

OVERVIEW OF JR EAST






GROUP PHILOSOPHY

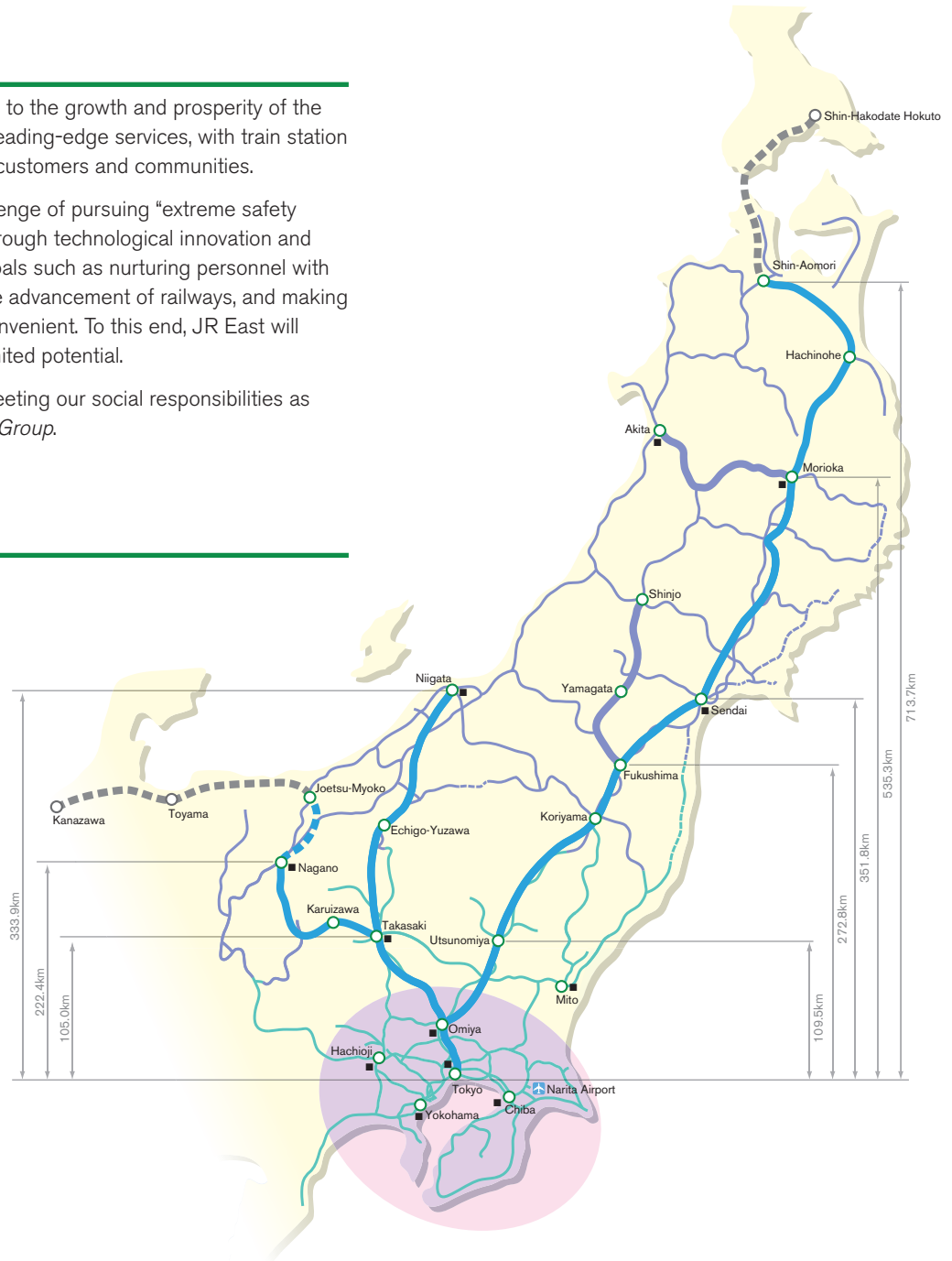
The JR East Group aims to contribute to the growth and prosperity of the East Japan area by providing quality leading-edge services, with train station and railway businesses at its core, to customers and communities.

