

Summary from the General Manager of the Management Planning Department

In July of this year, the Japanese government decided on an energy mix based on its Basic Energy Plan, while Japan's greenhouse gas reduction targets for 2030 have also been decided in anticipation of the 21st Conference of the Parties to the United Nations Framework Convention on Climate Change (COP 21), to be held in Paris at the end of the year. Going forward, it is expected that a variety of active efforts will be made with the aim of ensuring that the energy mix and reduction targets are achieved, and there will be an even greater need for initiatives in the corporate sector.

In order to contribute to the realization of a future-oriented, sustainable society and fulfill our corporate social responsibility (CSR), including addressing environmental issues, the JR East Group is continuing to pursue various activities. Our Group Management Vision V positions providing safe, high-quality service and contributing to the development of communities as "eternal missions" of our company, and we are proactively working to improve safety, which is our number-one priority, and support communities. The 2015 CSR Report includes a lot of quantitative data on activities relating to safety, the community, and the environment undertaken by our group, which are presented in an easy to understand manner through the use of photos, diagrams, and so forth.

What's more, this year, referring to the fourth version of the GRI Sustainability Reporting Guidelines (G4), which are the global standard for CSR reports, we have positioned the basic concept and essential management issues indicated in the Group Management Vision V as key aspects of CSR (materiality), and placed it along with a GRI Guidelines comparison table at the end of the report. We have also incorporated anew the Safety Report into the 2015 CSR report, so that the information regarding safety is now more comprehensive than ever before. In addition, the "Special Topics" cover issues such as the opening of the Hokuriku Shinkansen service to Kanazawa and the Ueno-Tokyo Line, while in the "Voice" (interview) features, we hear directly from employees on the front line working on initiatives such as sextic industrialization. We hope that these will provide all our stakeholders, both at home and abroad, with a more in-depth understanding of the JR East Group's efforts.

Also, please note that this CSR Report is available in an online version with full details of our group's initiatives as well as a pamphlet version providing a concise summary of the information.

Based on the JR East Group Management Vision V — Ever Onward, the JR East Group remains committed in its ongoing efforts to address the expectations of society and to the trust of our stakeholders while remaining fully conscious of domestic and global trends.



Kiwamu Sakai
Executive Officer and General
Manager
Management Planning Department
Corporate Planning Headquarters