History of JR East Group's environmental and social activities

| Year | Month | Environmental and social activities | Year | Month | Environmental and social activities |
|-------------|-------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|-------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1987 | Apr. | Japanese National Railways divided, and East Japan Railway Company established. First Railway Safety Promotion Committee meeting held. | 2001 | Mar | Oi Workshop, Kawasaki Thermal Power Plant, and Niigata Mechanical Technology Center acquired ISO14001 certification. |
| | Jun. | Green Campaign began. | | Jul. | "Women-Only" cars for female passengers introduced on the Saikyo Line on a trial basis. |
| | | Green Counter (now renamed customer help desks) opened for receiving customer feedback. | | Dec | JR East Research & Development Center established. |
| 1988 | Sep. | Company-wide "Challenge Safety Campaign" launched. | 2002 | Feb. | Test runs of the AC Train, a next-generation commuter train, began. Omiya Workshop acquired ISO14001 certification. |
| | Dec. | ATS-P, an improved safety train-control system, installed on the Keiyo Line. | | Son | , , , , , |
| 1989 ——— | Apr. | Safety Research Laboratory and General Training Center established. | | Sep. | Sendai General Rolling Stock Workshop acquired ISO14001 certification. |
| | Sep. | "First Railway Safety Symposium" held. | | INOV | Third set of measures to reduce Shinkansen noise completed. |
| 1990 | Oct. | "Future 21," a management plan for the twenty-first century, announced. "Ladies' Cars," cars exclusively reserved for female passengers, introduced on sleeping-car limited express trains. | 2003 | Mar | "Guide to Barrier-Free Station Facilities" pamphlet distributed. |
| | Mar. | East Japan Railway Culture Foundation established. | | Sep. | , , |
| | Apr. | Committee on Ecology established. | | Dec | |
| 1992 | May | Trees planted to commemorate the 5th anniversary of JR East's founding (later, an annual event called "Railway Lines Forestation Program" began). | 2004 | Mar | , , , |
| | Aug. | Waste collection sorted into three categories began on a trial basis at Sugamo Station on the Yamanote Line. | | Apr. | "F Program" launched, with the aim of creating a better working environment for female employees. |
| 1993 | Mar. | All-day smoking ban extended to major stations in the Tokyo suburban areas. | | May | Adatara Hometown Forestation Program held. |
| | Feb. | Ueno Station Recycling Center started operation (with automatic system for separating used cans from bottles). Waste collection sorted into three | | Jan. | Environmental targets revised with the announcement of "New Frontier 2008",the Group's medium-term management plan. |
| 1994 | | categories started at 36 stations on the Yamanote and other lines. | 2005 | Feb. | Nagano General Rolling Stock Center acquired ISO14001 certification. |
| | Mar. | "Basic Safety Plan" announced. | | Jul. | Akita General Rolling Stock Center acquired ISO14001 certification. Customer Service Department established. |
| | Feb. | Recycling of used train tickets began in the Tokyo metropolitan area. | | Dec | · · · · · · · · · · · · · · · · · · · |
| 1995 | Mar. | First measure to reduce Shinkansen noise completed. | 2006 | Feb. | Disaster Prevention Research Laboratory established. |
| | Apr. | Ecology education for all new recruits initiated. "Train-ta-kun," a discount car rental service for train passengers, launched. | | Mar | , |
| | Mar. | JR East website set up. Quantitative environmental targets set for CO ₂ emissions and others. First annual Environmental Report published. | 2007 2008 2009 | Jul. | World's first diesel hybrid railcars in commercial service, the Kiha E200 type, commenced operation. |
| 1996 | | | | Oct. | <u> </u> |
| | Dec. | Autonomous Decentralized Transport Operation Control System (ATOS) became operational. | | Mar | "JR East Vision 2020 - i do mu -" announced. |
| | Mar. | Recycling facility at Minami-Akita Operations Center started operation. | | Jun. | Environmental targets revised. |
| 1997 | | Separate smoking zones established at all stations. Smoking banned on all local trains. | | Mar | 2013 Safety Vision Announced. |
| | Oct. | Recycling facilities at Nagano Shinkansen Rolling Stock Center and Tokyo Station started operation. | | Apr. | Environmental Engineering Research Laboratory Established. |
| | Mar. | <u>'</u> | | Αþi. | Total ban on smoking in specified locations in the Tokyo metropolitan area. |
| 1998 | Nov. | Shinkiba Recycling Center started operation (for separating used newspapers from magazines). JR East ranked as 27th on the list of world's most respected enterprises by Financial Times. | 2010 | Jun. | Water intake restarted in Shinanogawa Power Station based on the "Permission of the use of river water". Platform doors installed at Ebisu Station on the Yamanote Line. |
| | Feb. | Safety Plan 21 announced. Niitsu Rolling Stock Plant acquired ISO14001 certification. | | Jul. | Environmental Management Promotion HQS established in the Corporate Planning Headquarters. |
| | Mar. | Omiya Recycling Center started operation (with automatic system for separating used cans from bottles). | 2011 | Mar | Operation of Tohoku Shinkansen, Hayabusa, started. |
| 1999 | Apr. | Service managers deployed at some stations. | 2012 | Mar | "Ecoste" Yotsuya Station become operational |
| | May | Started utilizing copier paper recycled from newspapers collected at stations. | | May | Reconstruction Planning Dept. established in the Corporate |
| | Sep. | Information service on train operations made available by cell-phone. | | Jun. | Planning Headquarters. "Ecoste" Hiraizumi Station become operational |
| 2000 | Apr. | JR East General Education Center established. | | Oct. | |
| | Nov. | Uniforms made from recycled PET bottles introduced. Environmental targets revised with the announcement of New Frontier 21,the Group's medium-term management plan. | | | Former names are used for some facilities |