We will continue to embrace the challenge of pursuing “extreme safety levels” and service quality reforms. Through technological innovation and globalization, we will strive to attain goals such as nurturing personnel with an expansive perspective, spurring the advancement of railways, and making line-side areas more attractive and convenient. To this end, JR East will continue to rigorously pursue its unlimited potential.

We aim to grow continuously while meeting our social responsibilities as a *Trusted Life-Style Service Creating Group*.

RAILWAY MAP (As of Jun. 2014)

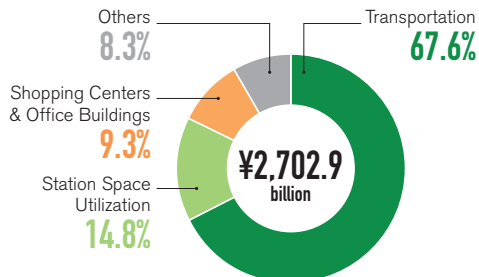
-  Shinkansen
-  Shinkansen (Under Construction)
-  Conventional Lines (Kanto Area Network)
-  Conventional Lines (Other Network)
-  Branch Offices



SEGMENT INFORMATION

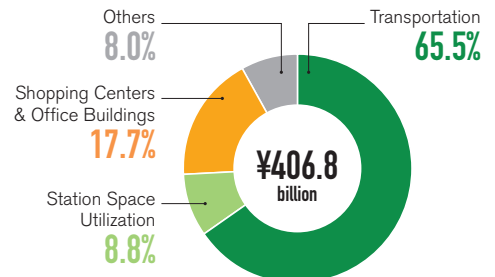
OPERATING REVENUES

For the year ended March 31, 2014



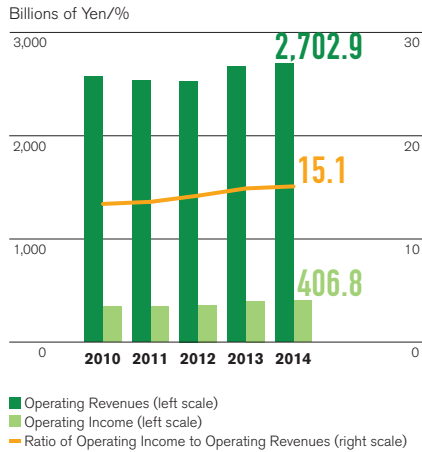
OPERATING INCOME

For the year ended March 31, 2014

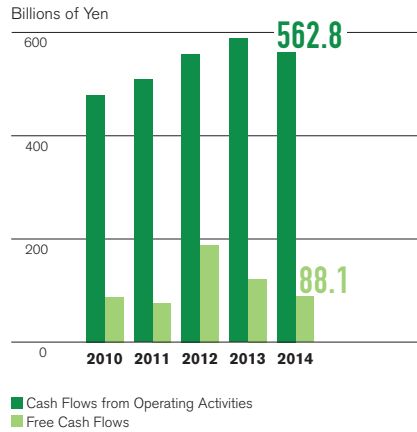


SELECTED FINANCIAL DATA

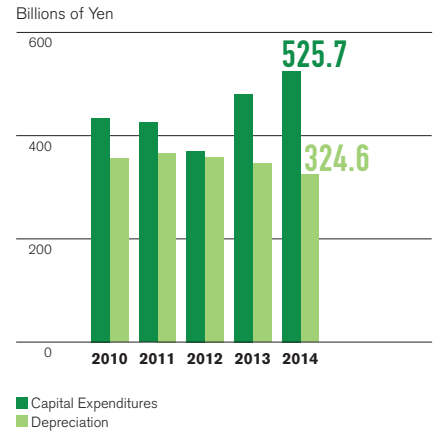
OPERATING REVENUES, OPERATING INCOME AND RATIO OF OPERATING INCOME TO OPERATING REVENUES



