

How to Use a Reserved Seat Ticket Vending Machine and Automatic Ticket Gate

Step 1

How to Reserve a Seat with a Rail Pass Using a Reserved Seat Ticket Vending Machine

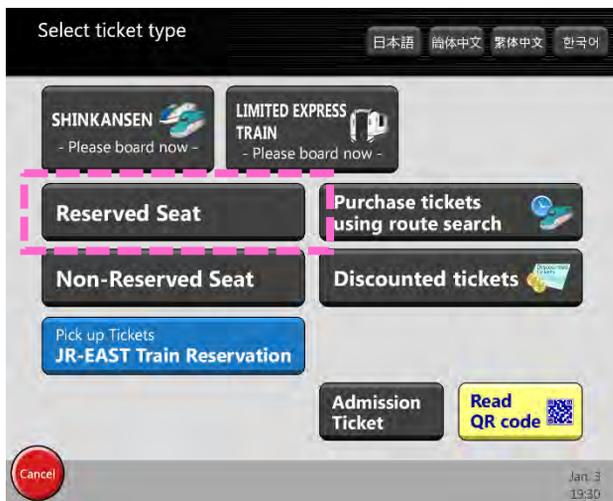


If you have a railway pass (JR EAST PASS, etc.) for non-Japanese citizens purchased after April 1, 2021 JST, you can reserve seats for Shinkansen, limited express trains, and others for up to four people at one time at a reserved seat ticket vending machine.

*Images of screen operations are for reference purposes only. Actual layouts may differ depending on the pass or machine used.

Reserved seat ticket vending machine (actual device may differ)

1. Press the “Reserved Seat” button and insert one or more rail passes into the ticket vending machine



Press “Reserved Seat” on the screen



Press “Reserve seat with discounted ticket”

Insert tickets from multiple-trip ticket set or round-trip discount tickets for all passengers

Up to 4 tickets handled.

If changing reserved seats, press the Cancel button and inquire at a staffed counter.



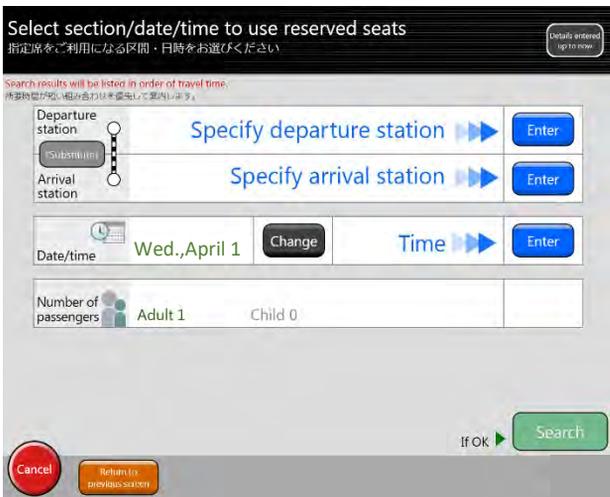
After inserting tickets for all passengers in your party, press the button below.

All tickets inserted

1 tickets inserted

Insert one rail pass into the reserved seat ticket vending machine for each person’s reservation

2. Enter the departure and arrival stations and the boarding date and time

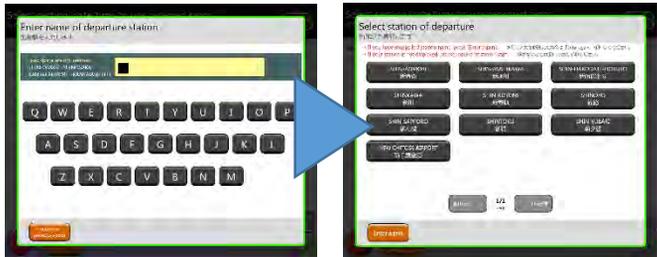


Using the screen as a guide, enter

- the departure and arrival stations
- the date and time (of either departure or arrival),

