

Introducing Trial Free Public Wireless LAN Service for Overseas Visitors on Tohoku Shinkansen Trains

- The East Japan Railway Company will implement a free public wireless LAN service on E5 series Tohoku Shinkansen trains on a trial basis in order to better meet the needs of visitors from overseas traveling to Japan regarding Internet connectivity.
- The service previously available for use in train stations can now also be used in the targeted trains (three types).

1 Service roll-out date

The service will be rolled out sequentially from May 1, 2015.

The service is to begin initially on one type of trains before being expanded to three types by the end of June 2015.

2 Service overview

The “JR-EAST FREE Wi-Fi” service used in stations can now also be used inside the train with a seamless authentication process.

Carriages where this service is provided are designated with stickers indicating that the service is available.

The service may be temporarily unavailable along some sections of the track, such as tunnels.



(Reference) Notes regarding “JR-EAST FREE Wi-Fi”

- “JR-EAST_FREE_Wi-Fi” is the SSID.
- Users will need to register an e-mail address to use this service.
- This service can be used multiple times on the same day (to a maximum of three hours for each connection).
- As of the end of April 2015, this service can be used at 41 stations, including all stations on the Yamanote Line, and five “JR EAST Travel Service Centers” in the JR EAST area.
- While this service is aimed at overseas visitors, it is available to anyone, including Japanese residents.
- In the event of a major emergency, the network will be opened for anyone to have access to the Internet without the need to register first.