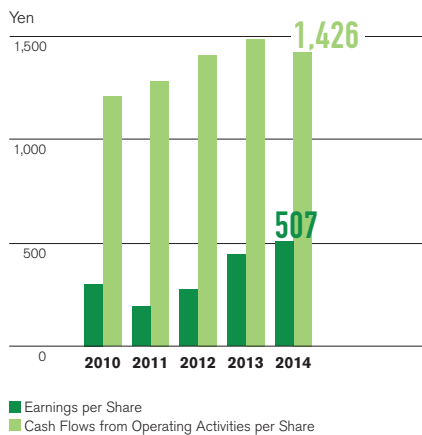
CASH FLOWS FROM OPERATING ACTIVITIES AND FREE CASH FLOWS



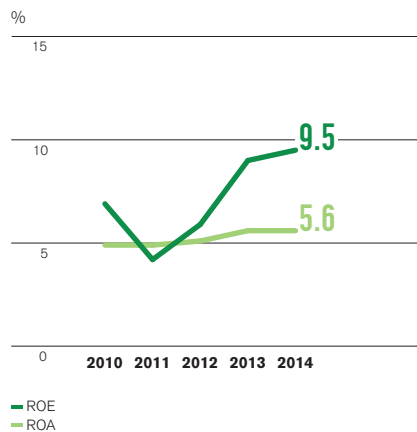
CAPITAL EXPENDITURES AND DEPRECIATION



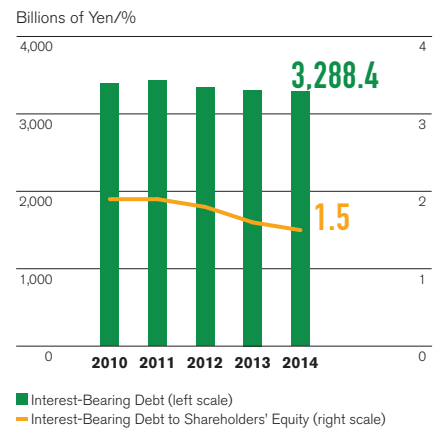
EARNINGS PER SHARE AND CASH FLOWS FROM OPERATING ACTIVITIES PER SHARE*



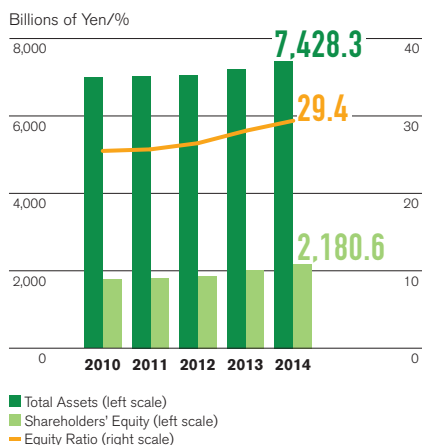
RETURN ON AVERAGE EQUITY (ROE) AND RATIO OF OPERATING INCOME TO AVERAGE ASSETS (ROA)



