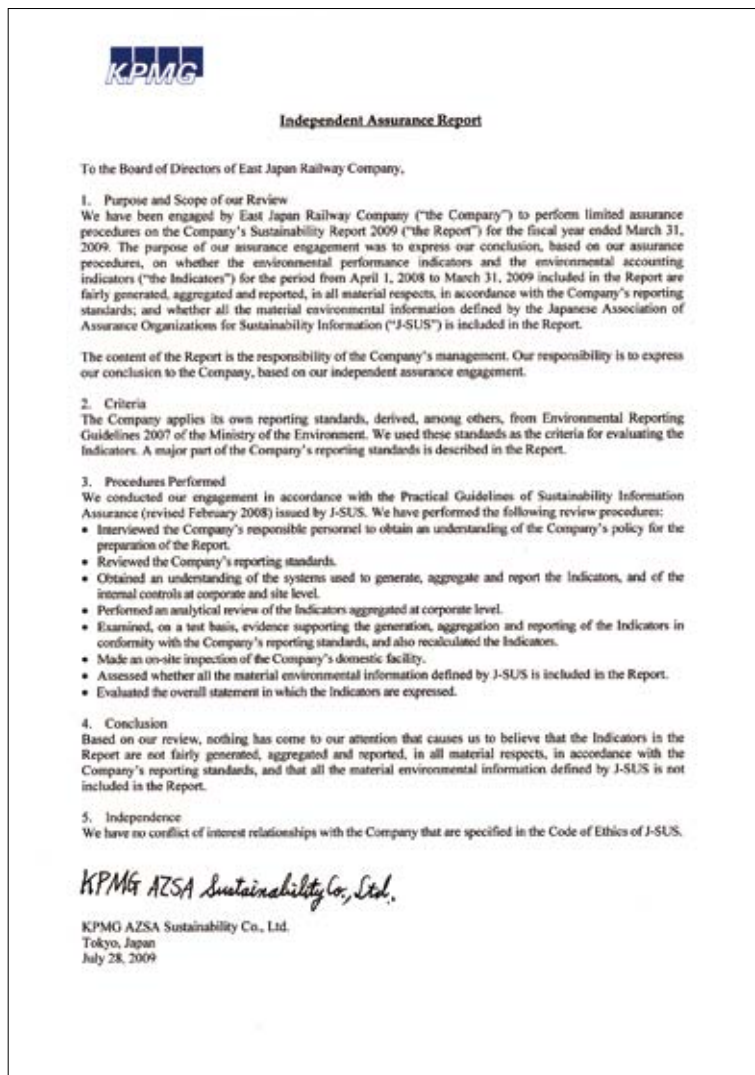


Independent assurance report



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The JR East Vision 2020 - *i do mu* - was released in March 2008. The JR East Group Sustainability Report 2009 details both the foundations laid by the company in fiscal ended March 2009 to achieve this Vision, and the company's future direction.

We recognize that collecting accurate environmental performance data in a timely manner continues to be one of the challenges to the JR East Group, which gathers data from a great number of work places. In particular, greenhouse gas emissions data would deserve more stringent management, as the tightening of regulations as well as the heightening of social expectations are anticipated. To cope with these requirements/expectations and to move steadily toward the Group Vision, environmental data management levels would need to be improved further.

Although Environment, Safety, and Society are the three pillars of the JR East Group's CSR activities, the Society section of the Report is notably qualitative in its descriptions of systems and measures. It would be important to identify key social performance indicators, set targets for some of those indicators, monitor them and report yearly achievements.