Consolidated Financial Results for the First Quarter Ended June 30, 2003 (Unaudited)

Fiscal 2004 (Year ending March 31, 2004)

All financial information has been prepared in accordance with accounting principles generally accepted in Japan.

"JR East" refers to East Japan Railway Company on a consolidated basis, or if the context so requires, on a nonconsolidated basis.

English translation from the original Japanese-language document.

August 7, 2003

East Japan Railway Company

Stock exchange listings : Tokyo, Osaka and Nagoya Stock Exchanges in Japan

Code number : 9020

URL : http://www.jreast.co.jp/e

Representative : Mutsutake Otsuka, President and CEO

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1. RESULTS OF THE FIRST QUARTER ENDED JUNE 30, 2003

JR East began disclosing quarterly performance results from the first quarter of fiscal 2004. Therefore, corresponding figures for the previous fiscal year's first quarter are not shown.

(1) Consolidated financial results

(Amounts less than one million yen, except for per share amounts, are omitted.)

| | Operating revenues | Operating income | Ordinary income | Net income |
|--------------------------|--------------------|------------------|-----------------|-----------------|
| | Millions of yen | Millions of yen | Millions of yen | Millions of yen |
| Fiscal 2004, 1st Quarter | 610,893 | 87,220 | 49,702 | 21,964 |
| Fiscal 2003, 1st Quarter | | | | |
| (Reference) Fiscal 2003 | 2,565,670 | 343,095 | 202,609 | 97,986 |

| | Earnings per share —basic | Earnings per share —diluted |
|--------------------------|------------------------------|--------------------------------|
| | yen | yen |
| Fiscal 2004, 1st Quarter | 5,492.26 | |
| Fiscal 2003, 1st Quarter | | |
| (Reference) Fiscal 2003 | 24,453.48 | |

[Qualitative information and others on the progress of consolidated financial results]

In the first quarter ended June 30, 2003, the Japanese economy remained stagnant amid continuing uncertainty about the future outlook. JR East worked to maximize its revenues in this environment through the "Northern-Tohoku Destination Campaign" and marketing measures linked to the "Zenkoji Gokaicho Festival" in Nagano. Revenue growth was also targeted through *Station Renaissance* program, the aim of which is to create new station environments suitable for the 21st century. At the same time, JR East continued its efforts to improve the efficiency of its business operations.

As a result, operating revenues for the first quarter ended June 30, 2003 were ¥610.8 billion, operating income was ¥87.2 billion, ordinary income was ¥49.7 billion, and net income was ¥21.9 billion.

(2) Consolidated financial position

(Amounts less than one million yen, except for per share amounts, are omitted.)

| | Total assets | Shareholders' equity | Equity ratio | Shareholders' equity per share |
|--------------------------|-----------------|----------------------|--------------|--------------------------------|
| | Millions of yen | Millions of yen | % | yen |
| Fiscal 2004, 1st Quarter | 6,728,072 | 992,017 | 14.7 | 248,051.81 |
| Fiscal 2003, 1st Quarter | | | | |
| (Reference) Fiscal 2003 | 6,853,403 | 981,855 | 14.3 | 245,463.20 |

Consolidated cash flows

| | Net cash provided by operating activities | Net cash used in investing activities | Net cash provided by (used in) financing activities | Cash and cash equivalents at end of the period |
|--------------------------|----------------------------------------------|---------------------------------------|-----------------------------------------------------|---------------------------------------------------|
| | Millions of yen | Millions of yen | Millions of yen | Millions of yen |
| Fiscal 2004, 1st Quarter | 26,282 | (106,916) | 49,173 | 95,107 |
| Fiscal 2003, 1st Quarter | | | | |
| (Reference) Fiscal 2003 | 433,304 | (196,421) | (310,658) | 126,478 |

[Qualitative information and others on the change of consolidated financial position]

Net cash provided by operating activities for the first quarter ended June 30, 2003 amounted to ¥26.2 billion, due to the posting of ¥41.3 billion of net income before income taxes, the reduction of payables and payment of income taxes.

Net cash used in investing activities amounted to ¥106.9 billion. Contributing factors included the decrease in payable for fixed assets acquired in fiscal 2003.

