Corporate Information

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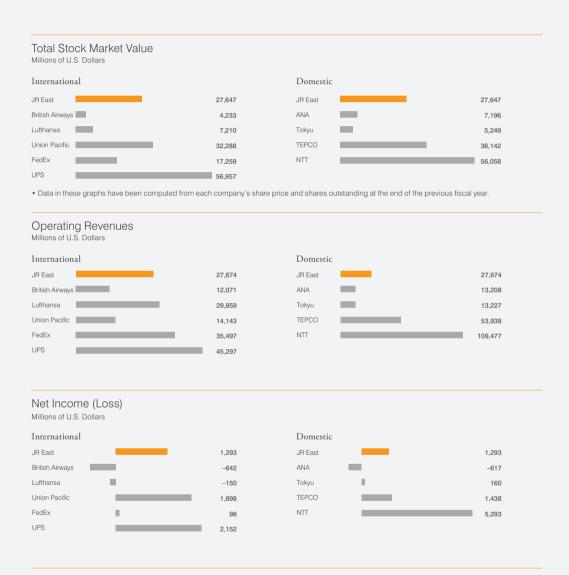
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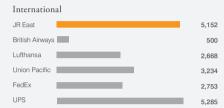
PEER GROUP COMPARISONS

In this section, several key performance indicators illustrate how JR East compares with selected well-known companies.



Cash Flows from Operating Activities

Millions of U.S. Dollars





Return on Average Equity (ROE)

%

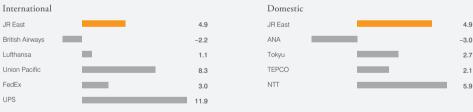




Average equity is the average of equity at the end of the previous and applicable fiscal years.

Ratio of Operating Income to Average Assets (ROA)

%



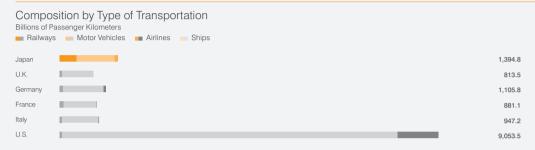
Average assets is the average of assets at the end of the previous and applicable fiscal years.

- Year ended March 31, 2010 (Year ended December 31, 2009, for Lufthansa, Union Pacific, and UPS and year ended May 31, 2009, for FedEx)
- ANA: All Nippon Airways Co., Ltd.; Tokyu: Tokyu Corporation; TEPCO: The Tokyo Electric Power Company, Incorporated; NTT: Nippon Telegraph and Telephone Corporation
- $\bullet \ \, \text{Data in this section are based on consolidated figures from each company's annual report or financial press releases.}$
- The exchange rate used is the rate for March 31, 2010 (\$1=¥93, £1=\$1.51, €1=\$1.34).
- Share prices at the close of the respective previous fiscal years and computed using the above exchange rates are \$69.89 for JR East, \$3.67 for British Airways, \$15.75 for Lufthansa, \$63.90 for Union Pacific, \$55.43 for FedEx, \$57.37 for UPS, \$2.87 for ANA, \$4.20 for Tokyu, \$26.80 for TEPCO, and \$42.37 for NTT.

INTERNATIONAL RAILWAY COMPARISONS

Japan's high reliance on railways due to the size of the economy and geographic characteristics affords railway companies an extremely large source of demand, especially in urban areas. In addition to being Japan's top railway company, JR East is the largest railway company in the world.

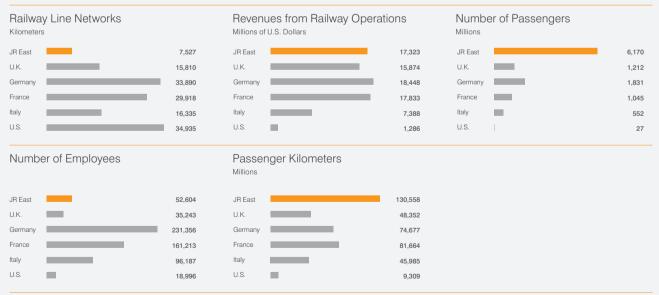
Transportation Market



				_	Motor Vehi	cles		_	_		_	_	_	
	Railv	vays	Bus	es	Ca	ars	To	otal	Airlin	es	Shi	os	Tr	otal
	Billions	%	Billions	%	Billions	%	Billions	%	Billions	%	Billions	%	Billions	%
Japan	404.6	29.0%	89.9	6.4%	815.9	58.5%	905.8	64.9%	80.9	5.8%	3.5	0.3%	1,394.8	100.0%
U.K.	59.0	7.3%	60.0	7.3%	685.0	84.2%	745.0	91.5%	9.5	1.2%	N/A	N/A	813.5	100.0%
Germany	79.4	7.2%	82.2	7.4%	885.4	80.1%	967.6	87.5%	58.8	5.3%	N/A	N/A	1,105.8	100.0%
France	92.9	10.6%	47.1	5.3%	727.8	82.6%	774.9	87.9%	13.3	1.5%	N/A	N/A	881.1	100.0%
Italy	56.0	5.9%	98.9	10.4%	776.2	82.0%	875.1	92.4%	12.2	1.3%	3.9	0.4%	947.2	100.0%
U.S.	57.1	0.6%	273.7	3.0%	7,745.1	85.6%	8,018.8	88.6%	977.6	10.8%	N/A	N/A	9,053.5	100.0%

- Respective figures are for the following years: Japan, year ended March 31, 2009; U.K., year ended March 31, 2007; Italy, year ended December 31, 2004; U.S., year ended December 31, 2007; France and Germany, year ended December 31, 2007.
- Railway figures for Japan include JR East passenger kilometers (129.7 billion, exclusive of Tokyo Monorail). For details, see page 99.

Sources: Japan: Ministry of Land, Infrastructure, Transport and Tourism; U.K.: Transport Statistics Great Britain 2009; Germany: Verkehr in Zahlen 2008/2009; France: Website of Ministry for Infrastructure, Transport, Housing, Tourism, and the Sea of France; Italy: Conto Nazionale dei Trasporti Anno 2003; U.S.: National Transportation Statistics 2008.



