

GRI Content Index (Specific Standard Disclosures)

Materiality (material aspects) of JR East has been identified based on the procedure of Step 1 to Step 4. The response status to the identified standard disclosure items of this report is as follows.

	Indicator	Relevant Pages in Reports	
			WEB
Environment			
Energy DMA* P6 ~ 8,89 ~ 92,115			
G4-EN3	Energy consumption within the organization	P94 (Energy conservation and CO ₂ reduction)	
G4-EN5	Energy intensity	P92 (State of progress toward FY 2021 goals)	
G4-EN6	Reduction of energy consumption	P98 (Saving energy at stations)	
G4-EN7	Reductions in energy requirements of products and services	P98 (Saving energy at stations)	
Emissions DMA P6 ~ 8,89 ~ 92,115			
G4-EN15	Direct greenhouse gas (GHG) emissions (Scope 1)	P90 (JR East Group's environmental impact) P95 (Trends in CO ₂ Emissions of JR East)	
G4-EN16	Energy indirect greenhouse gas (GHG) emissions (Scope 2)	P90 (JR East Group's environmental impact) P95 (Trends in CO ₂ Emissions of JR East)	
Effluents and Waste DMA P89 ~ 92,115			
G4-EN23	Total weight of waste by type and disposal method	P90 (JR East Group's environmental impact) P104 (Recycling waste collected from stations and trains) P105 (Recycling at General Rolling Stock Centers) P106 (Reducing construction waste)	
G4-EN24	Total number and volume of significant spills	Not applicable	
Compliance DMA P89,115,119 ~ 121			
G4-EN29	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations	Not applicable	
Overall DMA P89,93			
G4-EN31	Total environmental protection expenditures and investments by type	P93 (Compliance with environmental laws and regulations)	
Social			
Sub-Category: Labor Practices And Decent Work			
Employment DMA P6 ~ 8,80			
G4-LA1	Total number and rates of new employee hires and employee turnover by age group,gender and region	P131 (Personnel-related data)	
Occupational Health and Safety DMA P6 ~ 8,17,18			
G4-LA6	Type of injury and rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities, by region and by gender	P29 (Current state of employee accidents)	
Training and Education DMA P6 ~ 8,80			
G4-LA9	Average hours of training per year per employee by gender, and by employee category	P131 (Personnel-related data)	
Diversity and Equal Opportunity DMA P6 ~ 8,81 ~ 84			
G4-LA12	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity	P82 (Promoting Involvement of Female Employees)	
Sub-Category: Human Rights			
Human Rights Grievance Mechanisms DMA P54,55,120			
G4-HR12	Number of grievances about human rights impacts filed, addressed, and resolved through formal grievance mechanisms	P120(Compliance hotline)	
Sub-Category: Society			
Local Communities DMA P6 ~ 8,66			
G4-SO1	Percentage of operations with implemented local community engagement, impact assessments, and development programs	The JR East Group upholds strengthening of collaboration with communities in our Group Management Vision V, and the item is mainly applicable to railway business. P66 (Strengthening Collaboration with Communities and Local Revitalization) P68,69 (Rediscover the Region Project) P70 (For Regional Revitalization~"Oyatsu TIMES"~)	
Compliance DMA P117 ~ 121			
G4-SO8	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations	Not applicable	
Sub-Category: Product Responsibility			
Customer Health and Safety DMA P6 ~ 8,17 ~ 25			
G4-PR1	Percentage of significant product and service categories for which health and safety impacts are assessed for improvement	The JR East Group upholds "pursuing of extreme safety levels" in our Group Management Vision V, and the item is mainly applicable to railway business. P30 ~ 34 (Efforts to further improve safety levels)	
G4-PR2	Total number of incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services during their life cycle, by type of outcomes	P26 ~ 28 (Current safety record of JR East)	
Product and Service Labeling DMA P6,7,54,55			
G4-PR5	Results of surveys measuring customer satisfaction	P54 (Relationship with Customers)	
Compliance DMA P117 ~ 121			
G4-PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services	Not applicable	

Specific Standard Disclosures

*DMA ((Disclosure on Management Approach): A company's management method for economy, environment and society concerning material issues.