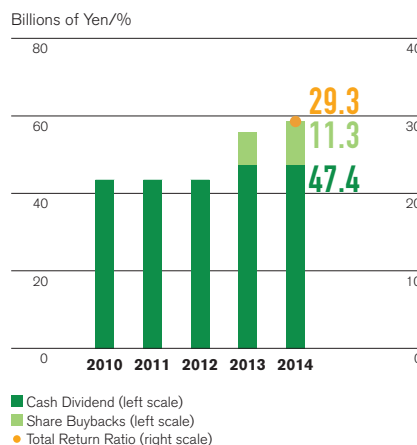
INTEREST-BEARING DEBT AND INTEREST-BEARING DEBT TO SHAREHOLDERS' EQUITY



TOTAL ASSETS, SHAREHOLDERS' EQUITY AND EQUITY RATIO



CASH DIVIDEND, SHARE BUYBACKS AND TOTAL RETURN RATIO



LONG-TERM CREDIT RATINGS

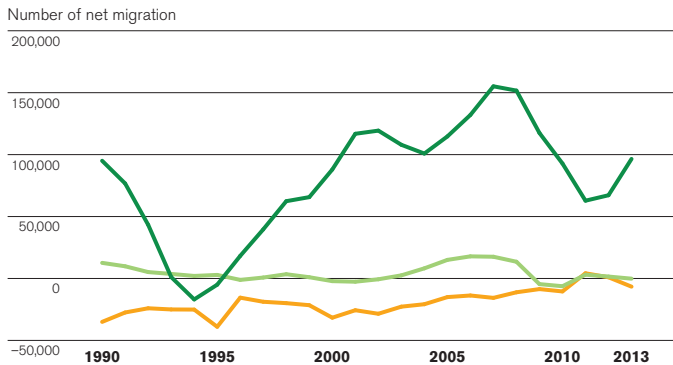
Rating agency	Rating
Moody's	Aa2 [Stable]
Standard & Poor's (S&P)	AA- [Stable]*
Rating & Investment Information (R&I)	AA+ [Stable]

* Standard & Poor's (S&P) revised upwards its Outlook on JR East's debt servicing from negative to stable in Nov. 2013.

* JR East implemented a stock split at a ratio of 100 shares for 1 share of common stock with an effective date of January 4, 2009.

BUSINESS ENVIRONMENT INDICATORS FOR THE TOKYO METROPOLITAN AREA

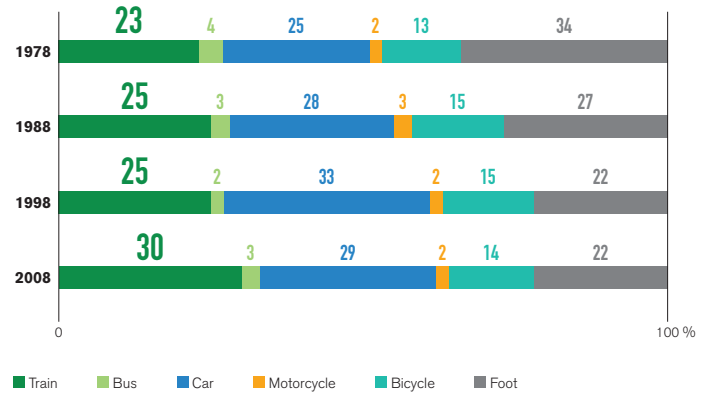
NET MIGRATION IN THE THREE MAJOR METROPOLITAN AREAS



■ Tokyo Metropolitan Area
■ Nagoya Metropolitan Area
■ Osaka Metropolitan Area

• Report on Internal Migration in Japan, Ministry of Internal Affairs and Communications, Apr. 2014.