- \bullet As of December 31, 2007, except for the following: JR East, as of March 31, 2008
- U.K.: Association of Train Operating Companies (Railway tracks are owned by Network Rail Ltd.); Germany: Deutsche Bahn AG; France: Société Nationale des Chemins de fer Français (SNCF) (Railway tracks are owned by Réseau Ferré de France (RFF)); Italy: Ferrovie dello Stato S.p.A.; U.S.: National Railroad Passenger Corporation (Amtrak)
- Revenues from railway operations do not include freight and other service revenues.
- Figures for JR East do not include Tokyo Monorail
- The exchange rate used is the rate for March 31, 2008 (\$1=¥100, £1=\$2.00, €1=\$1.58). Source: Statistiques Internationale des Chemins de Fer 2007, Union Internationale des Chemins de Fer

Fundamentals

Gross Domestic Product

Billions of U.S. Dollars



	2005	2006	2007	2008	2009
Japan	4,644	4,367	4,380	4,358	4,144
U.K.	2,199	2,371	2,767	2,187	2,111
Germany	2,793	2,894	3,317	2,910	2,816
France	2,107	2,231	2,556	2,122	2,096
Italy	1,763	1,851	2,102	1,867	1,790
U.S.	12,429	13,185	13,777	14,369	14,185

Source: Annual OECD National Accounts database

Population

Millions



-	2005	2006	2007	2008	2009
Japan	127.8	127.8	127.8	127.7	127.5
U.K.	59.7	59.8	60.0	61.0	61.6
Germany	82.7	82.7	82.7	82.5	82.2
France	60.5	60.7	60.9	61.9	62.3
Italy	58.1	58.1	58.2	58.9	59.9
U.S.	298.2	301.0	303.9	308.8	314.7

Sources: Japan: Current Population Estimates, Ministry of Internal Affairs and Communications; Other countries: United Nations data

Population Density

Per Square Kilometer

Population per Square Kilometer of Total National Land Area
Population per Square Kilometer of Habitable Land Area



2009		
Japan		337 1,605
U.K.		254 287
Germany		230 345
France		113 158
Italy		199 308
U.S.	-	33 51

	2005			2006	•	2007		2008		
	Total National Land Area	Habitable T	Total National Land Area	Habitable Land Area	Total National Land Area	Land Area	Total National Land Area	Habitable Land Area	Total National Land Area	Habitable Land Area
Japan	338	1,610	338	1,610	338	1,607	338	1,606	337	1,605
U.K.	246	274	246	274	247	274	251	284	254	287
Germany	232	342	232	342	232	336	231	335	230	345
France	110	151	110	152	110	154	112	156	113	158
Italy	193	257	193	257	193	289	195	292	199	308
U.S.	31	48	31	49	32	46	32	47	33	51

 JR East calculated these figures by using the following data and definition of each country's habitable land area. Population

Japan: Current Population Estimates, Ministry of Internal Affairs and Communications; Other countries: United Nations data

Habitable land area

Japan: Land White Paper, Ministry of Land, Infrastructure, Transport and Tourism. Total area minus forests and woodland, barren land, area under inland water bodies, and other; Other countries: Prepared using FAO "State of the World's Forests 2009"

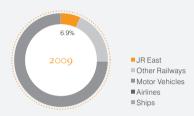
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RAILWAY OPERATIONS IN JAPAN

Railways play a vital role in Japan, and JR East alone represents about 30% of all passenger railway transportation.

Share of Domestic Transportation

Number of Passengers



			2005		2006	•	2007	•	2008		2009
Years ended	d March 31	Millions	%								
Poilwovo	JR East	5,862	6.7%	5,911	6.7%	5,991	6.8%	6,170	6.9%	6,157	6.9%
Railways	Other railways	15,824	18.0%	16,043	18.2%	16,253	18.4%	16,671	18.5%	16,819	18.7%
Motor vehic	les	65,991	75.1%	65,947	74.9%	65,943	74.6%	66,909	74.4%	66,774	74.2%
Airlines		94	0.1%	94	0.1%	97	0.1%	95	0.1%	91	0.1%
Ships		101	0.1%	103	0.1%	99	0.1%	100	0.1%	99	0.1%
Total		87,872	100.0%	88,098	100.0%	88,383	100.0%	89,945	100.0%	89,940	100.0%

Source: Summary of Transport Statistics, Ministry of Land, Infrastructure, Transport and Tourism

Passenger Kilometers



			2005		2006		2007		2008		2009
Years ended	March 31	Millions	%								
Railways	JR East	125,172	8.8%	126,142	8.9%	127,653	9.1%	130,558	9.2%	129,655	9.3%
naliways	Other railways	259,991	18.3%	265,004	18.8%	268,255	19.1%	274,986	19.5%	274,830	19.7%
Motor vehicle	es	947,563	66.8%	933,006	66.1%	917,938	65.4%	919,062	65.0%	905,907	64.9%
Airlines		81,786	5.8%	83,220	5.9%	85,752	6.1%	84,327	6.0%	80,931	5.8%
Ships		3,869	0.3%	4,205	0.3%	3,773	0.3%	3,834	0.3%	3,510	0.3%
Total		1,418,381	100.0%	1,411,397	100.0%	1,403,371	100.0%	1,412,767	100.0%	1,394,833	100.0%

 $Source: Summary \ of \ Transport \ Statistics, \ Ministry \ of \ Land, \ Infrastructure, \ Transport \ and \ Tourism$

• Figures for JR East on this page do not include Tokyo Monorail.

