A Brief History of JR East

1987	April 1	 JR East established through division and privatization of JNR Tokyo Regional Operations Headquarters, Tokyo Region Marketing Headquarters, Tohoku Regional Headquarters, Niigata Branch, and Nagano Branch established
	April 9	Railway Safety Promotion Committee meeting convened for the first time
	April 24	American Potato new-style directly operated beer garden restaurant opened in Shimbashi Station
	May 20	Casualty insurance agency business begun
	May 25	Catch phrase "From your neighborhood all the way to the future" adopted
	June 7	Green Counter customer feedback desk opened
	July 1	Domestic travel marketing business begun
	July 21	• Tokyo Ekikon station concert series begun
	October 1	Huasa di Croma voluntary tip system rest room facility opened at Shimbashi Station
	October 15	General travel agency business begun
1988	February 1	First interregional personnel transfer imple- mented
	March 13	 Timetable revised Seikan Tunnel (Aomori–Hakodate) completed, and Hokutosei Ueno–Sapporo sleeper train service launched
	March 30	• First directly operated building, <i>Arcade Akabane</i> , opened in Akabane Station
	April 1	Takasaki branch, Mito branch, Chiba branch established
		 Bus service operations separated into JR Bus Tohoku Co., Ltd., and JR Bus Kanto Co., Ltd. Tokyo Station Gallery museum opened within Tokyo Station
	July 11	Hotel Metropolitan Sendai opened
	September 5	Challenge Safety Campaign implemented nationwide
	September 20	JC Shinagawa Store in-station convenience store opened
	December 1	Shin-Kiba–Nishi Funabashi/Minami Funabashi section and Chiba Minato–Soga section of Keiyo Line opened
	December 5	• Train collision occurred on Chuo Local Line at Higashi Nakano Station
1989	March 11	 Timetable revised Super Hitachi express train launched on Joban Line Double-decker Green Cars introduced on
		Tokaido Line

1989	April 1	Safety Research Laboratory and General Training Center established
		• Fares revised in connection with introduction of
		Japan's national consumption tax
	May 20	• New-type ATS-P (Automatic Train Stop) devices
		introduced to enhance safety
	October 23	JR East InfoLine English-language information service began
	December 1	ATS-SN devices introduced
1990	March 7	First Safety Seminar held
	March 10	Timetable revised
		Tokyo–Soga section of Keiyo Line opened
	March 25	 ATS-P use begun on Tokyo–Nakano section of Chuo Rapid Line and Nakano–Chiba section of Chuo/Sobu Local Line
	April 1	Morioka Office and Akita Office upgraded to branches
	April 28	Resort Limited Express Super View Odoriko debuted
	June 20	Shin Ojiya electric power generation plant began operating
	September 1	 Tokyo Region Marketing Division and Tokyo Region Operations Divisions merged to create Tokyo Regional Headquarters
	September 13	• First Railway Safety Symposium held
	September 28	• atré Yotsuya full-scale, directly managed station building opened at Yotsuya Station on the Chuo Line
	October 14	• Future21, management plan toward the 21st century, announced
	October 30	First International Railway Safety Conference held
	December 20	• Gala Yuzawa Station opened
		• Station-linked <i>Gala Yuzawa Ski Resort</i> opened
1991	March 1	IO Card automatic ticket reader-compatible prepaid card sales launched
	March 16	Timetable revisedSagami Line completely electrified
	March 19	Narita Airport Station openedNarita Express limited express trains debuted
	June 11	JR East JR Furukawa Soccer Club, <i>JEF UNITED</i> , established
	June 20	 Tohoku/Joetsu Shinkansen Tokyo Station opened View Bus service to tourist areas in Tohoku region begun
	September 1	Railway Crossing Accident Prevention campaign implemented
	October 1	Tohoku and Joetsu Shinkansen railway facilities acquired