Net cash provided by financing activities amounted to ¥49.1 billion, despite dividend payments, due to issues of commercial paper and increase in total long-term debt by ¥24.0 billion compared with the end of fiscal 2003.

As a result, the balance of cash and cash equivalents decreased by ¥31.3 billion to ¥95.1 billion. The balance of the total long-term debt at the end of the first quarter amounted to ¥4,141.6 billion.

2. FORECAST FOR FISCAL 2004

(Amounts less than one million yen, except for per share amounts, are omitted.)

| | Operating revenues | Ordinary income | Net income | Earnings per share |
|-----------------------------------------|--------------------|-----------------|-----------------|--------------------|
| | Millions of yen | Millions of yen | Millions of yen | yen |
| Six months ending September 30, 2003 | 1,268,000 | 117,000 | 58,000 | 14,502.77 |
| Fiscal 2004 | 2,560,000 | 210,000 | 104,000 | 26,004.97 |

[Qualitative information and others on business result forecast]

At the present time there are no changes in the interim and yearly performance forecasts announced on May 13, 2003.

Forward Looking Statements

Statements contained in this report with respect to JR East's plans, strategies and beliefs that are not historical facts are forward looking statements about the future performance of JR East which are based on management's assumptions and beliefs in light of the information currently available to it. These forward looking statements involve known and unknown risks, uncertainties and other factors that may cause JR East's actual results, performance or achievements to differ materially from the expectations expressed herein. These factors include, without limitation, (i) JR East's ability to successfully maintain or increase current passenger levels on its railway services, (ii) JR East's ability to improve the profitability of its railway and other operations, (iii) JR East's ability to expand its non-railway operations and (iv) general changes in economic conditions and laws, regulations and government policies in Japan.

[REFERENCE]

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August 7, 2003

1. SCOPE OF CONSOLIDATION AND EQUITY METHOD

- Number of consolidated subsidiaries: 97
- Number of equity method affiliated companies: 2
- Changes in the scope of consolidation and equity method: As a result of mergers of 4 consolidated subsidiaries, the number of consolidated subsidiaries has been decreased by 4 to 97 compared with the end of fiscal 2003.

2. SUMMARY OF CONSOLIDATED STATEMENTS OF INCOME (Unaudited)

| | Billion | ns of yen | % | Billions of yen |
|--------------------------------------------------|--------------------------|----------------------------------------------|---------------------------|----------------------------|
| | Fiscal 2004 (Planned) | Fiscal 2004 Three months ended June 30, 2003 | Progress Ratio B/Ax100 | Fiscal 2003 (Reference) |
| | A | В | | |
| Operating Revenues | ¥ 2,560.0 | ¥ 610.8 | 23.9% | ¥ 2,565.6 |
| Operating Expenses | 2,215.0 | 523.6 | 23.6 | 2,222.5 |
| Operating Income | 345.0 | 87.2 | 25.3 | 343.0 |
| Non-operating Income | _ | 4.9 | _ | 37.5 |
| Non-operating Expenses | _ | 42.5 | _ | 178.0 |
| Ordinary Income | 210.0 | 49.7 | 23.7 | 202.6 |
| Extraordinary Gains (Losses), Net | _ | (8.3) | _ | (9.2) |
| Income Before Income Taxes | _ | 41.3 | _ | 193.4 |
| Income Taxes: | | | | |
| Current | _ | 12.0 | _ | 150.1 |
| Deferred | _ | 6.5 | _ | (57.6) |
| Minority Interests in Net Income of Consolidated | | | | |
| Subsidiaries | _ | 0.7 | _ | 2.9 |
| Net Income | ¥ 104.0 | ¥ 21.9 | 21.1% | ¥ 97.9 |

Note: Amounts less than 100 million yen are omitted.