Share of Domestic Railways

Passenger Line Network



As of March 31, 2008	km	%
JR East	7,527	27.5%
JR Central	1,971	
JR West	5,024	18.4%
Other JR companies	5,477	20.1%
Other railways	7,335	26.8%
Total	27,334	100.0%

Number of Passengers



Year ended March 31, 2008	Millions	%
JR East	6,170	26.9%
JR Central	528	2.3%
JR West	1,819	7.9%
Other JR companies	471	2.1%
Other railways	13,934	60.8%
Total	22,922	100.0%

Passenger Kilometers



Year ended March 31, 2008	Millions	%
JR East	130,558	32.2%
JR Central	55,811	13.8%
JR West	54,585	13.4%
Other JR companies	14,248	3.5%
Other railways	150,410	37.1%
Total	405,612	100.0%

Revenues from Passenger Tickets



Billions of Yen	%
1,733	27.9%
1,192	19.2%
781	12.6%
221	3.6%
2,277	36.7%
6,204	100.0%
	1,733 1,192 781 221

Rolling Stock Kilometers



Year ended March 31, 2008	Millions	%
JR East	2,242	25.6%
JR Central	902	10.3%
JR West	1,088	12.4%
Other JR companies	1,746	19.9%
Other railways	2,781	31.8%
Total	8 759	100.0%

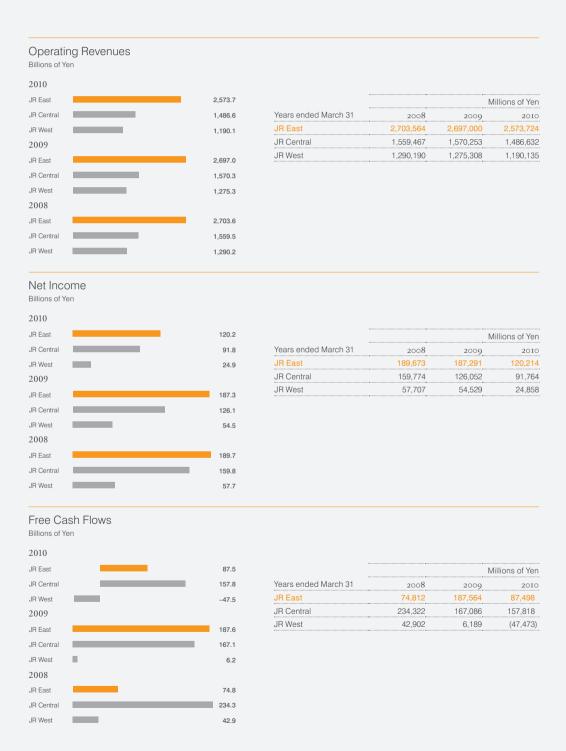
- Figures for Passenger Line Network do not include freight traffic.
- Figures for Rolling Stock Kilometers do not include locomotives and freight cars.
- Figures for Tokyo Monorail are included in other railways.

 Source: Statistics of Railways 2007

Source: Statistics of Railways 2007, Ministry of Land, Infrastructure, Transport and Tourism

FINANCIAL OVERVIEW OF JR PASSENGER RAILWAY COMPANIES

JR East accounts for about 50% of the total operating revenues of the three largest JR passenger railway companies. JR East's immense and stable operating base contributes to large and consistent earnings and cash flows.



Return on Average Equity (ROE)

%



Years ended March 31	2008	2009	2010
JR East	12.3%	11.3%	6.9%
JR Central	18.7%	13.1%	8.7%
JR West	9.3%	8.4%	3.7%
JR West	18.7% 9.3%	13.1% 8.4%	8.79 3.79

 Average equity is the average of equity at the end of the previous and applicable fiscal years.

Ratio of Operating Income to Average Assets (ROA)

%



Years ended March 31	2008	2009	2010
JR East	6.4%	6.2%	4.9%
JR Central	8.4%	7.4%	5.6%
JR West	5.6%	5.0%	3.0%

 Average assets is the average of assets at the end of the previous and applicable fiscal years.

Equity Ratio

%



	***************************************	······································	
Years ended March 31	2008	2009	2010
JR East	23.0%	24.7%	25.5%
JR Central	17.8%	19.4%	21.0%
JR West	25.9%	26.7%	26.3%

• Equity ratio = shareholders' equity / total assets

• Data in this section have been calculated by JR East based on figures in JR Central's and JR West's financial press releases.

RAILWAY OPERATIONS IN TOKYO

JR East alone provides nearly half of the huge volume of railway transportation in the Tokyo metropolitan area, where railways account for 50% of all transportation. With an immense population, the Tokyo metropolitan area is sure to generate a large amount of demand for transportation services.

Transportation in the Tokyo Area

Number of Passengers



			2005		2006		2007		2008		2009
Years ended Marc	:h 31	Millions	%								
Deilmens	JR East	5,322	20.1%	5,373	19.9%	5,459	19.9%	5,633	19.8%	5,625	19.9%
Railways	Other railways	8,093	30.5%	8,230	30.4%	8,400	30.6%	8,783	30.8%	8,928	31.6%
Motor vehicles	-	13,081	49.3%	13,396	49.6%	13,559	49.4%	14,023	49.2%	13,628	48.3%
Airlines and ships		39	0.1%	38	0.1%	39	0.1%	40	0.2%	39	0.2%
Total		26,535	100.0%	27,037	100.0%	27,457	100.0%	28,479	100.0%	28,220	100.0%

- JR East figures include data from the bordering lines of JR Central and do not include Tokyo Monorail.
- Statistics are based on surveys that used borders that do not strictly correspond with JR East's Tokyo Metropolitan Area Network Source: Survey of Regional Passenger Movement, Ministry of Land, Infrastructure, Transport and Tourism