1991	December 1	Timetable revisedNumber of six-door cars on Yamanote Line
		trains increased by 1, to 11
		JR East Telephone Center established
1992	March 17	• East Japan Railway Culture Foundation established
	April 1	• Committee on Ecology held for the first time
	April 20	Commercial operation on Tokaido Line of
		double-decker, new-type 215 series commuter railcars begun
	April 23	 Marketing of units in Fiore Kitsuregawa hous- ing development in Tochigi Prefecture begun
	July 1	 Fukushima—Yamagata section of Yamagata Shinkansen Line opened and Tsubasa Shinkansen trains debuted
	August 1	Total separation of smoking and nonsmoking areas at all Yamanote Line stations begun
	October 19	• First Service Symposium held
	November 2	Cooperation agreement with Deutsche Bahn AG of Germany arranged
1993	February 2	• <i>View Card</i> service begun
	March 1	• All-day smoking ban expanded to include all Tokyo suburban stations and all major train stations
	March 18	 Timetable revised 209 series commuter railcars introduced on Keihin-Tohoku Line and other lines
	June 26	No. 2 generating unit at Kawasaki Thermal Power Plant began operating
	July 2	Timetable revised View Wakashio and View Sazanami limited express trains debuted on Uchibo and Sotobo lines
	October 26	• JR East shares listed
	•••••	2.5 million shares of JR East stock sold
	November 9	Asia Railway Safety Seminar held
	November 27	 Yamagata Terminal Building (Hotel Metropolitan Yamagata and Metro Plaza) opened
1994	March 1	• Safety Basic Plan announced
	May	Sales of units at JR East's first condominium development project, <i>Patios 1-bangai</i> , begun
	May 24	• First lodging-oriented business hotel, <i>Hotel METS Kumegawa</i> , opened
	June 1	Niitsu Rolling Stock plant established
	June 29	 First post-listing regular general meeting of shareholders held
	July 15	• Max double-decker Shinkansen trains debuted
	September 5	• First R&D Symposium held
	November	Test runs of TRY-Z testing cars for conventional tracks begun

Line			
Economically priced (Y6,800/day) rent-a-car service begun (from June used Torenta-kun low May 8 Commercial operation of E127 series railcars Niigata region begun	1994	December 3	 Super Azusa trains began operating on Chuo Line E217 series railcars introduced on Sobu Rapid
Niigata region begun July 2 Use of multilevel platform for Chuo Line at Tokyo Station begun July 7 First long-term residential hotel, Folklore Tonopened September 22 Cooperation agreement with Ferrovie dello Stato S.p.A of Italy arranged November 10 Use of COSMOS Shinkansen transport operation system introduced November 28 Cooperation agreement with Societe Nationades Chemins de fer Francais (SNCF) of France arranged December 1 Timetable revised Nasuno trains on Tokyo–Nasu-Shiobara section of Tohoku Shinkansen Line debuted E501 series commuter-type railcars introduce on Joban Line 1996 February 10 Units in first condominium development projin Sendai region, View Park Minami Sendai, launched March 13 JR East website opened March 16 Timetable revised Saikyo Line extended to Ebisu Hachioji–Komagawa section of Hachiko Line opened March 21 JR East's Response to Environmental Problem brochure released May 8 Touch-panel ticket vending machines introduced May 24 Hotel METS Kokubunji and integral station-tychild-care facility opened August 24 Michinokuekikon concerts at stations in Tohoregion held October 1 Yokohama Branch established November 24 Hotel Metropolitan Nagano opened December 14 ATOS Tokyo Region transport operation systeintroduced 1997 March 22 Timetable revision Akita Shinkansen Line opened and Komachi trains debuted on that line	1995	April 1	
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	1997	March 22	 Akita Shinkansen Line opened and Komachi trains debuted on that line Hokuetsu express HokuHoku Line opened Smoking banned at all stations and on all local