3. SEGMENT INFORMATION (Unaudited)

| 3. SEGIVIENT INFURIVATION (Unaudited) | D:II: | | 0/ | Billions of yen |
|---------------------------------------------------------|--------------------------|--------------------------------|--------------------------|-----------------|
| - | | ns of yen | % | Billions of yen |
| | Fiscal 2004 (Planned) | Fiscal 2004 Three months ended | Progress Ratio | Fiscal 2003 |
| | (Flailleu) | June 30, 2003 | B / A x100 | (Reference) |
| | Α | В | 2710.200 | (11010101100) |
| TRANSPORTATION | | | | |
| Operating revenues | | | | |
| Outside customers | ¥ 1,804.0 | ¥ 434.0 | 24.1% | ¥ 1,800.4 |
| Inside group | + 1,004.0 | 13.0 | 24.1 /6 | 51.1 |
| Total | | 447.0 | | 1,851.6 |
| Costs and expenses | _ | 378.4 | _ | 1,594.8 |
| Operating income | 261.0 | 68.6 | 26.3 | 256.7 |
| Operating margin (Operating income/Operating revenues) | | 15.4% | _ | 13.9% |
| STATION SPACE UTILIZATION | | | | |
| Operating revenues | | | | |
| Outside customers | 372.0 | 90.2 | 24.3 | 368.9 |
| Inside group | 3/2.0 | 2.2 | 24.5 | 10.1 |
| Total | | 92.4 | | 379.1 |
| Costs and expenses | _ | 86.3 | _ | 350.9 |
| Operating income | 29.0 | 6.0 | 20.8 | 28.1 |
| Operating margin (Operating income/Operating revenues) | 29.0 | | 20.8 | 7.4 % |
| operating margin (operating income/operating revenues) | | 6.5% | | 7.4 % |
| SHOPPING CENTERS & OFFICE BUILDINGS | | | | |
| Operating revenues | | | | |
| Outside customers | 173.0 | 42.6 | 24.7 | 170.3 |
| Inside group | _ | 1.8 | _ | 7.4 |
| Total | _ | 44.4 | | 177.7 |
| Costs and expenses | _ | 32.7 | _ | 134.2 |
| Operating income | 44.0 | 11.6 | 26.5 | 43.5 |
| Operating margin (Operating income/Operating revenues) | | 26.2% | _ | 24.5% |
| | | | | |
| OTHER SERVICES | | | | |
| Operating revenues | | | | |
| Outside customers | 211.0 | 43.9 | 20.8 | 225.9 |
| Inside group | | 62.2 | | 292.8 |
| Total | _ | 106.1 | _ | 518.8 |
| Costs and expenses | _ | 105.3 | | 501.3 |
| Operating income | 13.0 | 0.8 | 6.6 | 17.4 |
| Operating margin (Operating income/Operating revenues) | | 0.8% | | 3.4% |
| TOTAL | | | | |
| | | | | |
| Operating revenues | 2.562.0 | 610.0 | 22.0 | 0.565.6 |
| Outside customers | 2,560.0 | 610.8 | 23.9 | 2,565.6 |
| Inside group | | 79.2 | | 361.6 |
| Total | _ | 690.1 | _ | 2,927.3 |
| Costs and expenses | | 602.9 | | 2,581.4 |
| Operating income | 347.0 | 87.2 | 25.1 | 345.8 |
| Operating margin (Operating income/Operating revenues) | | 12.6% | | 11.8% |
| ELIMINATION AND/OR CORPORATE | | | | |
| Operating revenues | | | | |
| Outside customers | | | | |
| Inside group | | (79.2) | _ | (261.6) |
| | (<u>—)</u> | | _ | (361.6) |
| Total | | (79.2) | _ | (361.6) |
| Costs and expenses | (—) | (79.2) | _ | (358.9) |
| Operating income | (2.0) | (-0.0) | _ | (2.7) |
| CONSOLIDATED | | | | |
| Operating revenues | | | | |
| Outside customers | 2,560.0 | 610.8 | 23.9 | 2,565.6 |
| Inside group | · — | _ | _ | _ |
| Total | _ | 610.8 | _ | 2,565.6 |
| Costs and expenses | _ | 523.6 | | 2,222.5 |
| Operating income | 345.0 | 87.2 | 25.3 | 343.0 |
| Operating margin (Operating income/Operating revenues) | J-J.U | 14.3% | 23.3 | 13.4% |
| operating margin (operating mounie/ operating revenues) | | 14.5% | | 13.4% |