Major Railways in the Tokyo Area

	Passenger Line	Notwork1	Dooongor	Vilomotoro?		enues from		
			•••••					
	km	%	Millions	%	Billions of Yen	%		
JR East	1,106.1	42.5%	80,058	47.8%	885.5	43.5%		
Tobu Railway	463.3	17.8%	12,665	7.6%	144.5	7.1%		
Tokyo Metro	195.1	7.5%	18,423	11.0%	297.6	14.6%		
Seibu Railway	176.6	6.8%	8,851	5.3%	96.3	4.7%		
Toei (Tokyo Metropolitan Government)	131.2	5.0%	5,948	3.5%	129.5	6.4%		
Odakyu Electric Railway	120.5	4.6%	11,160	6.7%	113.3	5.6%		
Keisei Electric Railway	102.4	3.9%	3,603	2.1%	50.4	2.5%		
Tokyu Corporation	102.9	3.9%	10,158	6.1%	129.2	6.4%		
Keihin Electric Express Railway	87.0	3.3%	6,323	3.8%	75.8	3.7%		
Keio Electric Railway	84.7	3.3%	7,534	4.5%	80.1	3.9%		
Sagami Railway	35.9	1.4%	2,628	1.6%	31.9	1.6%		
Total	2,605.7	100.0%	167,351	100.0%	2,034.1	100.0%		

- 1 As of March 31, 2009
- 2 For the year ended March 31, 2009
- Figures do not include freight lines.
- Data used for JR East are data of the Tokyo Metropolitan Area Network and do not include Tokyo Monorail.

Source

- Toei (Tokyo Metropolitan Government): Figures from the website of the Transportation Bureau of the Tokyo Metropolitan Government. Passenger kilometers are from Statistics of Railways 2007, Ministry of Land, Infrastructure, Transport and Tourism.
- Other: Website of the Association of Japanese Private Railways. Revenues from passenger tickets are based on figures from the financial press releases of each company.



Fundamentals

Net Domestic Product



		2004		2005	_	2006		2007	_	2008
Years ended March 31	Billions of Yen	%								
Tokyo area	117,449	31.7%	117,439	31.7%	120,445	32.0%	120,532	31.9%	120,128	31.9%
Other	253,455	68.3%	253,207	68.3%	256,173	68.0%	257,530	68.1%	256,517	68.1%
Total	370,904	100.0%	370,646	100.0%	376,618	100.0%	378,062	100.0%	376,645	100.0%

Source: Annual Report on Prefectural Economies, Cabinet Office

Population



	_	2005	_	2006		2007	_	2008	_	2009
As of October 1	Millions	%								
Tokyo area	34.5	27.0%	34.6	27.1%	34.8	27.3%	35.0	27.4%	35.1	27.5%
Other	93.3	73.0%	93.2	72.9%	93.0	72.7%	92.7	72.6%	92.4	72.5%
Total	127.8	100.0%	127.8	100.0%	127.8	100.0%	127.7	100.0%	127.5	100.0%

Source: Current Population Estimates, Ministry of Internal Affairs and Communications

Population Density

Per Square Kilometer



more and the second sec					
As of October 1	2005	2006	2007	2008	2009
Tokyo area	2,595	2,591	2,605	2,617	2,624
Other	256	255	255	254	254
National average	338	338	338	338	337

- JR East calculated these figures by using data from the following sources: Current Population Estimates, Ministry of Internal Affairs and Communications; statistics from Geographical Survey Institute
- The statistics on this page are based on governmental boundaries and do not strictly correspond with JR East's operating area segments.

ANALYSIS OF JR EAST'S RAILWAY OPERATIONS

The Kanto Area Network generates about two-thirds of the Company's railway revenues.

Commuter-pass travel accounts for about one-third of JR East's revenues.

Composition by Operating Area

Passenger Line Network





Passenger Kilometers





	Passenger Line	e Network ¹	Passenger K	ilometers ²	Revenues from Passenger Tickets ²		
*****	km	%	Millions	%	Millions of Yen	%	
Shinkansen network	1,052.9	14.0%	18,152	14.3%	439,504	26.8%	
Kanto area network	2,536.2	33.7%	102,347	80.6%	1,120,675	68.3%	
Intercity and regional networks	3,937.7	52.3%	6,461	5.1%	80,482	4.9%	
Total	7,526.8	100.0%	126,960	100.0%	1,640,661	100.0%	

- 1. As of March 31, 2010
- 2. Year ended March 31, 2010
- Revenues from the conventional line segments of hybrid Shinkansen services are credited to Intercity and Regional Networks.
- Figures do not include Tokyo Monorail.

Composition of Commuter Passes—Overall

Number of Passengers







					Rever	nues from
	Number of Pa	assengers	Passenger K	ilometers	Passenge	er Tickets
	Millions	%	Millions	%	Millions of Yen	%
Commuter passes	3,783	62.1%	73,678	58.0%	491,710	30.0%
Other	2,306	37.9%	53,282	42.0%	1,148,951	70.0%
Total	6,089	100.0%	126,960	100.0%	1,640,661	100.0%

Composition of Commuter Passes—By Passenger Kilometers

Shinkansen Network







	Total	Commu	ter Passes
	Millions	Millions	%
Shinkansen network	18,152	1,666	9.2%
Kanto area network	102,347	68,694	67.1%
Intercity and regional networks	6,461	3,318	51.4%
Total	126,960	73,678	58.0%

Composition of Commuter Passes—By Revenues from Passenger Tickets

Shinkansen Network







	Total	Com	muter Passes
	Millions	Millions	%
Shinkansen network	439,504	22,775	5.2%
Kanto area network	1,120,675	449,153	40.1%
Intercity and regional networks	80,482	19,782	24.6%
Total	1,640,661	491,710	30.0%

- · Percentages represent passenger kilometers and revenues from passenger tickets attributable to commuter passes for each segment.
- · Revenues from the conventional line segments of hybrid Shinkansen services are credited to Intercity and Regional Networks.
- Figures do not include Tokyo Monorail.