	April 1	Fares revised in connection with hike of national consumption tax rate to 5%	1999	October 1	View Card Cashing Service begun in coopera- tion with cooperating banks and post office
	September 27	New head office building opened			branches throughout Japan
	October 1	 Timetable revised Nagano Shinkansen Line opened and Asama Shinkansen trains debuted 		December 4	Timetable revisedYamagata–Shinjo section of Yamagata Shinkansen Line opened
		• Tanigawa trains introduced on Joetsu		December 15	• EcoTrain operation begun
		Shinkansen Line	2000	March 11	Timetable revision
	 Fresh Hitachi limited express trains debuted on Joban Line 				• E231 series railcars (commuter-type) introduced on Chuo/Sobu Local Line
	October 12	Train collision occurred at Otsuki Station	at Otsuki Station		Senseki Line extended to newly established Aobadori Station
	October 16	Shinkansen automatic ticket gate system intro- duced at Ueno Station		April 1	• View Card started to collaborate with Visa
	December 20	New-type double-decker <i>Max</i> E4 series Shinkansen trains debuted		April 8	JR East General Education Center established Internet seat reservation system launched
1998	January 1	• JR EAST PASS sales launched		•••••	Ekinet Internet shopping mall launched
	January 11 January 22	E@Station website established First directly managed supermarket, Mercado J		May 24	JR East Management Reform Seminar interna- tional conference held
		<i>Nishi Funabashi,</i> opened		June 21	• E231 series railcars introduced on Utsunomiya and Takasaki lines
	March 8 April 1	TRAING campaign begun Hachioji Branch established		July 25	JR Sendai Hospital and <i>Heart Gobashi</i> nursing care facility opened
		 Tokyo Region Headquarters renamed Tokyo Branch Office Tohoku Regional Headquarters renamed Sendai 		September 15	Onuma Furusato Afforestation Program organ- ized in cooperation with JR Hokkaido
	April 6	Branch Office World Executive Council Seminar held at head	2001	November 29	New Frontier 21 JR East Group medium-term management plan announced
	April 6	office building		December 26	
	October 4	JR East Art Center/Shiki Theater opened		April 1	Omiya Branch established
	October 6	 Total passengers on Tohoku, Joetsu, and Nagano Shinkansen lines surpasses one billion 		April 2	Cash management system launched
	November 1	 Flore Shinagawa shopping mall in Shinagawa Station opened Use of Shinkansen early-warning earthquake 		April 27	• Ekinet Travel comprehensive travel site launched in cooperation with Japan Airlines and JTB
		detection system begun		July 2	Women-only railcars introduced on Saikyo Line
		 Marketing of <i>Traincle</i>, the world's lightest fold- ing bicycle, begun 		July 13	Otona no Kyujitsu Club established
	December 8	Timetable revised Komachi Akita Shinkansen trains converted to six-car configuration		October 1	• JC and Mini Convenience stores merged to create the NEWDAYS chain of in-station convenience stores
1999	February 2	• Safety Plan 21 announced		November 18	Suica noncontact-type IC card system service introduced
	February 17	 Board of Directors voted on resolution regard- ing problem of supplementary burden from transfer of pension program 		December 1	Revised JR Company Law took effect Timetable revision
	March 27	No. 3 generating unit at Kawasaki Thermal Power Plant began operating			 Shonan-Shinjuku Line began operating E257 series railcars introduced for Azusa express service on the Chuo Line
	April 18	• Granduo Tachikawa in Tachikawa opened	2002	February 1	Yamanote Line railcar body advertising
	April 29	 SL Banetsu Monogatari trains began operating Station service managers introduced 	2002		launched
	July 16	Operation of Cassiopeia Ueno–Sapporo sleeper		February 22	atré Ueno opened
	July 10	trains begun		February 28	Ekipara station building portal site launched
	August 2	Second tranche (one million shares) of JR East shares marketed		March 1	 Chabuzen (set-menu restaurant), first commer- cialization of <i>J-Tomorrow</i> business, opened in Ueno Station

