October 15, 2019 EAST JAPAN RAILWAY COMPANY

Present condition and prospect of the Hokuriku Shinkansen, the Chuo Main Line (Between Takao and Otsuki)

Due to the influence of typhoon No.19, suspension of operation are still continuing in some sections of the Hokuriku Shinkansen and the Chuo Main Line. We deeply apologize for the inconvenience caused to our passengers.

We would like to inform you about the present condition and prospects as of 4p.m., October 15(Tuesday).

[Hokuriku Shinkansen]

- ODue to the flooded railtracks between Nagano and Iiyama, the operation of Hokuriku Shinkansen is being suspended between Nagano and Joetsu-myoko. At the moment, the trains between Tokyo and Nagano, Joetsu-myoko to Kanazawa are operating according to a special diagram with trains acting as shuttles between in those sections.
- O Since the flood alert was released in that region, the maintenance for the flooded railtracks has started since October 15(Tuesday) between Nagano and Iiyama. At the moment it is confirmed that there is serious damage at the power supply apparatus related to signals, and it is expected to take about 1 or 2 weeks for the apparatus to recover. However, it could take more time if there is any other defects of equipment found such as defects related to traffic signal controllers.

The train operation between Nagano and Joetsu-myoko will be restarted as soon as all the recovery of those equipment is finished.

○ After the restart of operation between Nagano and Joetsu-myoko, the operation of Hokuriku shinkansen will be started in all the sections (between Tokyo and Kanazawa). However the shinkansen cars were flooded in the Nagano shinkansen carriage center so the number of available trains is two thirds less than usual number. Therefore, the number of train operating of Hokuriku shinkansen(between Tokyo and Kanazawa) will be 50 to 60 % of the usual number even after the restart of operation.

[Chuo Main Line(between Takao and Ostuki)]

O Train operation is not possible between Takao and Ostuki due to a sediment inflow and a

collapsed wall by the railroad between Takao and Sagamiko, between Shiotsu and Yanagawa. We are currently working assiduously to fix it.

- O Train operation between Sagamiko and Ostuki are scheduled to restart on October 18(Friday).
- We are expecting the restart the train operation between Takao and Sagamiko on the same day, however, it would be a temporary recovery, so we will operate only one railway by using an outbound line. It will be a shuttle operation such as one train operation per hour (to shuttle back and forth).
- We expected that the complete restart of the operation of all the line of Chuo Main Line (between Takao and Ostuki) will be around the end of October. The train operation of express trains including Azusa, Kaiji, Fujikaiyu, Hachioji, and Ome will be suspended until the restart of all lines operations.
- We are going to inform you about concrete operation schedules once decided after October 18(Friday).

We apologize for the continuous inconvenience.