

Editorial Postscript

We publish this JR East Group Sustainability Report 2009 to provide information of our Group's initiatives in an easy-to-understand manner. Through this publication, we believe we can clarify our challenge and attain higher levels of our customer satisfaction. As a part of our social responsibility, the JR East Group will continue to regard the balancing of environmental protection with business activities as its basic philosophy and take all necessary steps to actively deal with global environmental problems. In conclusion, we thank everyone involved in the publication of this report and all those who have supported it.

Secretariat, Committee on Ecology, East Japan Railway Company



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