Passenger Kilometers

Millions

Years ended March 3	31		2008	2009	2010	2010/2009
Shinkansen network		Commuter passes	1,671	1,678	1,666	99.2%
		Other	18,254	17,624	16,486	93.5%
		Total	19,925	19,302	18,152	94.0%
Conventional lines	Total	Commuter passes	72,422	72,418	72,012	99.4%
		Other	38,212	37,935	36,796	97.0%
		Total	110,634	110,353	108,808	98.6%
	Kanto area network	Commuter passes	69,093	69,081	68,694	99.4%
		Other	34,808	34,619	33,653	97.2%
		Total	103,901	103,700	102,347	98.7%
	Intercity and regional networks	Commuter passes	3,329	3,337	3,318	99.4%
		Other	3,404	3,316	3,143	94.8%
		Total	6,733	6,653	6,461	97.1%
Total		Commuter passes	74,093	74,096	73,678	99.4%
		Other	56,466	55,559	53,282	95.9%
		Total	130,558	129,655	126,960	97.9%

Revenues from Passenger Tickets

Millions of Yen

Years ended March 31			2008	2009	2010	2010/2009
Shinkansen network		Commuter passes	22,775	22,949	22,775	99.2%
		Other	468,183	451,943	416,729	92.2%
		Total	490,958	474,892	439,504	92.5%
Conventional lines	Total	Commuter passes	470,984	473,603	468,935	99.0%
		Other	770,407	760,379	732,222	96.3%
		Total	1,241,391	1,233,982	1,201,157	97.3%
	Kanto area network	Commuter passes	451,226	453,613	449,153	99.0%
		Other	704,135	695,778	671,522	96.5%
		Total	1,155,361	1,149,391	1,120,675	97.5%
	Intercity and regional networks	Commuter passes	19,758	19,990	19,782	99.0%
		Other	66,272	64,601	60,700	94.0%
		Total	86,030	84,591	80,482	95.1%
Total		Commuter passes	493,759	496,552	491,710	99.0%
		Other	1,238,590	1,212,322	1,148,951	94.8%
		Total	1,732,349	1,708,874	1,640,661	96.0%

- Passenger kilometers and revenues from the conventional line segments of hybrid Shinkansen services are credited to Intercity and Regional Networks.
- Conventional Lines: Total of Kanto Area Network and Intercity and Regional Networks
- Figures do not include Tokyo Monorail.
- The Kanto Area Network encompasses the area encompassed under the previous classification of the Tokyo Metropolitan Area Network (Tokyo Branch Office, Yokohama Branch Office, Hachioji Branch Office, and Omiya Branch Office) and the areas covered by Takasaki Branch Office, Mito Branch Office, and Chiba Branch Office.

Electric Power

JR East generates more than one-half of the electricity it uses.

Year ended March 31, 2010	Billions of kWh	%
Thermal generation	3.30	53.8%
Hydroelectric generation	0.14	2.3%
Independent	3.44	56.1%
Purchased	2.69	43.9%
Total	6.13	100.0%



NON-TRANSPORTATION BUSINESSES

JR East owns many stations with high potential that are used by numerous customers. JR East is carrying out its non-transportation businesses utilizing these stations to enhance customer convenience and comfort and to raise profitability.

Number of Busy Stations More than 100,000 Passengers per Day Number of Stations More than 200,000 Passengers per Day JR East 91 JR Central JR Central 5 5 JR West 13 6 JR West 13 Tokyu 17 17 More than 200,000 Passengers per Day More than 100,000 Passengers per Day

- Year ended March 31, 2009 for JR Central and JR West, year ended March 31, 2010 for JR East and Tokyu
- Data are based on figures from JR Central, JR West, and Tokyu Corporation.
- The numbers of station users at stations of JR East, JR Central, and JR West represent twice the number of passengers embarking.

Comparison of Major Department Stores, Retail Sales, and Convenience Stores

JR East	387.1
Takashimaya	787.0
7-Eleven Japan	2,785.0
Tokyu	555.4
JR West	202.0

 JR East
 387,104

 Takashimaya
 786,987

 7-Eleven Japan
 2,784,997

 Tokyu
 555,436

 JR West
 201,995

Millions of Yen

Millions of Yen

Operating Revenues

- Takashimaya = Takashimaya Company, Limited
 7-Eleven Japan = Seven-Eleven Japan Co., Ltd.
- Tokyu = Tokyu Corporation
 Year ended March 31, 2010 (Year ended February 28, 2010, for
- Takashimaya and 7-Eleven Japan)

 Data are based on figures from the financial press releases of each
- Data are based on figures from the financial press releases of each company.
- The following figures are used as operating revenues:
- JR East: Station space utilization, segment revenues from outside customers Takashimaya: Department store business, segment revenues from outside customers
- 7-Eleven Japan: Total store sales (nonconsolidated)
- Tokyu: Retail operating revenues
- JR West: Sales of goods and food services business, segment revenues from third parties

Comparison of Real Estate Leasing to Retailers and Other Tenants Billions of Yen



- Mitsui = Mitsui Fudosan Co., Ltd.
- Tokyu = Tokyu Corporation
- Year ended March 31, 2010
- Data are based on figures from the financial press releases of each company.
- Operating Revenues

 JR East
 226,932

 Mitsui
 427,925

 Tokyu
 139,095

 JR West
 70,953
- The following figures are used as operating revenues:
 - JR East: Shopping centers & office buildings, segment revenues from outside customers
 - Mitsui: Office buildings and commercial facilities revenues in leasing segment, outside customers
- Tokyu: Real estate business, segment revenues from outside customers JR West: Real estate business, segment revenues from third parties

Domestic Hotel Chain Ranking by Guest Rooms Number of Guest Rooms

JR East		6,005
Prince		19,034
Washington		9,104
Toyoko Inn		41,083
JR West	-	2,711

	Guest Rooms
JR East Hotel Chain	6,005
Prince Hotels	19,034
Washington Group Hotels	9,104
Toyoko Inn Hotel Chain	41,083
JR West Hotels	2,711

- As of January 1, 2010, for Prince, Washington, Toyoko Inn, and JR West (As of March 31, 2010, for JR East)
- Data are based on "HOTERES" by Ohta Publications.

Glossary

Commuter Pass refers to a credit card sized pass that is either magnetically encoded or contains an integrated circuit (IC) chip to allow travel between two stations during a period of one, three, or six months. Mobile Suica, a service based on cell phones embedded with such IC chips, was introduced in January 2006.

