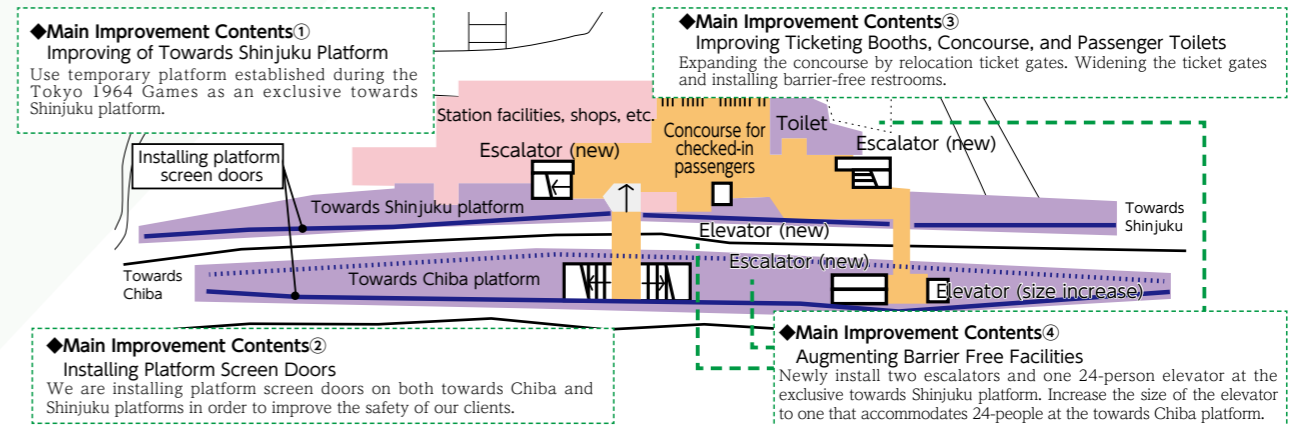
As Sendagaya Station is the nearest station to the New National Stadium and the Tokyo Metropolitan Gymnasium, station upgrades are underway targeting use before the Tokyo 2020 Olympic and Paralympic Games begin.



A façade design was adopted as it gave attention to visibility from around the station



Making a bright, comfortable space by constructing an atrium that connects the platform to the concourse



JR East 2020Project Pillar of initiatives II : Contributing to the growing enthusiasm surrounding the event

- Stimulate tourism with a view to restoration of the Great East Japan Earthquake disaster area (Tohoku)
- Realize regional revitalization in eastern Japan
- Enhance the appeal of the Tokyo metropolitan area by upgrading large-scale stations
- Advance diversity with hosting of the Tokyo 2020 Paralympic Games
- Contribute continuously to local communities through support for sport

Advance diversity with hosting of the Tokyo 2020 Paralympic Games

The Paralympic Games are a sports festival for top athletes with disabilities, and it is often said that it is an opportunity to notice the potential that resides within humans. Perceiving the Tokyo 2020 Paralympic Games as an opportunity to realize a coexistence society where everyone can demonstrate their abilities and participate in society together, we are conducting the following initiatives.

- Conduct volunteer participation and events observation at the Paralympic sporting games
- Conduct experience-based learning of Paralympic sporting events, conduct para-athlete presentations and event participation events, participate in related events, etc.



VOICE

Shinjuku Building Technology Center,
Tokyo Branch Office



(Shinanomachi)
Chief facilities Engineer



(Sendagaya)
Facilities Engineering Staff member

We are in charge of the station upgrades at Sendagaya and Shinanomachi Stations, which are the gateways to the New National Stadium, the main venue of the Tokyo 2020 Olympic and Paralympic Games. As construction is underway, we are daily cooperating with related parties so that we can provide safe and comfortable facilities to domestic and international customers who will use the stations during the Olympics. As we go to work daily, we try to keep, "facility maintenance from the customer's perspective" in the forefront of our minds. We have made special consideration and have planned our methods so that we do not cause inconvenience and to enable safe use during the construction period, while allowing for safe, convenient, and secure use for various customers even after the station upgrades are completed. As railway construction engineers, our hope is to continue to impress our clients and create stations that are loved for many years to come.



Chiba Station Staff,
Chiba Office Branch

At Chiba Station, we are working towards the Tokyo 2020 Olympic and Paralympic Games under the slogan, "What can we do now?" We also cooperate with people outside of the company, and have exchanged ideas with local student groups who have been involved in experiencing various para-sport events. This event was valuable as opinions were exchanged actively, and we decided to jointly host an event where people could experience boccia, as an initiative to help "people understand how people with disabilities feel." In the future, we hope to continue to cooperate with people inside and outside of the company and utilize railway stations' ability to attract customers and disseminate information to further enhance the momentum surrounding the Olympic and Paralympic Games in 2020.

*JR East Japan is a Tokyo 2020 Official partner (for Passenger Rail Transportation Services).