2002	Λ: 1 1	and Manager and in 19 Tell 18 Age
2002	April 1	 atré Meguro opened in JR Tokyu Meguro Building
	April 21	E231 series railcars (incorporating information technology) introduced on Yamanote Line
	June 21	 Japan Railway Construction Public Corporation (JRCC) sold 500,000 shares in JR East and full privatization of JR East achieved
	November 1	Accident History Pavilion opened within JR East General Education Center
	December 1	 Timetable revision Tohoku Shinkansen Morioka–Hachinohe section opened (adopting digital Automatic Train Control (DS-ATC)) Tohoku Shinkansen Hayate service launched Mutual line-sharing arrangement for direct trains on the Saikyo Line and the Rinkai Line of
2003	March 1	Tokyo Waterfront Area Rapid Transit Co., Ltd. • Full privatization celebrated with Customer
	***************************************	Appreciation Month
	April 10	Former Shimbashi rail yard renewed
	May 6	• Trial operations of <i>NE Train</i> begun
	July 1	 View Suica card service begun Collaboration with JCB begun JR East Travel Service Center established at Narita Airport Terminal 1 and Airport Terminal 2
	October 12	• Suica FREX commuter pass service begun
	October 26	• Suica service in Sendai area begun
	November 1	Central Health Management Center relocated and renamed JR East Health Promotion Center
	December 21	• <i>Digital ATC</i> system use begun on Minami Urawa– Tsurumi section of Keihin-Tohoku Line
2004	February 29	• Hotel Dream Gate Maihama opened
	March 3	 JR Shinagawa East Building and atré Shinagawa opened
	March 5	• Safety Plan 2008 announced
	March 12	Timetable revisionHonjo Waseda Station of Joetsu Shinkansen Line opened
	March 22	• Suica shopping service (e-money) launched
	May 29	Adatara Reforestation Project implemented
	August 1	• Suica/ICOCA interchangecable service begun
	October 16	Timetable revision Number of trains on Shonan-Shinjuku Line increased and running times on that line reduced
		Introduction of <i>Green Cars</i> on Shonan- Shinjuku, Utsunomiya, and Takasaki lines

2004	October 23	Niigata Prefecture Chuetsu Earthquake
		occurredJoetsu Shinkansen <i>Toki 325</i> train derailed
	November 26	JAPAN SNOW PROJECT, a cooperative travel promotion campaign, begun in cooperation with Japan Airlines and All Nippon Airways
2005	January 4	• Issuance of <i>JAL Card Suica</i> cards begun
	January 24	• New Frontier 2008 medium-term management
		plan announced
	February 22	Suica Station Ueno begun
	March 1	 Timetable revised New-type railcars introduced in all Limited Express <i>Hakutaka</i> trains and number of such trains increased by one
	March 5	• ecute Omiya opened
	June 1	Otona no Kyujitsu Club: Zipangu card service begun
	June 25	• FASTECH 360S Shinkansen high-speed test run begun
	July 9	Timetable revised E531-series railcars introduced on Joban Line local trains
	October 1	 Otona no Kyujitsu Club: Middle service begun ecute Shinagawa opened
	December 10	 Timetable revised Smoking completely prohibited on Nagano Shinkansen, Narita Express, and Boso limited express trains
	December 25	The Inaho No.14 limited express train on the Uetsu Line derailed
2006	January 10	Use of <i>View Suica</i> cards with commuter pass functions begun
	January 21	• Suica service in Niigata area begun
	January 28	Mobile Suica service begun
	February 1	• Disaster Prevention Research Center established
	March 18	 Timetable revision Limited express through services in cooperation with Tobu Railway Co., Ltd.
	May 14	Transportation Museum closed
	September 4	 JR East baseball team finished in semifinals of the 77th Intercity Baseball Tournament
	October 1	 Automatic charging service for View Cards with Suica functions begun
*****	December 26	• E233 series railcars introduced on Chuo Line
2007	March 8	• Sapia Tower completed as first main element of Tokyo Station City
	March 18	Suica/PASMO interchangeable service in Tokyo metropolitan area begun