Hybrid Shinkansen refers to intercity rail systems that provide through service to certain destinations that are not part of a regular Shinkansen network, using specially designed trains capable of running on both Shinkansen lines and conventional lines that have been widened to a standard gauge. Hybrid Shinkansen lines are not covered by the Nationwide Shinkansen Railway Development Law.

JNR stands for the Japanese National Railways, the Government-owned public entity that was restructured into JNRSC (as defined below) on April 1, 1987. The railway operations and certain related businesses of JNR, along with certain necessary assets and associated liabilities, were succeeded to by the JR Companies (as defined below), the Shinkansen Holding Corporation (currently, JRTT (as defined below)), Railway Telecommunication Co., Ltd. (a predecessor of SOFTBANK TELECOM Corp.), Railway Information Systems Co., Ltd., and the Railway Technical Research Institute, and all of its other assets and liabilities became assets and liabilities of JNRSC.

JNRSC stands for JNR Settlement Corporation. JNRSC was dissolved on October 22, 1998, and all of its assets (including the 1,500,000 shares of JR East's common stock it beneficially owned at the time of such transfer) and a portion of its liabilities were transferred to JRCC.

JR Companies refers to, collectively, JR East, Hokkaido Railway Company (JR Hokkaido), Central Japan Railway Company (JR Central), West Japan Railway Company (JR West), Shikoku Railway Company (JR Shikoku), Kyushu Railway Company (JR Kyushu), and Japan Freight Railway Company (JR Freight).

JR East refers to East Japan Railway Company on a consolidated basis or, if the context so requires, on a nonconsolidated basis.

JR Law means the Law for Passenger Railway Companies and Japan Freight Railway Company of 1986, as amended, which created the framework for the establishment of the JR Companies.

JRTT stands for the Japan Railway Construction, Transport and Technology Agency, an incorporated administrative agency established in October 2003 upon the merger of the Japan Railway Construction Public Corporation (JRCC) and the Corporation for Advanced Transport & Technology. Its primary activities include the construction of Shinkansen lines under the Nationwide Shinkansen Railway Development Law (see "Shinkansen") and other national projects. Within JR East's service area, JRTT is presently building Hokuriku Shinkansen and Tohoku Shinkansen extensions. JR East rents the Takasaki–Nagano segment of the Hokuriku Shinkansen Line, operationally named Nagano Shinkansen, and the Morioka–Hachinohe segment of the Tohoku Shinkansen Line from JRTT. JR East also rents some conventional lines from JRTT.

Number of Passengers comprises both passengers who begin their journey at a JR East station and passengers who transfer to JR East from other railway companies' lines at the station.

Operating Kilometers means the actual length of a railway line between two stations, regardless of the number of tracks along the line. Fare and charge calculations are based on this figure.

PASMO refers to IC cards with transportation ticket functions, sold by Tokyo-area private railways, subways, and bus companies. Ever since their March 18, 2007, launch, PASMO cards have been interchangeable with Suica. Besides Tokyo-area private railways, subways, and bus companies, the PASMO card system has spread to cover some transportation companies in Shizuoka Prefecture. The PASMO name is a registered trademark of Pasmo K.K.

Passenger Kilometers means the number of passengers moving from one station to another multiplied by the distance (in operating kilometers) between such stations.

Rolling Stock Kilometers means the number of train kilometers (as defined below) multiplied by the number of railcars comprising the train.

Shinkansen refers to Japan's high-speed intercity rail systems operated by JR East, JR Central, JR West, and JR Kyushu. Several new Shinkansen lines are now under construction or in advanced planning stages under the Nationwide Shinkansen Railway Development Law.

Station Renaissance refers to a program aimed at proactively developing the potential of JR East stations, which are used by about 17 million people daily and are considered to be the JR East Group's largest management asset. Based on thorough consideration of customers' perspectives and the goal of increasing Group value in line with the increased emphasis now being placed on Group management, JR East is fundamentally reevaluating station layouts and comprehensively leveraging the Group's diverse capabilities to undertake zero-base redevelopment projects that optimize the facilities at each station. In these ways, JR East is working to create new 21st century station environments that offer increased appeal to customers as well as greater profitability.

Suica refers to a prepaid IC card that can be used at nearly all of JR East's stations in the Tokyo metropolitan area, the Sendai area, and the Niigata area, permitting smooth, contactless passage through ticket gates. There are two types of cards: a high-tech commuter pass (Suica Commuter Pass) and a stored-fare railway ticket (Suica card). Also, an electronic money function makes it possible to use them to purchase goods at stores in train station concourses and in downtown stores.

Total Long-Term Debt refers to the aggregate of long-term debt and long-term liabilities incurred for purchase of railway facilities, including the current portion thereof.

Train Kilometers means the number of kilometers traveled by a train on operational routes, excluding movement within stations and rail yards.