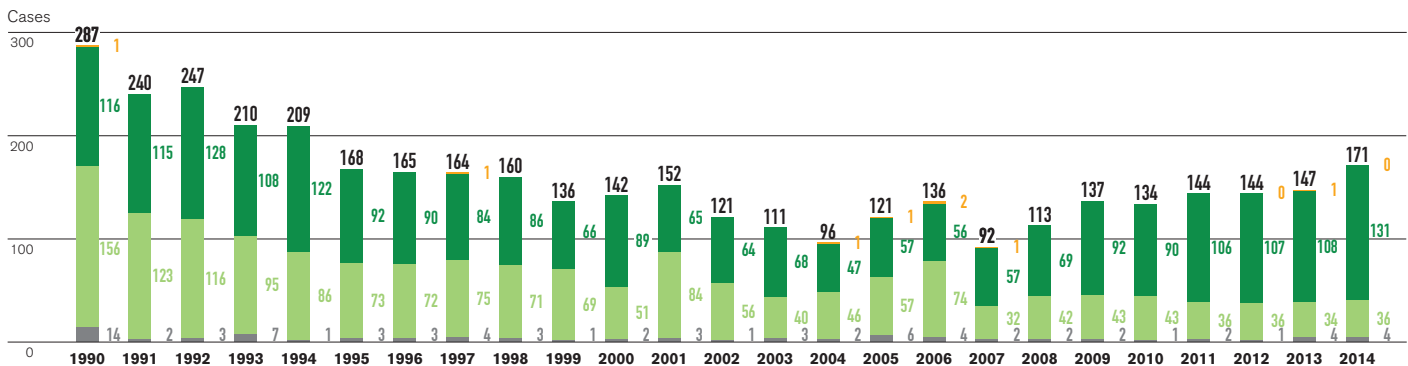
PROPORTION OF TRANSPORT CARRIED BY DIFFERENT MEANS OF TRANSPORT IN TOKYO URBAN AREA



• The 5th Tokyo urban area person trip survey, Tokyo urban area traffic plan meeting, Nov. 2009.
Note: Tokyo Urban Area: Tokyo Metropolitan, Kanagawa Prefecture, Saitama Prefecture, Chiba Prefecture, and the southern part of Ibaraki Prefecture.

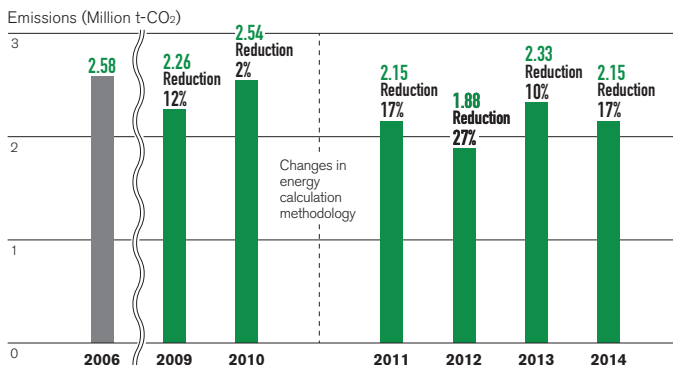
SAFETY, ENVIRONMENTAL AND SOCIAL INDICATORS

TRENDS IN RAILWAY ACCIDENTS



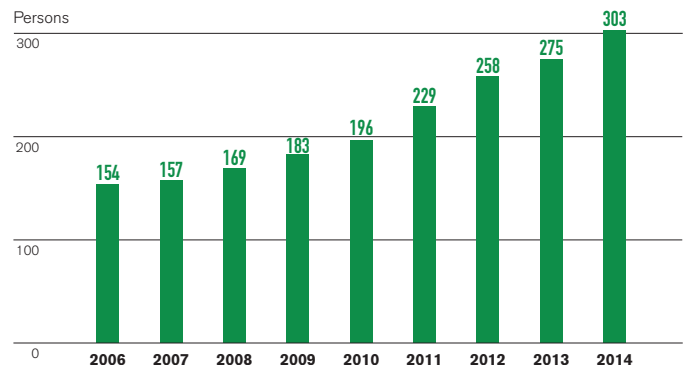
■ Physical damage to property: accidents causing more than 5 million yen damage to property by train operation
■ Fatalities or injuries: people killed or injured by train operation
■ Accidents at railway crossings: people or automobiles being hit by trains
■ Train accidents: train collisions, derailments, and train fires

TRENDS IN JR EAST'S TOTAL CO₂ EMISSIONS



* Total CO₂ emissions in FY2014, when calculated with the same calculation methodology (category and boundary) as that used until FY2010, are 2.43 million tons of CO₂.

CHANGES IN THE NUMBER OF FEMALE MANAGERS



* Including deputy managers in clerical work, assistant chiefs in field work, chief nurses in medical work, etc.