

GRI Content Index

	Indicator	Relevant Pages in Reports		
		Website version	Print version	
Standard Disclosures	Strategy and Analysis			
	G4-1	Provide statement from the most senior decision-maker of the organization (such as CEO, chair, or equivalent senior position) about the relevance of sustainability to the organization and the organization's strategy for addressing sustainability.	P4-P6 (Top Message)	P3,P4 (Top Message)
	Organizational Profile			
	G4-3	Report the name of the organization.	P2 (Corporate Profile)	P2 (Corporate Profile)
	G4-4	Report the primary brands, products, and services.	P122 (Business Outline)	P52 (Business Outline)
	G4-5	Report the location of the organization's headquarters.	P2 (Corporate Profile)	P2 (Corporate Profile)
	G4-6	Report the number of countries that the organization expands operations, owns important offices, and specially relates to the theme of sustainability listed in the report.	P81 (Special Topic 4)	—
	G4-7	Report the nature of ownership and legal form.	P2 (Corporate Profile)	P2 (Corporate Profile)
	G4-8	Report the markets served (including geographic breakdown, sectors served, and types of customers and beneficiaries).	P121 (Service Area)	P51 (Service Area)
	G4-9	Report the scale of the organization, including: •Total number of employees •Total number of operations •Net sales (for private sector organizations) or net revenues (for public sector organizations) •Total capitalization broken down in terms of debt and equity (for private sector) •Quantity of products or services provided	P2 (Corporate Profile) P122 (Business Outline) P123 (Management Information) P124 (Consolidated Financial Statements for Fiscal 2015)	P2 (Corporate Profile) P52 (Business Outline) P53 (Management Information) P54 (Consolidated Financial Statements for Fiscal 2015)
	G4-13	Report remarkable changes regarding the scale of the organization, its structure and ownership, or supply-chain during reporting, including the following matters.	P121 (Service Area) P68, 69 (Special Topic 2)	P51 (Service Area) P30 (Special Topic)
	G4-16	List memberships of associations (such as industry associations) and national or international advocacy organizations in which the organization: •Holds a position on the governance body •Participates in projects or committee. •Provides substantive funding beyond routine membership dues. •Views membership as strategic.	P78 (Global Contribution through International Institutions)	P36 (Global Contribution through International Institutions)
	Identified Material Aspects and Boundaries			
	G4-19	Report all important aspects identified in processes that contents of reports are ensured.	P126 Key Aspects of JR East Group's CSR (Materiality)	P56 Key Aspects of JR East Group's CSR (Materiality)
	G4-23	Report major changes in scopes applied to reports and boundaries of aspects since the former reporting term.	—	—
	Report Profile			
	G4-28	Reporting period (such as fiscal or calendar year) for information provided.	P2 (Reporting period)	P2 (Reporting period)
	G4-29	Last issue day of reports (if relevant).	P2 (Reporting period)	P2 (Reporting period)
	G4-30	Reporting cycle (such as annual, biennial).	(Back cover)	(Back cover)
	G4-31	Provide the contact point for questions regarding the report or its contents.	(Back cover)	(Back cover)
	G4-33	•Report the organization's policy and current practice with regard to seeking external assurance for the report. •If not included in the assurance report accompanying the sustainability report, report the scope and basis of any external assurance provided. •Report the relationship between the organization and the assurance providers. •Report whether the highest governance body or senior executives are involved in seeking assurance for the organization's sustainability report.	P118 (Independent Assurance Report)	P50 (Independent Assurance Report)
	Governance			
	G4-34	•Report the governance structure of the organization, including committees of the highest governance body. •Identify any committees responsible for decision-making on economic, environmental and social impacts.	P16 (Railway Safety Promotion Committee) P107 (Environmental Management Structure) P113,P114(CSR Management)	P10 (Railway Safety Promotion Committee) P45,P46 (Environmental Management Structure) P48 (CSR Management)
	G4-36	Report existence of designation as executive-level officers or others responsible for themes of economics, environment and society, and existence of direct reporting to the highest governance body by those officers or others.	P16 (Railway Safety Promotion Committee) P107 (Environmental Management Structure) P113,P114(CSR Management)	P10 (Railway Safety Promotion Committee) P45,P46 (Environmental Management Structure) P48 (CSR Management)
	Ethics and Integrity			
	G4-56	Report the organizational values, principles, criteria and behavioral codes such as behavioral principles and ethical platforms	P3 (Group Principle, Behavioral Guideline) P115 ("Guideline for legal compliance and corporate ethics" and Corporate action plan")	P2 (Group Principle, Behavioral Guideline) P49 ("Guideline for legal compliance and corporate ethics" and Corporate action plan")
	G4-58	Report the internal and external mechanisms for reporting concerns about unethical or unlawful behavior, and matters related to organizational integrity, such as escalation through line management, whistleblowing mechanisms or hotlines.	P115 (Basic Concept of Compliance)	P49 (Basic Concept of Compliance)

