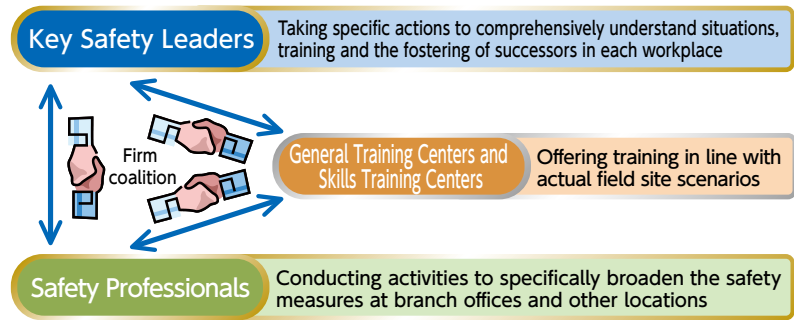


Enhancing safety management

Fostering integral safety leaders and professionals

Through the fostering of key safety leaders and safety professionals, JR East aims to pass on its safety technologies and knowledge to the next generations of workers. Furthermore, we endeavor to pursue measures which allow us to deeply comprehend the gravity of accidents and to minimize human error.

■ Safety management

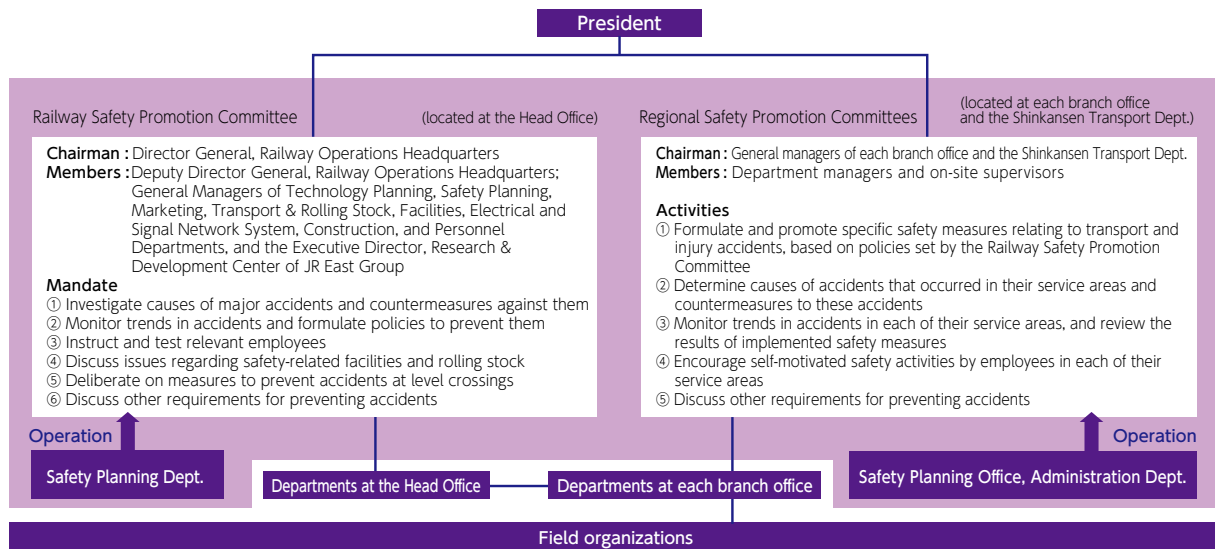


Fostering safety-oriented personnel with a strong mindset in cooperation between Key Safety Leaders, Safety Professionals and General Training Centers.

Railway Safety Promotion Committee

JR East has established the Railway Safety Promotion Committee at its Head Office, chaired by the Director General from Railway Operations Headquarters. The committee reviews the organization's basic policies to respond to and prevent accidents, and promotes safety measures within the railway business. There are also Regional Safety Promotion Committees at each branch office and the Shinkansen Transport Dept., chaired by the general managers of the branch offices and the department. These committees implement specific measures in cooperation with the Railway Safety Promotion Committee, and investigate the causes of accidents, implement concrete preventive measures, and promote activities to enhance safety in their service areas.

■ Safety promotion network (as of April 1, 2014)



Head Office Safety Campaign

Every year, JR East operates a Head Office Safety Campaign. The campaign provides the President and executive officers from the Head Office with a chance to visit field offices and hold direct discussions with front-line employees, including those at partner and cooperating companies.

In FY2014, executive officers from the JR East Head Office inspected nighttime maintenance work as observers, and participated with front-line employees in impassioned discussions on the theme of protecting the lives of customers and employees through the strict management of every part of every job: referencing past measures in deciding upon what was necessary for the consistent implementation of each basic task. Through these activities, JR East was able to reconfirm issues and areas of concern with field staff in order to steadily conduct the basic work at field organizations.

Based on the outcomes of these activities, JR East was able to identify specific measures to protect the lives of its customers and employees, encouraging each employee to think and to act independently and flexibly.

Collaboration with group companies

The JR East Safety Network (JES-Net) was established in FY2005 as a safety promotion network among JR East Group and partner companies that are engaged in work directly affecting train operations.

As of April 1st, 2014, the number of companies in this network had expanded to 36. Each year, through observation and inspection, JR East holds a Safety Review for the exchange of opinions and a confirmation of the safety measures at JES-Net member companies. In the Safety Reviews, JR East recognizes the positive measures of each of the companies, and introduces these successful measures to other companies so that they can also benefit from the success. JR East is committed to improving the levels of safety throughout the JR East Group.



Safety Review

Safety education and training

To improve the skills of train crews, accident prevention simulator training is conducted regularly in the General Training Centers in each of our branch offices. At the JR East General Education Center in Shirakawa City, Fukushima Prefecture, we train both drivers and conductors, and provide human resource development in the form of knowledge and technical proficiency. The Accident History Exhibition Hall was established in the Center to emphasize the importance of learning from past accidents.

In FY2015, we will newly construct a train accident preservation center for the preservation of actual trains damaged in accidents or disasters in order to comprehensively understand the events.



Accident History Exhibition Hall

Chroniclers of Safety (Narrators of oral history)

In FY2010, we organized a group of ex-employees of JR who possessed an abundance of knowledge and applied skills in railway safety to act as our “Chroniclers of Safety (narrators of oral history).” Currently, Chronicler of Safety Seminars are being conducted by a group of eight of these Chroniclers at Head Office and Branch Offices, in the hope that they will pass their accumulated experiences and skills down to future generations.



JR East's Eight Chroniclers of Safety

Railway Safety Symposium

The theme for the Railway Safety Symposium was based on the concept that “each one should expand our capabilities to create safety through teamwork.” The symposium was attended by approximately 430 people, and served as the venue to introduce JR East's Group Safety Plan 2018. The company presented its road map for steadily executing its new safety plan and illustrated how the plan reflected its activities based on the 2013 Safety Vision.



The 22nd Railway Safety Symposium