Consolidated Subsidiaries and Equity-Method Affiliated Companies

As of March 31, 2010

Consolidated Subsidiaries

	Company Name	Capitalization (Millions of Yen)	Voting Right Percentage ¹	Main Business Activities
1	Tokyo Monorail Co., Ltd.	¥3,000	79.0%	Railway passenger transport services
2	JR Bus Kanto Co., Ltd.	4,000	100.0	Bus services
3	JR Bus Tohoku Co., Ltd.	2,350	100.0	Bus services
4	JR East Retail Net Co., Ltd.	3,855	100.0	Retail sales
5	JR East Water Business Co., Ltd.	490	100.0	Retail sales
6	Tohoku Sogo Service Co., Ltd.	490	100.0	Retail sales
7	JR East Station Retailing Co., Ltd.	480	100.0	Retail sales
8	Juster Co., Ltd.	400	100.0	Retail sales and hotel operations
9	Shinano Enterprise Co., Ltd.	400	100.0	Retail sales
10	Tokky Co., Ltd.	400	100.0	Retail sales, hotel operations, and shopping center operations
11	JR Atlis Co., Ltd.	310	100.0	Retail sales
12	Nippon Restaurant Enterprise Co., Ltd.	730	100.0	Restaurant business, retail sales, and hotel operations
13	JR East Food Business Co., Ltd.	721	100.0	Restaurant business
14	Delicious Link Co., Ltd.	90	100.0	Restaurant business
15	LUMINE Co., Ltd.	2,375	91.8	Shopping center operations
16	Ikebukuro Terminal Building Company (Note2)	2,000	100.0	Shopping center operations and leasing of office buildings
17	atre Co., Ltd. (Note3)	1,630	92.1	Shopping center operations
18	JR East Urban Development Corporation (Note4)	1,450	100.0	Shopping center operations and retail sales
19	Utsunomiya Station Development Co., Ltd.	1,230	100.0	Shopping center operations
20	JR East Department Store Co., Ltd.	1,140	84.6	Shopping center operations
21	JR Tokyo West Development Co., Ltd.	1,000	93.3	Shopping center operations
22	Mito Station Development Co., Ltd.	500	96.6	Shopping center operations
23	Hirosaki Station Building Co., Ltd.	490	88.8	Shopping center operations
24	Station Building MIDORI Co., Ltd.	450	94.6	Shopping center operations
25	Tetsudo Kaikan Co., Ltd.	340	100.0	Shopping center operations
26	Chiba Station Building Co., Ltd.	200	100.0	Shopping center operations
27	Shonan Station Building Co., Ltd.	200	77.5	Shopping center operations
28	Yokohama Station Building Co., Ltd.	200	70.8	Shopping center operations
29	Kinshicho Station Building Co., Ltd.	160	71.3	Shopping center operations
30	Tsurumi Station Building Co., Ltd.	100	100.0	Shopping center operations
31	JR East Building Co., Ltd.	480	100.0	Leasing of office buildings
32	Viewcard Co., Ltd. (Note5)	5,000	100.0	Credit card business
33	Nippon Hotel Co., Ltd.	4,000	100.0	Hotel operations
34	Hotel Metropolitan Nagano Co., Ltd.	3,080	100.0	Hotel operations
35	Sendai Terminal Building Co., Ltd.	1,800	99.5	Hotel operations and shopping center operations
36	Morioka Terminal Building Co., Ltd.	900	82.8	Hotel operations and shopping center operations
37	Takasaki Terminal Building Co., Ltd.	780	100.0	Shopping center operations
38	Akita Station Building Co., Ltd.	450	81.4	Hotel operations and shopping center operations
39	East Japan Marketing & Communications, Inc.	250	100.0	Advertising and publicity
40	Tokyo Media Service Co., Ltd.	104	100.0	Advertising and publicity
41	Shinjuku South Energy Service Co., Ltd. (Note6)	750	72.7	Supplying thermal energy
42	The Orangepage, Inc.	500	99.7	Publishing
43	JR East View Travel Service Co., Ltd.	450	67.0	Travel agency services
44	East Japan Railway Trading Co., Ltd.	560	100.0	Wholesale
45	JR East Logistics Co., Ltd.	100	100.0	Truck delivery services
46	JR East Japan Information Systems Company	500	100.0	Information processing
47	JR East Net Station Co., Ltd.	460	100.0	Information processing
		100	.00.0	

	Company Name	Capitalization (Millions of Yen)	Voting Right Percentage ¹	Main Business Activities
48	JR East Management Service Co., Ltd.	¥ 80	100.0%	Information services
49	JR East Green Partners Co., Ltd.	100	100.0	Inventory control, issuance and collection operation for uniforms
				of JR East employees
50	JR East Personnel Service Co., Ltd.	100	100.0	Seminar and staff sending business
51	East Japan Eco Access Co., Ltd. (Note7)	120	100.0	Cleaning services / station operations
52	JR Chiba Railway Services Co., Ltd. (Note8)	12	100.0	Cleaning services / station operations
53	JR Takasaki Railway Services Co., Ltd. (Note9)	10	100.0	Cleaning services / station operations
54	JR Mito Railway Services Co., Ltd. (Note10)	10	100.0	Cleaning services / station operations
55	JR East Transportaion Services Co., Ltd. (Note11)	38	100.0	Cleaning services
56	Tetsudoseibi Co., Ltd.	38	100.0	Cleaning services
57	JR Technoservice Sendai Co., Ltd.	25	100.0	Cleaning services
58	Niigata Railway Servicing Co., Ltd.	17	100.0	Cleaning services
59	East Japan Amenitec Co., Ltd.	13	100.0	Cleaning services
60	Akita Clean Servicing Co., Ltd.	10	100.0	Cleaning services
61	Nagano Railway Servicing Co., Ltd.	10	100.0	Cleaning services
62	JR East Sports Co., Ltd.	400	100.0	Athletic club operations
63	GALA YUZAWA Co., Ltd.	300	92.7	Ski resort operations
64	JR East Rental Co., Ltd.	165	89.4	Car leasing
65	Union Construction Co., Ltd.	120	90.0	Construction
66	JR East Mechatronics Co., Ltd.	100	100.0	Maintenance services
67	Shinnihon Linen Co., Ltd.	100	100.0	Linen supply
68	East Japan Transport Technology Co., Ltd.	80	58.6	Machinery and rolling stock maintenance
69	Tohoku Rolling Stock Machinery Co., Ltd.	72	51.1	Machinery and rolling stock maintenance
70	Niigata Rolling Stock Machinery Co., Ltd. (Note12)	40	40.5	Machinery and rolling stock maintenance
71	JR East Consultants Company	50	100.0	Consulting
72	JR East Design Corporation	50	100.0	Consulting
73	JR East Facility Management Co., Ltd.	50	100.0	Building maintenance

Equity Method Affiliated Companies

	Capitalization	Voting Right	
Company Name	(Millions of Yen)	Percentage ¹	Main Business Activities
UQ Communications Co., Ltd. (Note 13)	¥23,925	17.6%	Internet connect service
Central Security Patrols Co., Ltd.	2,924	25.7	Security business operations
JTB Corp.	2,304	21.9	Travel agency services