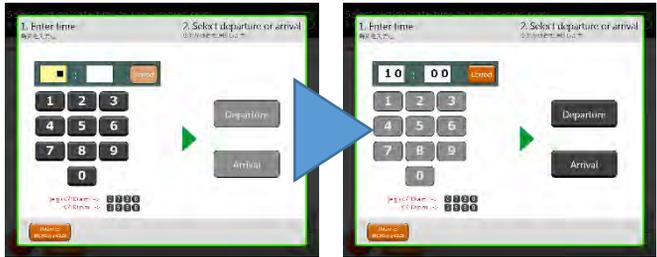
in that order.
(Use dates are limited to the campaign period listed on the face of the ticket)

• Departure and arrival station input

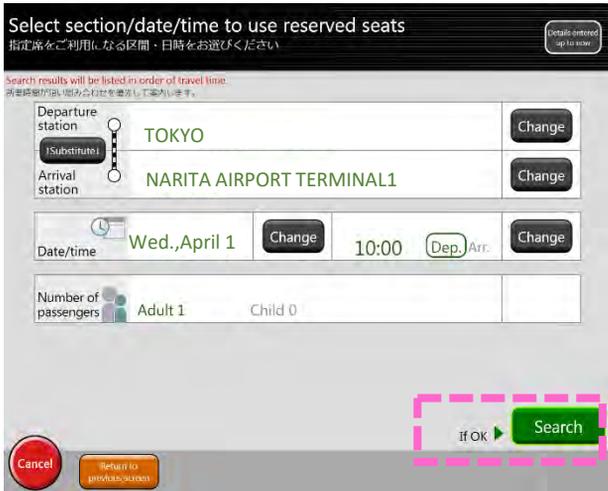


Enter the desired station names using the keyboard displayed on the screen

• Time input



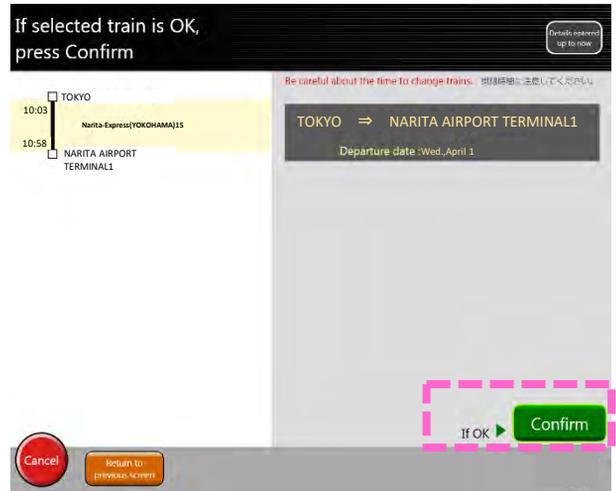
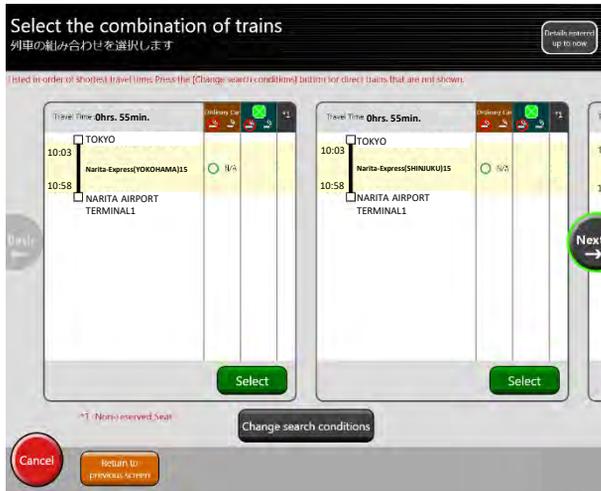
Enter the desired time using the keyboard displayed on the screen



