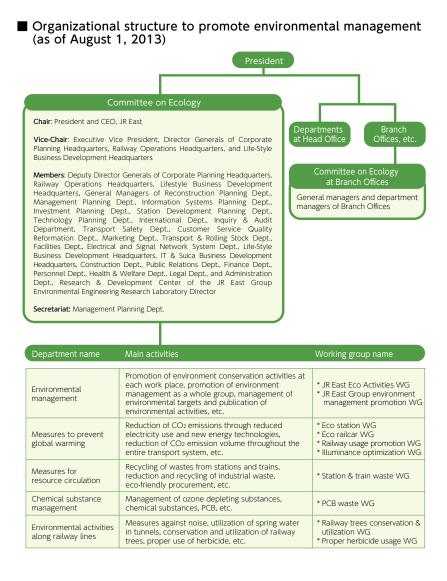
Environmental Management Structure

Environmental Management Structure

Established in 1992 as a top management organization to promote environmental activities and chaired by the president and CEO of JR East, the Committee on Ecology Promotion surveys the environmental impact of business activities, sets environment-related targets, implements environmental conservation activities and monitors progress toward target achievement, which is also examined by top management. In July 2010, the "Environmental Management Promotion Office" was established in its Management Planning Dept., overseeing environmental management for the entire JR East Group.



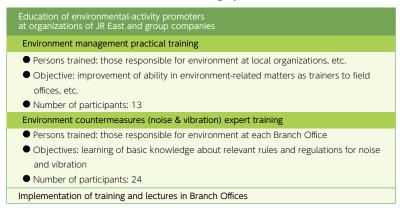
Creating an environment-conscious climate

JR East believes that it is important to promote environmental activities with clear goals established for the entire JR East Group, and to have every employee actively involved. To build a climate in which all employees participate voluntarily, we are expanding the scale of our environmental activities by promoting "JR East Eco Activities" at each work place, developing leaders through environmental education, and sharing recognition of exceptional environmental efforts through the presentation of awards.

In-house environmental education

For effective environmental management, it is essential that all employees have appropriate knowledge on environmental issues. We provide environmental education lectures to our employees in training in order to develop environmental activities in JR East and group companies. Through these lectures, we aim to expand the scale of our environmental activities. In the fiscal year ending March 2007, to enhance environmental activities at each group company, we began an "Environmental management training" program for people in charge of environmental matters in those companies.

■ Environmental education & training system



Internal environmental audits

At our General Rolling Stock Centers, in-house auditors are trained through external training programs, and conduct routine audits at the centers in order to evaluate environmental activities.

■ ISO14001-certified facilities

Certified facilities	Year and month of certification
⟨JR East⟩	
Niitsu Rolling Stock Manufacturing Factory	Feb-99
Kawasaki Thermal Power Plant	Mar-01
Tokyo General Rolling Stock Center	Mar-01
Omiya General Rolling Stock Center	Feb-02
Shinkansen General Rolling Stock Center	Nov-02
Koriyama General Rolling Stock Center	Dec-03
Nagano General Rolling Stock Center	Feb-05
Akita General Rolling Stock Center	Jul-05

Certified facilities	Year and month of certification	
(Group companies)		
East Japan Eco Access Co., Ltd.	Nov-99	
East Japan Transport Technology Co., Ltd. (Omiya Branch)	Feb-02	
Nippon Restaurant Enterprise Co., Ltd. (manufacturing section)	Sep-02	
Nagano Railway Servicing Co., Ltd. (Current: JR Nagano Railway Services Co., Ltd.)	Apr-06	
JR East Mechatronics Co., Ltd.	Mar-08	
East Japan Marketing & Communications, Inc.	Aug-08	
Tohoku Rolling Stock Machinery Co., Ltd.	Dec-11	

Thorough management of chemical substances

JR East is working to establish a system to prevent environmental accidents by more rigidly managing chemical substances. We prepared emergency response manuals for on-site locations such as our thermal power plants and General Rolling Stock Centers that handle chemical and hazardous substances. We are also preparing ourselves to properly respond to any contingencies by holding workshops and training sessions on how to handle these substances, and ensuring that related information reaches all concerned personnel.

Compliance with environmental laws and regulations

There were no major violations of environment-related laws and regulations resulting in penalties in the fiscal year ending March 2013.