4. SUMMARY OF CONSOLIDATED BALANCE SHEETS (Unaudited)

| | | Billions of yen | | % |
|----------------------------------------------------------------|-------------|------------------------------|---------------|--------------------------|
| - | Fiscal 2003 | Fiscal 2004 | Char | ige |
| | Α | As of June 30, 2003 B | Amount B-A | B / A x100 |
| ASSETS | | | | |
| Current Assets | ¥ 438.9 | ¥ 353.7 | ¥ (85.2) | 80.6% |
| Fixed Assets | 6,414.1 | 6,374.0 | (40.0) | 99.4 |
| Property, plant and equipment, net of | | | | |
| accumulated depreciation | 6,014.0 | 5,964.1 | (49.8) | 99.2 |
| Intangible assets | 91.1 | 89.3 | (1.8) | 98.0 |
| Investments and other assets | 308.8 | 320.5 | 11.6 | 103.8 |
| Deferred Assets | 0.2 | 0.2 | (0.0) | 94.9 |
| Total Assets | ¥ 6,853.4 | ¥ 6,728.0 | ¥ (125.3) | 98.2% |
| LIABILITIES Current Liabilities | ¥ 1,295.8 | ¥ 1,133.9 | ¥ (161.9) | 87.5% |
| | , | | | 87.5% |
| Long-term Liabilities | 4,542.6 | 4,568.6 | 26.0 | 100.6 |
| Total Liabilities | 5,838.5 | 5,702.6 | (135.9) | 97.7 |
| MINORITY INTERESTS | 32.9 | 33.4 | 0.4 | 101.3 |
| SHAREHOLDERS' EQUITY | | | | |
| Common Stock | 200.0 | 200.0 | _ | 100.0 |
| Capital Surplus | 96.6 | 96.6 | _ | 100.0 |
| Retained Earnings | 679.1 | 685.1 | 5.9 | 100.9 |
| Net Unrealized Holding Gains on Securities | 6.5 | 10.7 | 4.2 | 164.8 |
| Treasury Stock, at Cost | (0.4) | (0.4) | | 100.0 |
| Total Shareholders' Equity | 981.8 | 992.0 | 10.1 | 101.0 |
| Total Liabilities, Minority Interests and Shareholders' Equity | ¥ 6,853.4 | ¥ 6,728.0 | ¥ (125.3) | 98.2% |

Note: Amounts less than 100 million yen are omitted.

5. SUMMARY OF CONSOLIDATED STATEMENTS OF CASH FLOWS (Unaudited)

| C. C | Billions | of yen | |
|--------------------------------------------------------------------------------|----------------------------------------------|----------------------------|--|
| | Fiscal 2004 Three months ended June 30, 2003 | Fiscal 2003 (Reference) | |
| Cash Flows from Operating Activities: | | | |
| Income before income taxes | ¥ 41.3 | ¥ 193.4 | |
| Depreciation | 78.4 | 322.5 | |
| Devaluation losses on investments in securities | 0.0 | 17.0 | |
| Decrease in major receivables | (58.3) | (15.2) | |
| Payments of income taxes | (97.5) | (116.7) | |
| Other | 62.4 | 32.3 | |
| Net cash provided by operating activities (I) | 26.2 | 433.3 | |
| Cash Flows from Investing Activities: | | | |
| Payments for purchases of fixed assets and proceeds from sales of fixed assets | (125.0) | (271.6) | |
| Proceeds from construction grants | 14.6 | 60.8 | |
| Payments for purchases and proceeds from sales of investments in securities | 3.3 | 6.9 | |
| Other | 0.1 | 7.3 | |
| Net cash used in investing activities (II) | (106.9) | (196.4) | |
| Free Cash Flows (I+II) | (80.6) | 236.8 | |
| Cash Flows from Financing Activities: | | | |
| Proceeds from commercial paper | 50.0 | _ | |
| Proceeds from long-term loans and issuance of bonds (a) | 39.9 | 239.6 | |
| Payments of long-term debt and long-term liabilities incurred for | | | |
| purchase of railway facilities (b) | (15.8) | (502.1) | |
| Change in amount of total long-term debt (a+b) | 24.0 | (262.5) | |
| Cash dividends paid | (16.0) | (26.0) | |
| Other | (8.9) | (22.1) | |
| Net cash provided by (used in) financing activities (III) | 49.1 | (310.6) | |
| Net Decrease in Cash and Cash Equivalents (I+II+III) | (31.4) | (73.7) | |
| Cash and Cash Equivalents at Beginning of the Period | 126.4 | 200.0 | |
| Increase due to Addition of Consolidated Subsidiaries, and Other | 0.0 | 0.2 | |
| Cash and Cash Equivalents at End of the Period | ¥ 95.1 | ¥ 126.4 | |

