







Cooperation with customers and communities to ensure safety

To ensure the safe use of stations and trains, we are implementing various measures so that our customers and people in communities can press emergency stop buttons when they sense danger.

Platform zero accident campaign

We are conducting platform zero accident campaigns to alert customers to avoid coming into contact with trains or falling onto tracks at platforms. Additionally, the campaigns aim to ask customers to push emergency stop buttons when they sense danger.



Platform zero accident

Campaigns to prevent customers and their belongings from being stuck between doors

The campaigns aim to alert customers of the dangers involved in jumping onto trains or getting their belongings trapped between closing doors.



Campaigns to prevent customers and their belongings from being stuck between doors

Level crossing zero accident campaigns

We ask our customers and neighboring communities for cooperation in the safe use of level crossings, through awareness increase activities with local police stations and by posting campaign posters at stations.



During the campaigns, we post campaign posters and distribute pocketable tissue packs with campaign information at stations.



In cooperation with local police stations, we visit local elementary schools near Class 4 level crossings, which do not have crossing gates or alarms, for educational activities.

Utilization of simulators for platforms and level crossings

We are offering opportunities for our customers to try pushing emergency stop buttons that can be found on platforms and at level crossings. Platform simulators are located at stations and local events, while level crossing simulators are located at driving license centers, etc. so that people can try pushing the button and see how it works.



Platform simulator



Level crossing simulator