

# C O N T E N T S

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More detailed information is available on our website:  
<http://www.jreast.co.jp/e/aboutus/>

## Editorial Policy

We publish the JR East Group Sustainability Report with the aim of introducing various initiatives by group companies accurately and in an easy-to-understand format, as well as communicating with our diverse stakeholders.

We are responsible for important infrastructure and life-style services in the East Japan region, and in Sustainability Report 2012 we feature our activities for the past year in recovery and restoration from the Great East Japan Earthquake and tsunami in 2011, along with, under “Special Topics,” our initiatives in research and development, ecoste (ecologically friendly stations), and Suica. As part of communications with stakeholders, interviews with employees and others are included in the report.

While our desire is to offer as much information as possible related to the environment, safety and society, this report itself focuses in particular on areas where there have been notable changes. Please see our website for broader information on overall activities of our group companies.

References	Environmental Reporting Guidelines 2007 [Japan Ministry of the Environment]
	Environmental Accounting Guidelines 2005 [Japan Ministry of the Environment]

Reporting period	This report basically covers our activities in fiscal 2012 (from April 1, 2011 to March 31, 2012), although some events presented here happened earlier or in the period between the end of March 2012 and the publication of this report in October 2012.
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Boundary of reporting	This report covers activities of East Japan Railway Company and its 72 Group companies. Except for those described individually, actual performance data cover JR East alone.
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Figures in this report	Totals may not match the sum of individual figures due to rounding.
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### Note: External Assurance on environmental performance and environmental accounting data

KPMG AZSA Sustainability Co., Ltd. has been engaged to provide external assurance on a set of selected environmental performance and environmental accounting indicators so that the reliability of the data is ensured. The particular indicators that are assured are marked with ☆ for clarity.