- 1 Voting right percentages represent direct voting right percentages.
- 2 JR East Building Co., Ltd. merged with Ikebukuro Terminal Building Company on April 1, 2010. Ikebukuro Terminal Building Company was dissolved after the merger.
- 3 The EKIBIRU Development Co. TOKYO changed its name to atre Co., Ltd. on April 1, 2009. atre Co., Ltd. merged with Boxhill Co., Ltd. and Kawasaki Station Building Co., Ltd. on October 1, 2009. Boxhill Co., Ltd. and Kawasaki Station Building Co., Ltd. were dissolved after the merger.
- 4 JR East Urban Development Corporation merged with JR East Housing Development & Realty Co., Ltd. on July 1, 2009. JR East Housing Development & Realty Co., Ltd. was dissolved after the merger.
- 5 Viewcard Co., Ltd. is newly included in the scope of consolidation from the fiscal year under the review.
- 6 Shinjuku South Energy Service Co., Ltd. is newly included in the scope of the consolidation from the fiscal year under the review.
- 7 East Japan Eco Access Co., Ltd. merged with JR Kanagawa planning & Development Co., Ltd., JR Kaiji Planning & Development Co., Ltd., JR Utsunomiya Planning & Development and JR Tokyo Planning & Development Co., Ltd. on April 1, 2009. JR Kanagawa planning & Development Co., Ltd., JR Kaiji Planning & Development Co., Ltd., JR Utsunomiya Planning & Development Co., Ltd. were dissolved after the merger.

- 8 Chiba Railway Servicing Co., Ltd. merged with Keiyo Planning & Development Co., Ltd. and changed its name to JR Chiba Railway Services Co., Ltd. on April 1, 2009. Keiyo Planning & Development Co., Ltd. was dissolved after the merger.
- 9 Takasaki Railway Servicing Co., Ltd. merged with JR Takasaki Trading Co., Ltd. and changed its name to JR Takasaki Railway Services Co., Ltd. on April 1, 2009. JR Takasaki Trading Co., Ltd. was dissolved after the merger.
- 10 Mito Railway Servicing Co., Ltd. merged with Mito Service Development Co., Ltd. and changed its name to JR Mito Railway Services Co., Ltd. on April 1, 2010. Mito Service Development Co., Ltd. was dissolved after the merger.
- 11 Kanto Railway Servicing Co., Ltd. merged with East Japan Railway Servicing Co., Ltd. and changed its name to JR East Transportaion Services Co., Ltd. on April 1, 2009. East Japan Railway Servicing Co., Ltd. was dissolved after the merger.
- 12 Although JR East own less that 50% of the voting rights of Niigata Rolling Stock Machinery Co., Ltd., JR East has made it a subsidiary because JR East controls the company in practice.
- 13 UQ Communications Co., Ltd. is newly included in the scope of equity method affiliation from the fiscal year under review.

Corporate Data

As of March 31, 2010

Basic Information

Number of Employees

71,854* (52,259 at parent company)

* Excluding employees assigned to other companies and employees on temporary leave

Number of Stations

1,705

Number of Rolling Stock

13,173

Passenger Line Network

7,526.8 kilometers

Number of Passengers Served Daily

About 17 million (average for the year ended March 31, 2010)

Total Number of Shares Issued

400,000,000

Total Number of Shares Outstanding

395,570,947

Paid-in Capital

¥200.000 million

Number of Shareholders

272,722

Stock Exchange Listings

Tokyo, Osaka, Nagoya

Transfer Agent

Mitsubishi UFJ Trust and Banking Corporation

4-5, Marunouchi 1-chome, Chiyoda-ku, Tokyo 100-8212,

Japan

Rating Information

AA+ (Rating and Investment Information, Inc.)

AA- (Standard & Poor's)

Aa1 (Moody's Investors Service)

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3, rue de Faubourg St. Honoré,

75008 Paris, France

Phone: +33 (1) 45-22-60-48 Facsimile: +33 (1) 43-87-82-87

Internet Addresses

JR East: http://www.jreast.co.jp/e/

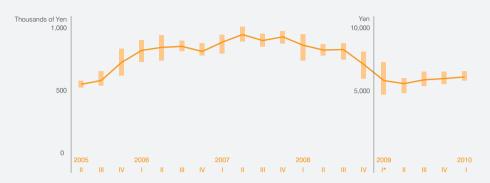
Environment: http://www.jreast.co.jp/e/environment/

(Sustainability Report)

Stock Information

Stock Code: 9020

Stock Price



■ Stock Price ■ JR East Average Stock Price
Note: Average stock prices are computed using closing prices.

Major Shareholders

As of March 31, 2010	Number of Shares Held	Voting Right Percentage
Japan Trustee Services Bank, Ltd. (as Trustee)	26,163,100	6.54
The Master Trust Bank of Japan, Ltd. (as Trustee)	20,597,200	5.15
The Bank of Tokyo-Mitsubishi UFJ, Ltd.	12,520,315	3.13
The JR East Employees Shareholding Association	10,932,000	2.73
Sumitomo Mitsui Banking Corporation	10,530,315	2.63
Mizuho Corporate Bank, Ltd.	10,006,600	2.50
Mizuho Bank, Ltd.	10,006,156	2.50
Japan Trustee Services Bank, Ltd. 9 (as Trustee)	8,568,100	2.14
Nippon Life Insurance Company	8,015,560	2.00
The Dai-ichi Mutual Life Insurance Company	7,100,000	1.78

Notes: 1 Japan Trustee Services Bank, Ltd., The Master Trust Bank of Japan, Ltd. and Japan Trustee Services Bank, Ltd. 9 hold all shares as trustee. 2 The Dai-ichi Mutual Life Insurance Company was reorganized into The Dai-ichi Life Insurance Company, Limited as of April 1, 2010.

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Source: Tokyo Stock Exchange
* JR East implemented a stock split at a ratio of 100 shares for 1 share of common stock with an effective date of January 4, 2009.