History of Awards

| Year | Month | JR East Group: History of Awards | Year | Month | JR East Group: History of Awards |
|------|-------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|-------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1995 | Oct. | Poster category at the 5th Awards for Environmental Advertisements and the Director of Environmental Agency's Awards (Organized by Japan Eco-Life Center) | 2006 | Dec. | 2006 Environment Minister's Award for Global Warming Prevention Activity in two categories: countermeasure technology introduction and dissemination, and |
| 1997 | Apr. | 6th Global Environment Award (Organized by Nihon Kogyo Shimbun in special cooperation with WWF Japan) | 2007 | | implementation of countermeasures (organized by the Ministry of the Environment) 16th Global Environment Award Education, Culture, Sports, Science and Technology Minister's Award (Organized by Fuji Sankei Group in special cooperation with WWWF Japan) Environment Minister's Award for Global Warming Prevention Activities in the category of technological development and commercialization (organized by the Ministry of the Environment) Eco Products Category Minister of Environment Prize in the 4th Eco Products Award (organized by the Eco-Products Awards Promotion Councils sponsored by the Ministry of Finance, Ministry of Health, Labour and Welfare, Ministry of Agriculture, Forestry and Fisheries, Ministry of Economy, Trade and Industry, Ministry of Land, Infrastructure, Transport and Tourism, Ministry of the Environment) |
| | Jun. | 1st Environmental Action Plan Award and the Director of Environmental Agency's Awards (Organized by the National Association of Environmental Conservation | | Apr. | |
| | Nov. | and sponsored by the Environmental Agency) Poster category at the 7th Awards for Environmental Advertisements and the Director of Environmental Agency's Awards (Organized by Japan Eco-Life Center) | | Dec. | |
| 1998 | Apr. | 1st Green Reporting Award Third Prize (Co-organized by Toyo Keizai Inc. and Green Reporting Forum) | | | |
| 2001 | May | 4th Green Reporting Award Third Prize (Co-organized by Toyo Keizai Inc. and Green Reporting Forum) | | | |
| 2005 | Jan. | Grand Prize for Environmental Report in Environmental Report Category at Environmental Communication Awards 2004 (Organized by the Global Environmental Forum and sponsored by the Ministry of the Environment) | 2010 | Mar. | Environmental Management Award, Japan Creation Award 2009 (Japan Fashion Association) |