

## IV-4 Summary from General Manager of the Management Planning Department

In response to the Paris Agreement at the 21st Conference of the Parties to the United Nations Framework Convention on Climate Change (COP 21) in December 2015, the Japanese government formulated its Plan for Global Warming Countermeasures to achieve certain set targets in May 2016. Based on the plan, for JR East's core railway business, we have set new targets to reduce energy consumption by 25% and CO<sub>2</sub> emissions by 40% by FY2031 from FY2014 levels. To achieve these targets, JR East will steadily proceed with a variety of measures such as the introduction of energy-saving vehicles and the use of LED for its lighting needs by FY2021 and also review system evolutions such as the realization of automatic energy-saving driving and the utilization of high-performance storage batteries.

In order to contribute to the realization of a future-oriented, sustainable society and fulfill our corporate social responsibility (CSR), including addressing environmental issues, the JR East Group will continue to pursue various activities. Our Group Management Vision V positions providing safe and high-quality services, while also contributing to the development of communities as an "Eternal Mission" of our company. We are proactively working to improve safety, which is our number-one priority and to contribute to society.

The CSR Report 2016 includes quantitative data on activities relating to safety, society and the environment that are undertaken by our group. All data is presented in an easy to understand manner through the use of photographs and diagrams. In particular, with this CSR Report 2016, we are in compliance with the fourth version of the GRI Sustainability Reporting Guidelines (G4), which are the global standard for CSR reporting. By positioning the basic concept and essential management issues indicated in the Group Management Vision V as key aspects of CSR (Materiality), we included a GRI Guidelines comparison table in the main text of the report, responding to General Standard Disclosures and Specific Standard Disclosures, which are the characteristics of the guidelines. This CSR Report 2016 also plays a role as our Safety Report.

In addition, "Special Topics" covers issues such as the improvement of safe and stable transport and the promotion of inbound strategies, while in "Voice" (interview) features, we hear directly from employees working on the opening of the MRT Purple Line in Bangkok, Thailand. It is our hope that these will provide all of our stakeholders, both in Japan and abroad, with a more in-depth understanding of the JR East Group's overall efforts.

This report is a website version with full details of our group's initiatives. Please also refer to the print version that provides a concise summary of all information.

Based on the JR East Group Management Vision V—Ever Onward, the JR East Group remains committed in its ongoing efforts to address all expectations of society and to obtain the trust of our stakeholders, while remaining fully conscious of drastically changing Japanese and global trends.



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