Note: Amounts less than 100 million yen are omitted.

6. CONSOLIDATED PRINCIPAL INDICATORS

| | Fiscal 2004 1st Quarter | Fiscal 2003 (Reference) | Fiscal 2006 goals in medium- term business plan (New Frontier 21) |
|-------------------------------------------------------|----------------------------|----------------------------|----------------------------------------------------------------------------|
| Free cash flows (FCF) [Billions of yen]* | (80.6) | 236.8 | 200.0 |
| Return on average equity (ROE) [%] | 2.2 | 10.2 | 10.0 |
| Ratio of operating income to average assets (ROA) [%] | 1.3 | 4.9 | 5.5 |
| | | | |
| Equity ratio [%] | 14.7 | 14.3 | |
| Earnings per share [yen] | 5,492.26 | 24,453.48 | |
| Shareholders' equity per share [yen] | 248,051.81 | 245,463.20 | |
| Total long-term debt [Billions of yen]** | 4,141.6 | 4,117.5 | |
| Average interest rates [%] | 3.96 | 4.02 | |
| | | | |
| Net interest expense [Billions of yen] | (39.0) | (171.5) | |

Note: Amounts less than 100 million yen, except for per share amounts, are omitted.

- * Consolidated free cash flows were negative by ¥80.6 billion for the following reasons.
- The amounts of income before income taxes and depreciation, the main components of operating cash flows, represent only one-quarter of the yearly totals.
- Payables recorded at the end of fiscal 2003 were paid in this first quarter, resulting in as substantial outflow of cash. This situation reflects characteristics of JR East's cost structure. Construction works funded by third parties, mainly governments and their agencies, tend to be completed in the second half of fiscal year, which causes large amounts of payables to appear in the accounts at the end of the fiscal year.
- Income taxes were paid at the end of May, and summer bonuses at the end of June.
- The factors noted above are peculiar to the first quarter. JR East is expected to achieve positive free cash flows in its first six months and the fiscal year, and to progress toward the ¥200.0 billion goal set down in the medium-term business plan New Frontier 21.
- ** The balance of total long-term debt increased compared with the position at the end of fiscal 2003 for the following reasons.
- There was a temporary increase in total long-term debt due to the procurement of funds through ¥40.0 billion bond issues in April to meet income tax payments.
- The increase in income tax payments had already been figured into consolidated business forecast for fiscal 2004, and it is anticipated that the planned ¥40.0 billion reduction in nonconsolidated total long-term debt will be achieved through fiscal 2004.

7. CONSOLIDATED BUSINESS FORECAST FOR THE SIX MONTHS ENDING SEPTEMBER 30, 2003

| | | | % | |
|--------------------|--------------------------------------------|-----------------------------------------------|---------------|-----------------|
| | Actual Six months ended September 30, 2002 | Forecast Six months ending September 30, 2003 | | inge /2003 |
| | (April 1, 2002- | (April 1, 2003– September 30, 2003) | Amount B-A | B/A ×100 |
| Operating revenues | ¥ 1,269.5 | ¥ 1,268.0 | ¥ (1.5) | 99.9% |
| Operating income | 201.4 | 193.0 | (8.4) | 95.8 |
| Ordinary income | 125.6 | 117.0 | (8.6) | 93.1 |
| Net income | 63.1 | 58.0 | (5.1) | 91.8 |

(Reference) Earnings per share for the six months ending September 30, 2003: $\pm 14,502.77$

Note: Amounts less than 100 million yen are omitted.

