WELCOME TO TOKYO!!

When you ask, say “SUMIMASEN (excuse me)” and POINT to the box below.

Taking trains
I want to buy an IC card.
I want to buy a ticket.

When searching for the following:
Restroom / Washroom
Free Wi-Fi
ATM
Drug Store / Pharmacy
Hospital / Clinic
Police (koban)

SMART ride with an IC card
Suica and PASMO are prepaid IC cards that can be used to ride the train or bus, and even for shopping. They’re super convenient since you won’t have to buy a ticket every time you board. It’s also easy to recharge at the station when your balance is running low.

Access to the Airport

For Haneda Airport
International Call (Phone) Prepaid Card

Prepaid Card
Free Wi-Fi

Information

Lost & Found

What
Where
When

Which platform will take me to the ______ station?

How do I get to the ______ station?

I want to change (top up) my IC card.

ICカードを貸します。

ICカードを貰ってください。

ICカードを貸します。

電車での行き方を教えて下さい。

駅までの行き方を教えて下さい。

駅から駅までの行き方を教えて下さい。

駅の方の番号はScrollできますか？

キットを貸します。

どこへ行きますか？

何で行きますか？

いつ行きますか？

情報

Yes, there is.

Sorry, there isn’t.

I’m sorry. I don’t know.

I’m sorry. I don’t know. I can’t help you.

I’m sorry.

No, I don’t know.

Fred and PASMO are prepaid IC cards that can be used to ride the train or bus, and even for shopping. They’re super convenient since you won’t have to buy a ticket every time you board. It’s also easy to recharge at the station when your balance is running low.

Japanese COOL train manners

Do your part to help make using the trains pleasant for everyone.

Keep quiet on the train.

Keep rolling luggage by your side at stations and crowded areas.

Avoid crowding together in one spot when waiting for the train.

Hold your backpack in front of you.

Avoid picking up the phone while waiting.

Keep the escalator for those who need it.

Hold on to escalator handrails.

No smoking is allowed in the train and in the station.

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