

Expansion of JR EAST Travel Service Center in Narita Airport Terminal 2·3 - Service Counter Expansion for Travelers Visiting Japan -

Travelers visiting Japan are expected to increase further in the coming years. To respond to customer needs increasing accordingly, we are expanding our "JR EAST Travel Service Center" facility at the Narita Airport Terminal 2·3 by increasing service counter space catering for visitors from overseas. Our aim is to provide service which supports pleasant railway journeys for travelers visiting Japan.

Expansion Overview

Due to the increase in travelers visiting Japan and subsequent overcrowding of our service counters, we will be increasing the number of service counters available.

Planned completion date of expansion January 21, 2017

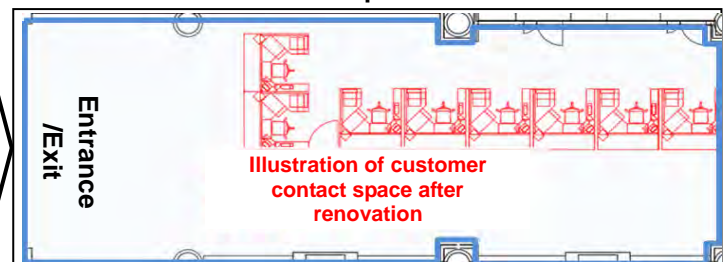
Number of new service counters: 4 (Making a total of 8 including the existing 4 counters)

*The current center will continue to operate while expansion work is being carried out.

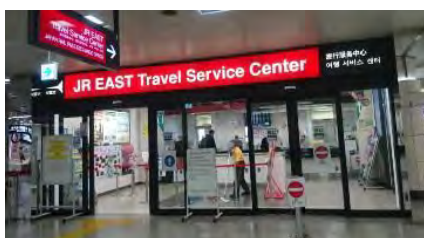
Current Center



Illustration of Expanded Center



Exterior of current center



Service Details

(There will be no change services of the current center)

Opening Hours 8:15 - 20:00 (open every day)

Services offered Exchange and sales of our products for inbound travel, "JAPAN RAIL PASS" exchange, sales of other JR tickets, sales of domestic travel products, provision of tourist information.

Operating Company JR EAST VIEW Travel Service Co., Ltd.