After double-checking the input, press the "Search" button

3. Select a train combination, car, and seat

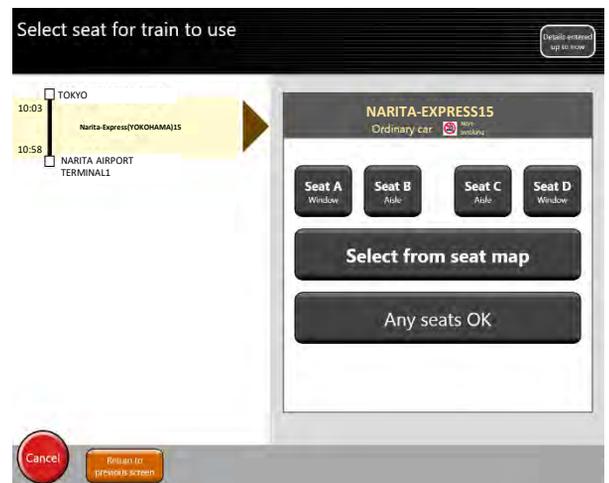
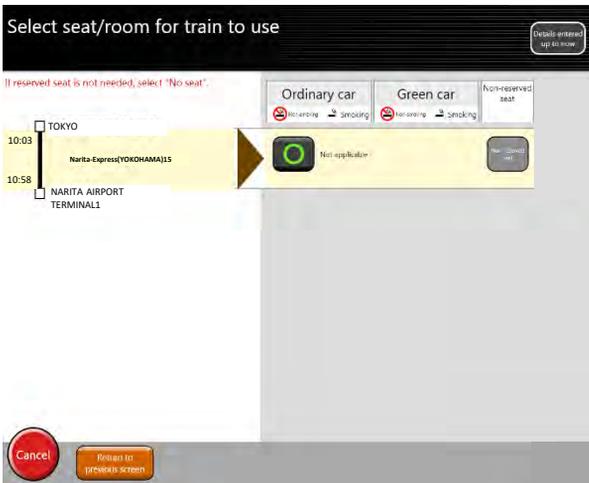
● Train combination selection



Select the desired train combination

If the selected train combination is correct, press “Confirm”

● Car and seat selection

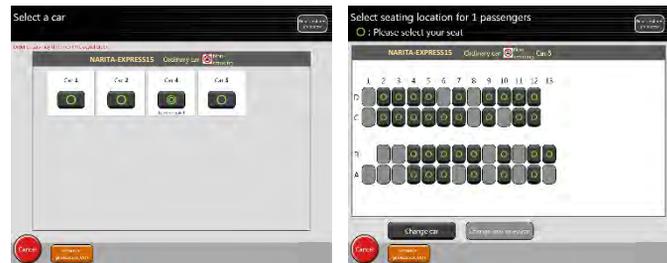


Select from the available buttons

Select the desired seat

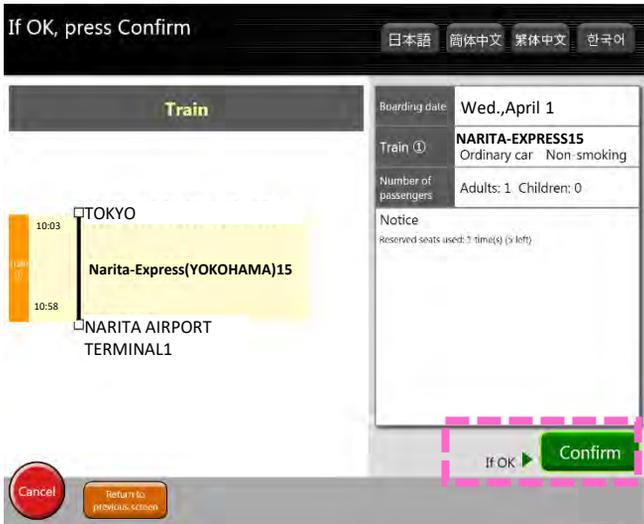
Key

- : Seats are available.
A number of seats remain.
- △: Seats are available.
Only a few seats remain.
- ×: No seats are available.
Select a different train or use a non-reserved seat.



Seat selection from a seat map is available for some trains

4. Reservation confirmation and ticket issuance



Check to make sure the reservation details shown are correct. If everything is correct, press the “Confirm” button.



The reserved seat ticket vending machine will return/print out your

- rail passes
- seat reservation tickets

Step 2

How to Use the Automatic Ticket Gate

Insert your ticket into the automatic ticket gate!