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Environmental	Aspects: Materials			
	G4-EN1	Materials used by weight or volume	P90 (JR East Group's environmental impact) P92 (JR East Energy flow map)	P39 (JR East Group's environmental impact) P40 (JR East Energy flow map)
	Aspects: Energy			
	G4-EN3	Energy consumption within the organization	P92 (Energy conservation and CO ₂ reduction)	P40 (Energy conservation and CO ₂ reduction)
	G4-EN5	Energy strength (basic unit)	P91 (Progress Report on Environmental Targets)	P40 (Progress Report on Environmental Targets)
	G4-EN6	Energy usage reductions	P91 (Progress Report on Environmental Targets) P92 (Energy System of JR East)	P40 (Progress Report on Environmental Targets) P40 (Energy System of JR East)
	Aspects: Emissions			
	G4-EN15	Direct greenhouse gas (GHG) emissions (Scope 1)	P93 (Trends in JR East's Total CO ₂ Emissions)	P41 (Trends in JR East's Total CO ₂ Emissions)
	G4-EN16	Energy indirect greenhouse gas (GHG) emissions (Scope 2)	P93 (Trends in JR East's Total CO ₂ Emissions)	P41 (Trends in JR East's Total CO ₂ Emissions)
	G4-EN18	Strengths of greenhouse gas (GHG) emissions(basic unit)	P93 (Regarding self-employed thermal power plant)	P41 (Regarding self-employed thermal power plant)
	G4-EN19	Reductions of greenhouse gas (GHG) emissions	P93 (Trends in JR East's Total CO ₂ Emissions)	P40,P41 (Trends in JR East's Total CO ₂ Emissions)
	Aspects: Effluents and Waste			
	G4-EN23	Total weight of waste by type and disposal method	P90 (JR East Group's environmental impact) P98 (Recycling waste collected from-stations and trains) P98,P99 (Recycling at General Rolling Stock Centers) P99 (Reducing construction waste)	P39 (JR East Group's environmental impact) P42,P43 (Recycling at General Rolling Stock Centers)
	G4-EN24	Total number and amount of leakage causing significant impacts.	—	—
	Aspects: Products and Services			
	G4-EN27	Extent of impact mitigation of environmental impacts of products and services	P91 (Progress Report on Environmental Targets)	P40 (Progress Report on Environmental Targets)
	Aspects: Compliance			
	G4-EN29	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations	P108 (Compliance with environmental laws and regulations)	P46 (Compliance with environmental laws and regulations)
	Aspects: Overall			
	G4-EN31	Total environmental protection expenditures and investments by type	P109 (Compliance with environmental laws and regulations)	P47 (Compliance with environmental laws and regulations)
Social (Labor Protection and St. Decent work)	Aspects: Occupational Health and Safety			
	G4-LA6	Type of injury and rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities, by region and by gender	P19 (Current state of employee accidents)	—
Society	Aspects: Local Community			
	G4-SO1	Rates of operational bases involved in engagement with local community, impact assessment and promotion programs of communities.	P60-P62, P72-P77 (Society) P121 (Service Area)	P27,P28,P32-P35 (Society) P51 (Service Area)
	Aspects: Corruption Prevention			
G4-SO4	Communication and training regarding policies and procedures of fraudulence prevention	P115,P116 (Compliance)	P49,P50 (Compliance)	
Social (Product)	Aspects: Customer Health and Safety			
	G4-PR1	Percentage of significant product and service categories for which health and safety impacts are assessed for improvement	P34-P51 (Safety)	P16-P24 (Safety)
	Aspects: Product and Service Labeling			
G4-PR5	Results of surveys measuring customer satisfaction	P61 (Customer Satisfaction Surveys)	—	