8. CONSOLIDATED BUSINESS FORECAST FOR FISCAL 2004

| _ | | Billions of yen | | % | | |
|--------------------|------------------------------------------------------------------|------------------------------------------------|---------------|-------------------------|--|---------------|
| | Actual Fiscal 2003 (April 1, 2002– March 31, 2003) A | Fiscal 2003 | Fiscal 2003 | Forecast Fiscal 2004 | | inge /2003 |
| | | (April 1, 2003– March 31, 2004) B | Amount B-A | B/A ×100 | | |
| Operating revenues | ¥ 2,565.6 | ¥ 2,560.0 | ¥ (5.6) | 99.8% | | |
| Operating income | 343.0 | 345.0 | 1.9 | 100.6 | | |
| Ordinary income | 202.6 | 210.0 | 7.3 | 103.6 | | |
| Net income | 97.9 | 104.0 | 6.0 | 106.1 | | |

(Reference) Earnings per share for Fiscal 2004: ¥26,004.97 Note: Amounts less than 100 million yen are omitted.

9. PASSENGER KILOMETERS/PASSENGER REVENUES OF PARENT COMPANY

| | Passenger Kilometers | | | | Revenues from Passenger Tickets | | | | |
|-----------------------------------------------|--------------------------|------------------------------------------------|--------------------------|-------------|---------------------------------|------------------------------------------------|-----------------|-----------------|--|
| | Millions | | % | Millions | Billion | s of yen | % | Billions of yen | |
| | Fiscal 2004 (Planned) | Fiscal 2004 Three months ended June 30, 2003 B | Progress Ratio | Fiscal 2003 | Fiscal 2004 (Planned) | Fiscal 2004 Three months ended June 30, 2003 D | Progress Ratio | Fiscal 2003 | |
| | | | B / A x100 | (Reference) | C | | D/C x100 | (Reference) | |
| SHINKANSEN BULLET TRAIN NETWORK | | | | | | | | | |
| Commuter Passes (Comparison with fiscal 2003) | 1,509 <i>97.7%</i> | 408 | 27.1% | 1,543 | ¥ 20.8 97.9% | ¥ 5.5 | 26.6% | ¥ 21.2 | |
| Other(Comparison with fiscal 2003) | 16,911 <i>101.1%</i> | 3,980 | 23.5 | 16,732 | 447.2 102.5% | 103.9 | 23.2 | 436.1 | |
| Total(Comparison with fiscal 2003) | 18,420 <i>100.8%</i> | 4,389 | 23.8 | 18,276 | 468.0 102.3% | 109.4 | 23.4 | 457.3 | |
| - | | | | | | | | | |
| CONVENTIONAL LINES | | | | | | | | | |
| Commuter Passes (Comparison with fiscal 2003) | 70,267 <i>99.6%</i> | 18,502 | 26.3 | 70,522 | 461.1 99.6% | 118.4 | 25.7 | 462.8 | |
| Other(Comparison with fiscal 2003) | 36,353 <i>99.9%</i> | 8,802 | 24.2 | 36,376 | 741.8 <i>99.7%</i> | 177.8 | 24.0 | 744.3 | |
| Total(Comparison with fiscal 2003) | 106,620 <i>99.7%</i> | 27,305 | 25.6 | 106,899 | 1,202.9 <i>99.6%</i> | 296.3 | 24.6 | 1,207.1 | |
| | | | | | | | | | |
| TOTAL | | | | | | | | | |
| Commuter Passes (Comparison with fiscal 2003) | 71,776 <i>99.6%</i> | 18,911 | 26.3 | 72,066 | 481.9 99.5% | 124.0 | 25.7 | 484.1 | |
| Other(Comparison with fiscal 2003) | 53,264 100.3% | 12,783 | 24.0 | 53,109 | 1,189.0 100.7% | 281.8 | 23.7 | 1,180.4 | |
| Total(Comparison with fiscal 2003) | 125,040 <i>99.9%</i> | 31,695 | 25.3 | 125,176 | 1,670.9 100.4% | 405.8 | 24.3 | 1,664.5 | |

Note: Amounts less than one million passenger kilometer and 100 million yen are omitted.

Forward Looking Statements

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